



TECHNICAL INFORMATION LETTER

TIL N° T-189-23-001
DATE: July 14, 2023
REV.: /

To: Leonardo Helicopters products
AW189 Owners / Operators / Service Centres

SUBJECT: SB189-384 – Ejector Duct Inspection

Helicopters Affected: AW189/AW149

Dear Customer,

With the present letter Leonardo Helicopters (LH) would like to provide information about the Alert Service Bulletin (ASB) ASB189-384 that is going to be issued related to ejector ducts P/N 8G7810P00131 and P/N 8G7810P00231 installed on AW189/149.

Leonardo Helicopters received reports about damages on the ejector ducts in the area of the rear reinforcement plate. If the crack is not detected, the damage could lead to the detachment of the reinforcement plates area, as occurred to one Operator.

Investigation on subject events is currently in progress and as a precautionary measure, ASB189-384 is going to be issued to provide the relevant instructions aimed at performing recurring Detailed Visual Inspections of LH P/N 8G7810P00131 and RH P/N 8G7810P00231 ejector ducts, in the area of the boundary reinforcement plates.

LH also hereby invites its Operators to report, through the appropriate channels, any findings of damage in the ejector ducts.

Should you need any additional information, please do not hesitate to refer to your usual contact within LH Engineering Support team.

Yours Sincerely,

A handwritten signature in black ink, appearing to read "Marco D'Adamo", written over a horizontal line.

Marco D'Adamo
Head of Product Support Engineering