



SERVICE INFORMATION LETTER

SIL N° **S-GEN-21-006**
DATE: **June 8, 2021**
REV.: /

To: Leonardo Helicopters products
 Owners / Operators / Service Centres

SUBJECT: External MROs promoting Blade Repair Capability

Helicopters Affected: All

Dear Valued Leonardo Helicopters Customer,

Leonardo Helicopters (LH) has become aware that a few Companies promote themselves as LH approved MROs to maintain and repair our helicopters' Main and/or Tail Rotor Blades. Some of them may be operational, while others are advertising capabilities in advance of actually obtaining them.

It is of utmost importance to LH to guarantee that your blades are operated and maintained safely and efficiently. For this purpose, we have always placed strict standards on our selected MROs. We would like to confirm that only these selected Partners are granted access to the approved technical data, approved spare parts and approved tooling, as well as the necessary OEM engineering support required to ensure that these critical components remain airworthy and aligned to the performance standards you have come to trust of our Products.

Please be informed that LH will not maintain liability on a critical component with any history of improper or unapproved maintenance activity. Such components cannot be endorsed by LH for return to service, and cannot be eligible for any further sale, repair, exchange or warranty through LH or the approved Service and Repair Centres Network.

Therefore, we strongly recommend to always refer to a LH Authorized Blade Repair Centre to maintain your blades. Please visit our website by clicking [here](#) for an updated overview of the LH approved Service and Repair Centres Network.

We trust that the aforementioned information, in addition to a robust and continuous exchange of communication with the CS&T Worldwide Team, will prove valuable to support all your operational and maintenance requirements.

External MROs promoting Blade Repair Capability

Should you need any additional information, please do not hesitate to refer to the point of contact provided with the Customer Support & Training Worldwide Directory, available on Leonardo Customer Portal at this [link](#).

Very Truly Yours,



Giovanni Cecchelli
Leonardo Helicopters
Vice President
Customer Support & Services – Italy