

SERVICE BULLETIN

TITLE: Interior placards and markings - Correction of the discrepancy between the Flight Manual and the NG Limits (%) label (in the cockpit) in the event of a torque meter failure.

SB Type: Product improvement

APPLICABILITY

Model:	AS365
Version:	F, Fi, K
Helicopters PRE MOD:	0711B86

COMPLIANCE: RECOMMENDED

Airbus Helicopters recommends that you comply with this Service Bulletin.

SUMMARY

The purpose of this Service Bulletin is to replace the label "NG LIMITS (%)" in the cockpit.

GENERAL EVALUATION

Evaluation table			
Perform once	YES	Accomplish recurring	NO

Export Control:

US Export Control - No US content. This Item does not contain any U.S. origin ITAR or EAR content.

FR Export Control - Not Listed. This Item is not listed against the EC regulations in the EU/FR.

PLANNING INFORMATION

1. REASON

Following a Technical Event reported by an AS365-F operator, discrepancies were noticed between the "Ng(%) limits in case of torquemeter failure" labels installed in the cockpit and the Flight Manual data.

A complete analysis of all Dauphin versions revealed that this issue also concerns versions AS365-Fi and AS365-K.

The purpose of this Service Bulletin is to replace the "NG LIMITS (%)" label in the cockpit.

The technical data and instructions contained in this Service Bulletin refer to modification 0711B86.

2. DESCRIPTION

This Service Bulletin provides the instruction to replace the "NG LIMITS (%)" label.

3. CONFIGURATION DEFINITION

Not applicable.

4. CONCURRENT REQUIREMENTS

Not applicable.

5. APPROVAL

The technical content of this document is approved by Airbus Helicopters Airworthiness Department for export military versions.

The technical content of this document is approved under the prerogatives of the recognition of design capability ref. EMAR21J-015-DGA for French Government helicopters.

6. MANPOWER

NOTE

The Purpose of Man Hours is to give Airbus Helicopters customers a guideline for maintenance scheduling. It is not a contractual information.

Number of Persons	Qualification	Estimated Man Hours
1	Mechanical technician	1 h

7. WEIGHT AND BALANCE

There is no change in weight and moment.

8. ELECTRICAL LOAD DATA

Not applicable.

9. PUBLICATION AFFECTED

Flight Manual (PMV)

Illustrated Parts Catalog (IPC)

The changes to Instructions for Continued Airworthiness (ICA) which are required as a result of this ASB will be incorporated in the next Normal Revision. Refer to DN.105.0033 until the information is available in the published technical documentation.

10. MATERIAL INFORMATION

10.1. Price

For information about the price of the modification kits and/or components, or for aid, contact the Airbus Helicopters Network Sales and Customer Relations Department.

10.2. Availability

Contact the Sales and Customer Relations Department to know the delivery lead times.

10.3. Procurement

Send an order for the necessary quantities to the Airbus Helicopters Network Sales. You can send an order for the consumables from the AirbusWorld Marketplace through e-ordering. If you cannot get access to e-ordering, please contact your Logistic Focal Point.

10.4. Mixability

No mixed solutions and combinations of parts from before modification solution and after modification solution are permitted.

10.5. LIST OF NEW MATERIALS

Individual Spares List					
Item	Designation		Reference	MFC	QTY
1	LABEL, LIM.AS365K-565,FR.	NG,	365A08-4767-24	F0210	1
2	LABEL, LIM.AS365K-565,EN.	NG,	365A08-4767-25	F0210	1
3	LABEL, NG, LIM.AS365F.FR.		365A08-4767-20	F0210	1
4	LABEL, NG, LIM.AS365F.EN.		365A08-4767-21	F0210	1
5	LABEL, NG, LIM.AS365FI,FR.		365A08-4767-22	F0210	1
6	LABEL, NG, LIM.AS365FI,EN.		365A08-4767-23	F0210	1

Consumables, Materials and Expendables			
Designation	Reference	MFC	QTY
None			

Special Tools				
Item	Designation	Reference	MFC	QTY
None				

10.6. LIST OF EXISTING PARTS

Not applicable.

11. ACCOMPLISHMENT INSTRUCTION

Comply with the accomplishment procedure [11-31-0001, 933](#).

12. ADDITIONAL INFORMATION

Not applicable.

