

Document Reference

Document ID	PSE/TQ/2024/146927	Contact	MUHAMMAD ADAM DANIAL AZHAR
Your Code Reference		Subject	SB 189-289 EFFECTIVITY CLARIFICATION
Topic	TECHNICAL	Subtopic	SERVICE BULLETIN
Issue	CLARIFICATION	Team Legal Entity	Italy

Contact Details

Customer Description	GALAXY HELICOPTERS(M) SDN BHD	Customer ID	0006005700
Email	adamdanial@galaxyaerospace.my		

Contacts List

First Name	Last Name	Email	User Type
TECHNICAL	SERVICES	tech.services@galaxyaerospace.my	Engineering Officer

Customer Service

Priority	Routine	Creation On (UTC)	19/03/2024
Resolve By (UTC)		Leonardo Closure Date (UTC)	23/03/2024
Additional Note			

Helicopter Data

ATA Code	00	Description	AIR VEHICLE GENERAL
Helicopter S/N	NC0049045	Aircraft Tail Number	9M-BOE
Helicopter Line	AW189	Helicopter Model	AW189
Repair Instruction Query	False		

Part Number	Component S/N	Component F/H	On (Date)(UTC)
-			

Flight Hours	FH Last Update	Create date
1385,05	06/02/2024	06/02/2024

Ticket Description

Dear LH,

In reference to SB 189-289, we are currently evaluating the applicability of the SB for our fleet. In the effectivity section, the SB is applicable to all AW189 helicopters equipped with Marking Installation kit P/N 8G1100F00211.

However, we have encountered an issue concerning the identification of Marking Installation Kit P/N 8G1100F00211 as this P/N is not available in the IPD. This discrepancy necessitates clarification in order for us to accurately assess the applicability of the SB to our helicopter fleet.

Therefore, we kindly request additional information or clarification regarding the Marking Installation Kit P/N 8G1100F00211. This will enable us to proceed with a thorough evaluation and make informed decisions regarding the implementation of SB 189-289 within our fleet.

Regards,

Adam

History Log

Closing Note

Dear Adam,

We confirm the kit (P/N 8G1100F00211) is not equipped on your AW189 fleet.

Regards,

Dhana