

Document Reference

Document ID	PSE/TQ/2023/127027	Contact	SITI AISHAH MANSOR
Your Code Reference	Gam/23/005	Subject	Upgrade for Primus Epic Flight Software
Topic	TECHNICAL	Subtopic	SUPPORT
Issue	TECHNICAL ADVICE	Team Legal Entity	Italy

Contact Details

Customer Description	GALAXY HELICOPTERS(M) SDN BHD	Customer ID	0006005700
Email	aishah@galaxyaerospace.my		

Contacts List

First Name	Last Name	Email	User Type
MOHD SAIFUL HASANUN	MOHD YUSOP	saifulh2404@gmail.com	Engineer in Charge
Shazalie	Ramli	shazalie@galaxyaerospace.my	Engineering Officer

Customer Service

Priority	Routine	Creation On (UTC)	04/10/2023
Resolve By (UTC)	19/10/2023	Leonardo Closure Date (UTC)	05/10/2023
Additional Note			

Helicopter Data

ATA Code	46	Description	SYSTEMS INTEGRATION
Helicopter S/N	NC0031307	Aircraft Tail Number	M72-01
Helicopter Line	AW139	Helicopter Model	AW139

Repair Instruction Query	False
---------------------------------	-------

Part Number	Component S/N	Component F/H	On (Date)(UTC)
7030191-00107 - PRIMUS EPIC SOFTWARE REL. 5.2.1			

Flight Hours	FH Last Update	Create date
4576,80	15/06/2023	15/06/2023

Ticket Description

Hi,

MMEA would like to do Primus Epic Flight Software upgrade on all their fleet and all aircraft currently fitted with Primus Epic Software Release 5.2.1 (P/N 7030191-00107). Could you advise any Sb related if we would like to Upgrade this Primus Epic Flight Software from release 5.2.1 to release 8.0.

Thank You.

History Log

Closing Note

Hi Siti,

With reference to phase 8 upgrade, you can refer to SB139-600.

Please note that the PRIMUS EPIC Software 5.2.1 (P/N 7030191-00107) is the software release of the PRIMUS EPIC Phase 5.6.

Hence, there is no discrepancy or regression from the update performed with SB139-157.

For your information, you could also check that the Operational S/W shall be PN MM7030191-007 and Top Level System PN shall be EB7030191-00107, which are marked on the Honeywell Operational S/W CD.

This check can be done also through the MFD under System à Sys Config Page 1, where are located all software installed.

Regards,

Dhana

Ticket Attachments

Attachment's Name	Uploading Date
WhatsApp Image 2023-08-08 at 18.09.34.jpeg	04/10/2023