

## IN SERVICE EVENT NOTIFICATION

Reference: ISEN-23-004

Date: August 03<sup>rd</sup>, 2023

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**TO:** All AW139 Owners / Operators

**SUBJECT:** AW139 - In-Service Event in the USA

Dear Customer,

Leonardo Helicopters (LH) is writing to inform you about an In-Service Event occurred on an AW139 on the 7th of July 2023 in the United States.

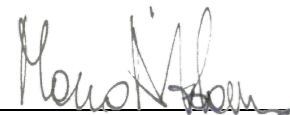
During an operational check flight while approaching for landing, the flight crew noted the aircraft pedal would not working properly and assessed it as a binding in the Tail Rotor Control resulting in a fixed pitch at a low-power setting. Crew managed the situation and proceeded with a successful roll-on landing. No injuries to the crew and passenger on board of the helicopter have been announced.

As soon as the event has been notified, LH has launched an internal investigation aimed at identifying the root cause in close cooperation with the Operator to collect all the required data. Further communications will follow through the usual official LH channels as necessary

At this point, LH does not envisage the need to take any airworthiness action on the in-service fleet as a result of the information available at the present time.

For further information, please do not hesitate to refer to the relevant Product Support focal point.

Yours Sincerely,



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Marco D'Adamo  
Head of Product Support Engineering