

# SERVICE INFORMATION LETTER

SIL N° S-GEN-21-013

DATE: December 16, 2021

REV.: /

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To: Leonardo Helicopters products  
Owners / Operators / Service Centres

**SUBJECT: Manufacturing Part Number (MPN) Form distribution**

Helicopters Affected: AW139, AW169, AW189, A109S, AW109SP, AW119MkII,  
A109A/All, A109C, A109K2, A109E, A119.

References: [1] S-GEN-21-011 dated November 19, 2021  
Engineering Services Foundation (ESF) announcement

Dear Customer,

With reference to the new **Engineering Services Foundation (ESF)** support program announced with SIL at Reference [1], Leonardo Helicopters (LH) is pleased to inform that Leonardo Customer Portal has been enriched with new contents; the **Manufacturing Part Number (MPN) forms** will be available in *My Publications* section for all Customers enrolled under ESF.

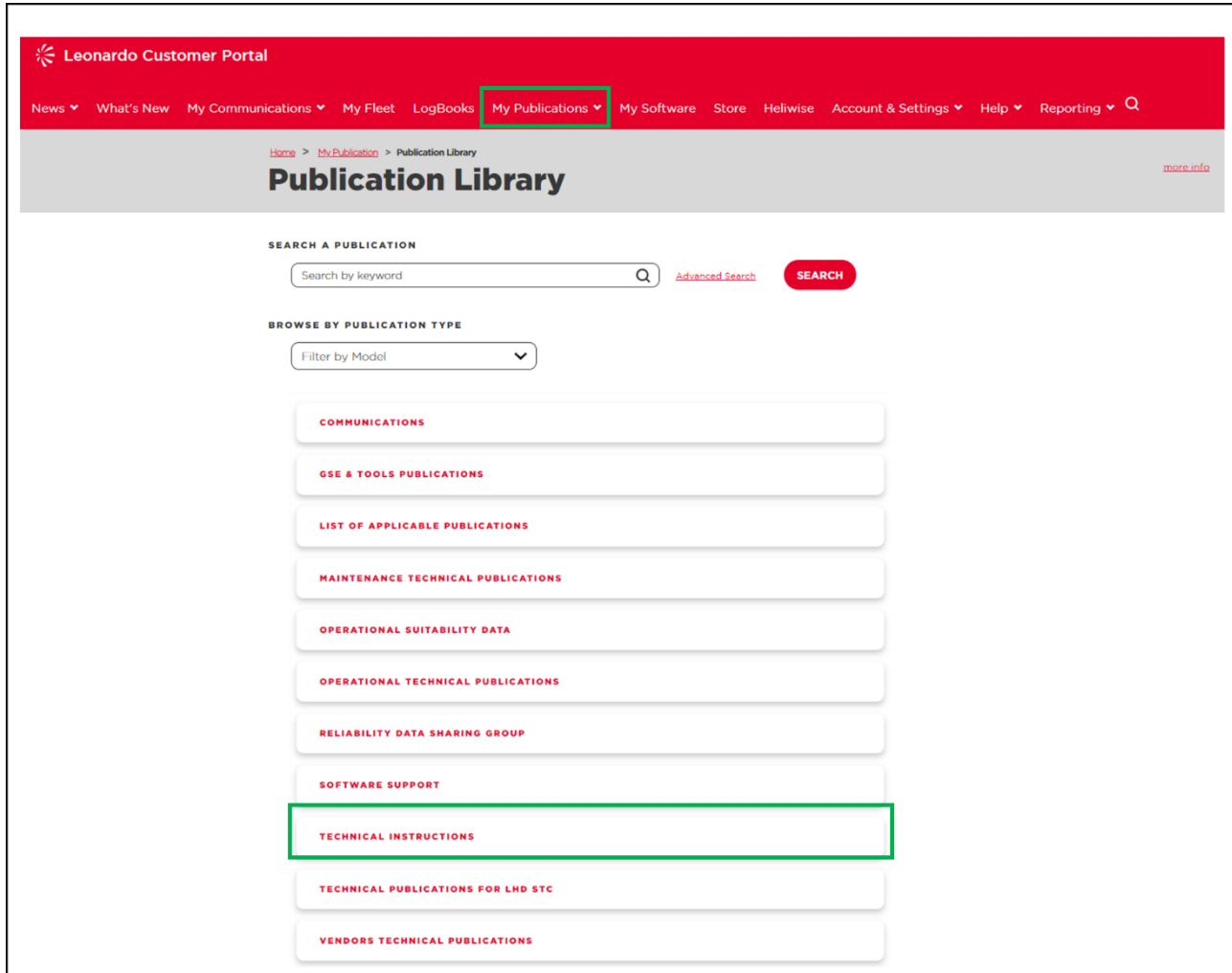
A MPN is the way used by LH to identify a spare part provided with some working reserves in order to facilitate the installation in service (e.g. for a panel defined by technical configuration with a number of perimetral holes, its related MPN defines the same panel with the holes omitted to allow the best fit on the helicopter structure).

In order to provide the necessary correlation between production and technical configuration, a specific document called MPN Form is developed. The MPN Form consists of:

- Part A containing all the information relating to the technical and production configurations of the spare;
  - Part B providing all the references to Technical Publications, Consumable Materials and Equipment, when needed, to rework the part and complete the installation;
  - Part C (for Leonardo Helicopters internal use only).
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## Manufacturing Part Number (MPN) Form distribution


MPN Forms are available for AW139, AW169, AW189 and AW109/119 series in Leonardo Customer Portal under the section *My Publications – Technical Instructions*.



The screenshot displays the Leonardo Customer Portal interface. At the top, there is a red navigation bar with the Leonardo logo and the text 'Leonardo Customer Portal'. Below this, a secondary navigation bar contains various menu items: News, What's New, My Communications, My Fleet, LogBooks, My Publications (highlighted with a green box), My Software, Store, Helixwise, Account & Settings, Help, and Reporting. Below the navigation bar, the breadcrumb trail reads 'Home > My Publications > Publication Library'. The main heading is 'Publication Library' with a 'more info' link. Below the heading, there is a search section titled 'SEARCH A PUBLICATION' with a search input field containing 'Search by keyword', a magnifying glass icon, and a 'SEARCH' button. Below the search section, there is a section titled 'BROWSE BY PUBLICATION TYPE' with a dropdown menu labeled 'Filter by Model'. Below this, there is a list of publication categories: COMMUNICATIONS, GSE & TOOLS PUBLICATIONS, LIST OF APPLICABLE PUBLICATIONS, MAINTENANCE TECHNICAL PUBLICATIONS, OPERATIONAL SUITABILITY DATA, OPERATIONAL TECHNICAL PUBLICATIONS, RELIABILITY DATA SHARING GROUP, SOFTWARE SUPPORT, TECHNICAL INSTRUCTIONS (highlighted with a green box), TECHNICAL PUBLICATIONS FOR LHD STC, and VENDORS TECHNICAL PUBLICATIONS.

Should you need any additional information, please do not hesitate to refer to the point of contact provided with the Customer Support & Training Worldwide Directory, available on Leonardo Customer Portal at this link.

Yours Sincerely,



Francesco Bellardi  
Leonardo Helicopters  
Vice President  
Customer Support & Services – Italy