End of section

ACCOMPLISHMENT PROCEDURE 11-31-0001, 933

1. APPLICABILITY

Model:	AS365
Version:	F, Fi, K
Helicopters PRE MOD:	0711B86

2. GENERAL INFORMATION

Acronym / Abbreviation List

FOD - Foreign Object Damage

IPC - Illustrated Part Catalog

MTC - Standard Practices Manual

3. PRELIMINARY REQUIREMENTS

3.1. Applicable Documents

- Use of degreasing products - Cleaning [MTC 20-04-01-102](#)
- Handling of helicopters in a hangar and in a prepared area [MTC 20-07-01-201](#)
- Helicopter parked in a repair shop - Safety instructions [MTC 20-07-02-201](#)

3.2. Set up

- Park the helicopter in a hangar, refer to [MTC 20-07-02-201](#)

3.3. Special Tools

None

3.4. Consumables, Materials and Expendables

None

3.5. Spares

Designation	Reference	MFC	QTY
LABEL, NG, LIM.AS365K-565,FR.	365A08-4767-24	F0210	1
LABEL, NG, LIM.AS365K-565,EN.	365A08-4767-25	F0210	1
LABEL, NG, LIM.AS365F.FR.	365A08-4767-20	F0210	1
LABEL, NG, LIM.AS365F.EN.	365A08-4767-21	F0210	1
LABEL, NG, LIM.AS365FI,FR.	365A08-4767-22	F0210	1
LABEL, NG, LIM.AS365FI,EN.	365A08-4767-23	F0210	1

3.6. Safety conditions



4. PROCEDURE

4.1. Replacement of the label

4.1.1. For the AS365-K version ([Figure 1](#)):

4.1.1.1. Remove the removable plate (9) from the control console (8).

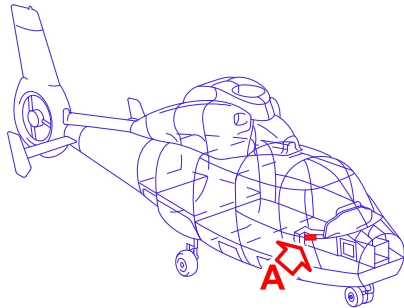
4.1.1.2. Remove the "NG" label (7) from the tablet (9).

4.1.1.3. Clean the bonding area.

4.1.1.4. Bond the label (refer to your required language) to the removable plate (9):

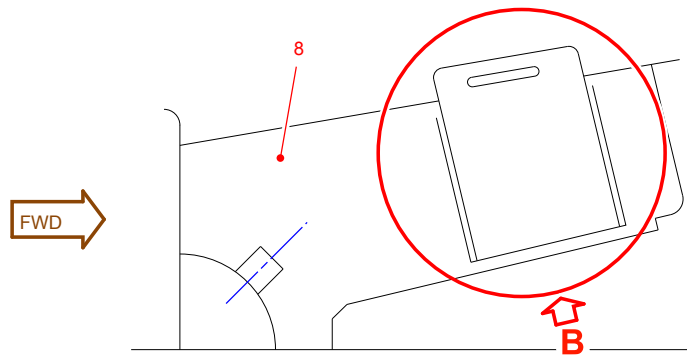
- LABEL, NG, LIM.AS365K-565,FR. 365A08-4767-24 (1) or
- LABEL, NG, LIM.AS365K-565,EN. 365A08-4767-25 (2).

4.1.1.5. Install the removable plate on the control console (8).



A

RIGHT SIDE PANEL VIEW



B

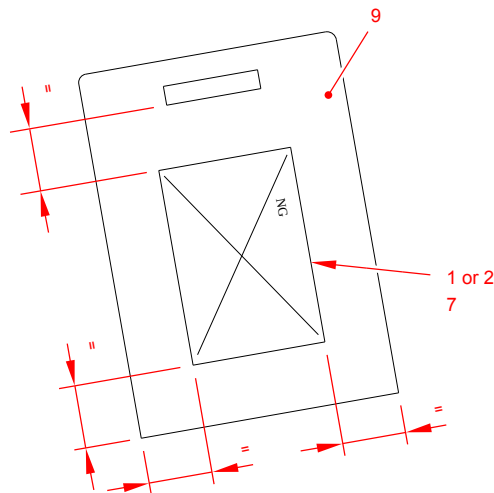


Figure 1

- 4.1.2. For the AS365-F and AS365-Fi versions ([Figure 2](#)):
- 4.1.2.1. Remove the "NG" label (10) from the central canopy post (11).
- 4.1.2.2. Clean the bonding area.
- 4.1.2.3. On the central canopy post (11), bond the label (refer to your version and required language):
- The LABEL, NG, LIM.AS365F.FR. 365A08-4767-20 (3) or
 - The LABEL, NG, LIM.AS365F.EN. 365A08-4767-21 (4) or
 - The LABEL, NG, LIM.AS365FI,FR. 365A08-4767-22 (5) or
 - The LABEL, NG, LIM.AS365FI,EN. 365A08-4767-23 (6).

