



SERVICE INFORMATION LETTER

SIL N° S-GEN-23-004

DATE: September 13, 2023

REV.: /

To: Leonardo Helicopters products
Owners / Operators / Service Centres

SUBJECT: MROs Blade Repair Capability

Helicopters Affected: All

References:

[1] S-GEN-21-006 dated June 08, 2021
External MROs promoting Blade Repair Capability

Dear Valued Leonardo Helicopters Customer,

Leonardo Helicopters (LH) has become aware of further cases of companies referring to themselves as LH approved MROs for repair or maintenance of AW139 Main and/or Tail Rotor Blades, that are not LH authorized MROs, as in the cases noticed in the past as per Service Information letter of June 2021 in ref. [1].

As already reported in previous communications in ref. [1], please be also informed that LH will not recognize any liability on critical components with any history of improper or unapproved maintenance activities. Such components, cannot be endorsed by LH for return to service, and cannot be eligible for any further sale, repair, exchange, warranty or coverage within a Service Plan through LH or the authorized Service and Repair Centres Network. Please note that the warranty on components and products cannot operate in case of improper or unapproved repair or maintenance activities. Furthermore LH disclaims any and all liability in relation to damages of any kinds or incidents that may occur due to malfunctioning of AW139 Main and/or Tail Rotor blades subject to improper or unapproved repair or maintenance activities.

Therefore, we recommend to always refer to LH or a LH Authorized Blade Repair Centre to maintain your blades. Please visit the Leonardo Portal by clicking [here](#) for an updated overview of the LH authorized Service and Repair Centres Network.

MROs Blade Repair Capability

We trust that the aforementioned information, in addition to a robust and continuous exchange of communication with the CS&T Worldwide Team, will prove valuable to support all your operational and maintenance requirements.

Should you need any additional information, please do not hesitate to refer to your point of contact provided within the Customer Support & Training Worldwide Directory, available on Leonardo Portal.

Yours Sincerely,



Francesco Bellardi
VP Customer Support & Services