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AgustaWestland Products

SERVICE BULLETIN

N° 139-502

DATE: November 17, 2021 REV.: /

TITLE

ATA 95 - COCKPIT AND CABIN PASSENGER FLOOR BALLISTIC PROTECTIONS INSTALLATION

REVISION LOG

First Issue

An appropriate entry should be made in the aircraft log book upon accomplishment. If ownership of aircraft has changed, please, forward to new owner.



1. PLANNING INFORMATION

A. EFFECTIVITY

AW139 helicopter S/N 31706.

B. COMPLIANCE

At Customer's option.

C. CONCURRENT REQUIREMENTS

N.A.

D. REASON

To provide all necessary instructions on how to perform the installation of the kit cockpit floor ballistic protection P/N 4G9580F00311, kit cockpit door ballistic protection P/N 4G9580F00411, kit cabin passenger floor ballistic protection P/N 4G9580F00811, kit cabin passenger floor ballistic protection P/N 4G9580F00811 and the emergency release mechanism installation P/N 3G5206P00111.

E. DESCRIPTION

This Service Bulletin provides the necessary procedures to perform:

- Cockpit floor provision P/N 3G5311A24711 (PART I) and cockpit floor ballistic protection installation P/N 3G9580A03211 (PART II) for kit cockpit floor ballistic protection P/N 4G9580F00311.
- Ballistic protection cockpit door provision P/N 3G5311A25111 (PART III), cockpit ballistic protection fixed parts installation P/N 3G9580A03111 (PART IV) and removable parts installation P/N 3G9580A03011 (PART V) for kit cockpit door ballistic protection P/N 4G9580F00411.
- Cabin floor provision P/N 3G5311A20011, ballistic protection fixed parts installation P/N 3G9580A04111 (PART VI) and ballistic protection removable parts installation P/N 3G9580A04011 (PART VII) for kit cabin passenger floor ballistic protection P/N 4G9580F00711.
- Cabin floor provision P/N 3G5311A20011, ballistic protection fixed parts installation P/N 3G9580A04311 (PART VIII) and ballistic protection removable parts installation P/N 3G9580A04211 (PART IX) for kit cabin passenger floor ballistic protection P/N 4G9580F00811.
- Emergency release mechanism installation P/N 3G5206P00111 (PART X)



F. APPROVAL

The technical content of this Service Bulletin is approved under the authority of DOA nr. EASA.21.J.005. For helicopters registered under other Aviation Authorities, before applying the Service Bulletin, applicable Aviation Authority approval must be checked within Leonardo Helicopters customer portal.

EASA. states mandatory compliance with inspections, modifications or technical directives and related time of compliance by means of relevant Airworthiness Directives.

If an aircraft listed in the effectivity embodies a modification or repair not LHD certified and affecting the content of this Service Bulletin, it is responsibility of the Owner/Operator to obtain a formal approval by Aviation Authority having jurisdiction on the aircraft, for any adaptation necessary before incorporation of the present Service Bulletin.

G. MANPOWER

To comply with this Service Bulletin seven-hundred (700) MMH are deemed necessary.

Maintenance-Man-Hours are based on hands-on time and can change with personnel and facilities available.

H. WEIGHT AND BALANCE

<u>PART I</u>

WEIGHT (Kg)		0.4
	ARM (mm)	MOMENT (Kgmm)
LONGITUDINAL BALANCE	2623	1049.2
LATERAL BALANCE	-11	-4.4
<u>PART II</u>		
WEIGHT (Kg)		11.1
	ARM (mm)	MOMENT (Kgmm)
LONGITUDINAL BALANCE	2536	28149.6
LATERAL BALANCE	-15	-166.5
PART III		
WEIGHT (Kg)		2
	ARM (mm)	MOMENT (Kgmm)
LONGITUDINAL BALANCE	2853	5706
LATERAL BALANCE	39	78



PART IV		
WEIGHT (Kg)		1.06
	ARM (mm)	MOMENT (Kgmm)
LONGITUDINAL BALANCE	2708.45	2870.96
LATERAL BALANCE	455.98	483.34
PART V		
WEIGHT (Kg)		23.8
	ARM (mm)	MOMENT (Kgmm)
LONGITUDINAL BALANCE	2732	65021.6
LATERAL BALANCE	0	0
PART VI		
WEIGHT (Kg)		41.7
	ARM (mm)	MOMENT (Kgmm)
LONGITUDINAL BALANCE	4469.71	186387
LATERAL BALANCE	0.24	9.9
PART VII		
WEIGHT (Kg)		72.2
	ARM (mm)	MOMENT (Kgmm)
LONGITUDINAL BALANCE	4476	323167.2
LATERAL BALANCE	-1	-72.2
PART VIII		
WEIGHT (Kg)		44
	ARM (mm)	MOMENT (Kgmm)
LONGITUDINAL BALANCE	4445.42	195598.4
LATERAL BALANCE	0.59	25.8
PART IX		
WEIGHT (Kq)		73
	ARM (mm)	MOMENT (Kgmm)
LONGITUDINAL BALANCE	4462	325726
LATERAL BALANCE	0	0
PART X		
WEIGHT (Ka)		0.6
	ARM (mm)	MOMENT (Kamm)
LONGITUDINAL BALANCE	2396	1437.6
LATERAL BALANCE	0	0



