



TECHNICAL INFORMATION LETTER

TIL N° T-189-23-005

DATE: December 21, 2023

REV.: /

To: Leonardo Helicopters products
Owners / Operators / Service Centres

SUBJECT: Tail Rotor Damper Replacement

Helicopters Affected: AW149/AW189

Dear Customer,

Hereby, Leonardo Helicopters (LH) would like to inform you about the upcoming release of the Emergency Alert Service Bulletin EASB189-388 related to a limited batch of Tail Rotor Damper P/N 4F6420V00254.

The components' supplier identified a limited batch of abovementioned Tail Rotor Damper subjected to a production quality escape that can led to a premature leaking phenomena.

For this reason, LH is going to release the EASB189-388 to require the replacement of the Tail Rotor Dampers included in the affected batch.

The Service Bulletin is divided in 2 parts with different compliance. The Part I, with a reduced compliance, is applicable to those helicopters installing two or more affected Tail Rotor Dampers; the Part II is applicable to those helicopters installing only one affected damper.

Should you need any additional information, please do not hesitate to refer to your usual contact within the LH Engineering Support Team.

Yours Sincerely,

Marco D'Adamo
Head of Product Support Engineering
