



SERVICE INFORMATION LETTER

SIL N° S-GEN-22-006
DATE: December 22, 2022
REV.: /

To: Leonardo Helicopters products
Owners / Operators

SUBJECT: Leonardo SAP and Customer Portal maintenance activity

Helicopters Affected: N/A

Dear Customer,

Leonardo Helicopters Division (LHD) wishes to inform you about a scheduled maintenance activity on the Leonardo ERP (SAP) system, affecting also some Leonardo Customer Portal areas and the Leonardo Store functionalities. The maintenance activity is scheduled from January 1st h 00.00 UTC up to January 4th h 12.00 UTC. A dedicated message will be posted also in the Leonardo Customer Portal news section including timing information. Activities related to AOG support will not be affected.

Should you need any additional information, please do not hesitate to refer to your point of contacts provided within Customer Support & Training Worldwide Directory, available on Leonardo Customer Portal at this [link](#).

We will be pleased to assist.

Sincerely,

A handwritten signature in black ink, appearing to read "Vittorio Della Bella", written over a horizontal line.

Vittorio Della Bella
Leonardo Helicopters
Senior Vice President
Customer Support & Training