I. REFERENCES

1) PUBLICATIONS

Following Data Modules refer to AMP:

DATA	MODULE	DESCRIPTION	PART
DM01	39-A-00-20-00-00A-120A-A	Helicopter on ground for a safe maintenance.	All
DM02	39-Х-52-11-01-00А-520А-К	Left/Right cockpit door - Remove procedure	Х
DM03	39-X-52-11-01-00A-720A-K	Left/Right cockpit door - Install procedure	Х

2) ACRONYMS

CTRL	Control
FWD	Forward
LWR	Lower
MMH	Maintenance Man Hours
SB	Service Bulletin
WL	Water Level

3) ANNEX

N.A.

J. PUBLICATIONS AFFECTED

N.A.

K. SOFTWARE ACCOMPLISHMENT SUMMARY

N.A.



2. MATERIAL INFORMATION

A. REQUIRED MATERIALS

1) PARTS

<u>PART I</u>

#	P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
1	4G9580F00311		KIT COCKPIT FLOOR BALLISTIC PROTECTION	REF		-
2	3G5311A24711		COCKPIT FLOOR PROVISION FOR BALLISTIC PROTECTION	REF		-
3	3G5306P36111		PILOT FOOTBOARD RETRO-MOD	REF		-
4	SL10414-4-4A		Insert	4		-
5	3G5306P36211		COPILOT FOOTBOARD RETRO-MOD	REF		-
6	SL10414-4-4A		Insert	4		-
7	3G5310A65511		PILOT FLOOR STRUCTURAL PROVISION	REF		-
8	NAS1835A4		Insert	4		-
9	3G5310A65711		COPILOT FLOOR STRUCTURAL PROVISION	REF		-
10	NAS1835A4		Insert	3		-
11	NAS1835A4		Insert	7		-

<u>PART II</u>

#	P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
12	4G9580F00311		KIT COCKPIT FLOOR BALLISTIC PROTECTION	REF		-
13	3G9580A03211		COCKPIT FLOOR BALLISTIC PROTECTION INSTALLATION	REF		-
14	3G9580V05151		Pilot lateral floor protection	1		-
15	3G9580V05251		Copilot lateral floor protection	1		-
16	3G9580V05351		Pilot under seat protection	1		-
17	3G9580V05451		Copilot under seat protection	1		-
18	3G9580V05551		Pilot FWD protection	1		-
19	3G9580V05651		Copilot FWD protection	1		-
20	AN525-416R18		Screw	23		-

<u>PART III</u>

#	P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
21	4G9580F00411		KIT COCKPIT DOOR BALLISTIC PROTECTION	REF		~
22	3G5311A25111		BALLISTIC PROTECTION COCKPIT DOOR PROVISION	REF		-
23	3G5310A68511		PILOT COCKPIT STRUCTURAL VARIANT	REF		-
24	3G5330A28451		Shim	1		-
25	999-0065-05-95		Washer	2		-
26	999-5000-30-118		Insert	2		-
27	MS21069L3		Nut plate	2		-



#	P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
57	3G5310A68611		COPILOT COCKPIT STRUCT VARIA	REF		-
28	3G5330A28451		Shim	1		-
29	999-0065-05-95		Washer	2		-
30	999-5000-30-118		Insert	2		-
31	MS21069L3		Nut plate	2		-
32	3G5311A27811		DOOR PROVISION FOR BALLISTIC PROTECTION	REF		-
33	A407A3C2		Nut plate	2		-
34	3G5320P01011		COCKPIT LINER RETROMODIFICATION	REF		-
35	A407A3C2P		Nut plate	8		-
36	AN525-10R7		Screw	8		-
37	3G5320A13851		Pilot cover LH	1		-
38	3G5320A13951		Pilot cover RH	1		-
39	3G5320A14053		Cover LH	1		-
40	3G5320A14153		Cover RH	1		-