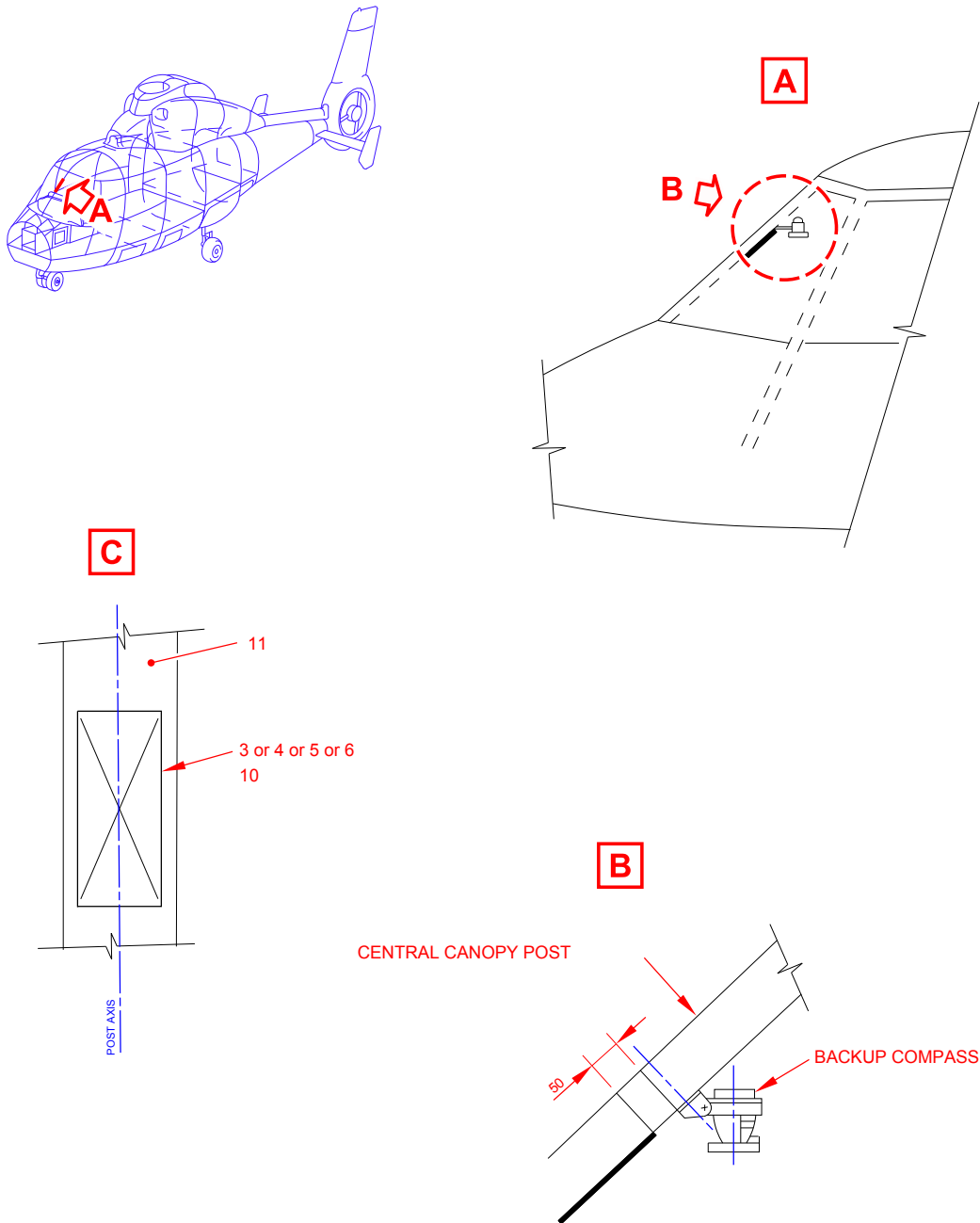


Figure 2

5. CLOSE UP

- 5.1. Remove all the tools, the materials and the equipment from your work area.
- 5.2. Record the full compliance with this Service Bulletin, with its issue number, in the helicopter documents and, if applicable, in the log card of the equipment or its next higher assembly.
- 5.3. Record the modification 0711B86 in the helicopter documents and if applicable, in the log card of the equipment or its next higher assembly.
- 5.4. Record compliance with this Service Bulletin (see IN 3785-I-00 for instructions): QR code or hypertext link.



[SB AS365-11-31-0001](#)

End of Service Bulletin