



SERVICE INFORMATION LETTER

SIL N° S-GEN-22-001
DATE: April 20, 2022
REV.: /

To: Leonardo Helicopters products
Owners / Operators / Service Centres

SUBJECT: Operational Training

Helicopters Affected: All

Dear valuable Customer/Operator,

Leonardo Helicopters (LH), believes that providing world class training services and solutions is an essential part of the full commitment to support our Customers in delivering operational success. To fulfil this commitment, LH is continuously investing on the worldwide network of the LH Training Academy and approved training partners, as well as in providing training at Customer's location and specific operational environment, allowing all Operators to have access to the LH world class OEM approved courses.

On top of the "to type" training syllabus, thanks to the unique in-house expertise capability, LH has developed dedicated Operational Training aiming to enhance both safety and mission effectiveness. Dedicated courses are available for Pilots, Rescue man, Helicopters Hoist Operator (HHO) and Medical Personnel from Ab-initio to Advance and Recurrent Training.

To this extent, LH is entering in a new era of mission and cabin crew operators training focused on the latest state of the art augmented reality that is going live through the **Modular Interactive Trainer for Helicopter OperatorS** – the **MITHOS**.

Thanks to the full integration of the Virtual Reality technology with a real helicopter cabin hardware, LH is capable to reproduce realistic immersive helicopter hoist operation, where students will be trained on all type of rescue scenarios and weather conditions, in both normal and abnormal situation, including emergency procedures.

Initial basic hoist operations are also possible with the cabin mock-up positioned on the top of a training tower, allowing training on reeling IN and OUT operations with the hoist cable as well as cabin ingress/egress procedures.

Operational Training

The LH Operational Training Catalogue have been enriched with the MITHOS Operational Training courses for rear crew training and are available for booking. Further courses are also under final development and will be added in the next months.

The upcoming next step is represented by the interlink connection of the MITHOS with the LH full range of Full Flight Simulators: a unique multi-crew training experience through a fully representative mission environment.

LH welcome all the Customers and Operators to the LH Training Academy in Italy to have a fully immersive experience on the MITHOS and its capability.

For further details about the system please watch the video at the following [link](#) and also be in contact with the LH Training Academy team through the LH Customer Account Manager network or at the below contacts details in order to schedule a trial session.

TrainingOperationsControl.aw@leonardo.com

We look forward to see you and remain fully committed to provide the best in class training experience for our Customers and Operators.

Yours sincerely,



Paolo Petrosso
Vice President
Simulation & Training Services
Leonardo Helicopters