<u>PART IV</u>

#	P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
41	4G9580F00411		KIT COCKPIT DOOR BALLISTIC PROTECTION	REF	•	-
42	3G9580P00211		COCKPIT BALLISTIC PROTECTION RETRO MOD	REF		-
43	3G5320A13651		Pilot lower support	1		-
44	3G5320A13751		Copilot lower support	1		-
45	3G9580A03111		COCKPIT BALLISTIC PROT FIXED PARTS	REF		-
46	3G5320A14251		Upper cover LH	1		-
47	3G5320A14351		Upper cover RH	1		-
48	3G5320A14651		Lower cover LH	1		-
49	3G5320A14751		Lower cover RH	1		-
50	3G5330A28531		Support LH assy	1		-
51	3G5330A28631		Support RH assy	1		-
52	3G5330A28731		Upper support LH	1		-
53	3G5330A28831		Upper support RH	1		-
54	3G6700A04631		Lower collar assy	1		-
55	3G6700A04731		Gaiter assy	1		-
56	3G9580A02231		Junction assy	2		-
57	3G9580A02351		Special bushing	2		-
58	3G9580A02451		Special washer	2		-
59	3G9580A02551		Peeling shim	2		-
60	A297A04TW03		Rivet blind	8		-
61	AN3-5A		Bolt	4		-
62	AN525-10R9		Screw machine	6		-
63	MS21225-6		Nut	2		-
64	MS24665-174		Pin	2		-
65	MS27039-1-07		Screw machine	7		-
66	NAS1149D0332K		Washer	11		-
67	NAS1149D0632K		Washer	2		-
68	NAS1149DN832K		Washer	16		-
69	NAS1802-08-9		Screw	16		-



<u>PART V</u>

#	P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
70	4G9580F00411		KIT COCKPIT DOOR BALLISTIC PROTECTION	REF		-
71	3G9580A03011		COCKPIT BALLISTIC PROT REMOVABLE PARTS	REF		-
72	3G9580A00451		Lateral block	2		-
73	3G9580A02631		Block assy	4		-
74	3G9580A03331		Door ballistic protection assy LH	1		-
75	3G9580A03431		Door ballistic protection assy RH	1		-
76	3G9580A03551		Spacer	2		-
77	3G9580A03651		Spacer	2		-
78	3G9580A03751		Spacer	2		-
79	3G9580V03651		Ballistic plate	2		-
80	AN3-10		Bolt	4		-
81	AN525-10R14		Screw	2		-
82	AN525-10R20		Screw	2		-
83	AN525-10R22		Screw	2		-
84	MS21225-3		Nut	4		-
85	MS24665-132		Pin	4		-
86	NAS1149D0332K		Washer	8		-

<u>PART VI</u>

P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
4G9580F00711		KIT CABIN PAX BALLISTIC PROT VIP DELUX	REF		-
3G5311A20011		BALISTIC PROTECTION STRUCTURAL PROVISION	REF		-
NAS1832-3-4		Insert	20		-
3G9580A04111		BALLISTIC PROTECTION FIXED PARTS	REF		-
3G9580V02751		Ballistic plate	4		-
3G9580V02951		Ballistic plate	2		-
3G9580V03251		Ballistic plate	2		-
3G9580V07451		Ballistic plate	4		-
MS24694-S101		Screw	228		-
MS24694-S103		Screw	4		-
MS24694-S104		Screw	4		-
AN525-10R9		Screw	333		-
	P/N 4G9580F00711 3G5311A20011 NAS1832-3-4 3G9580A04111 3G9580V02751 3G9580V02951 3G9580V03251 3G9580V07451 3G9580V07451 MS24694-S103 MS24694-S104 AN525-10R9	P/N ALTERNATIVE P/N 4G9580F00711 - 3G5311A20011 - NAS1832-3-4 - 3G9580A04111 - 3G9580V02751 - 3G9580V02751 - 3G9580V02551 - 3G9580V03251 - 3G9580V03251 - 3G9580V07451 - MS24694-S103 - MS24694-S104 - AN525-10R9 -	P/NALTERNATIVE P/NDESCRIPTION4G9580F00711KIT CABIN PAX BALLISTIC PROT VIP DELUX3G5311A20011BALISTIC PROTECTION STRUCTURAL PROVISIONNAS1832-3-4Insert3G9580A04111BALLISTIC PROTECTION FIXED PARTS3G9580V02751BALLISTIC PROTECTION Sallistic plate3G9580V02551Ballistic plate3G9580V02551Ballistic plate3G9580V02551Ballistic plate3G9580V02551Ballistic plate3G9580V07451ScrewMS24694-S103ScrewMS24694-S104ScrewAN525-10R9Screw	P/NALTERNATIVE P/NDESCRIPTIONQ.TY4G9580F00711KIT CABIN PAX BALLISTIC PROT VIP DELUXREF3G5311A20011BALISTIC PROTECTION STRUCTURAL PROVISIONREFNAS1832-3-4Insert203G9580A04111BALLISTIC PROTECTION FIXED PARTSREF3G9580V02751Ballistic plate43G9580V02551Ballistic plate23G9580V02551Ballistic plate23G9580V02551Ballistic plate23G9580V02551Ballistic plate23G9580V03251Screw4MS24694-S101Screw4MS24694-S104Screw4AN525-10R9Screw333	P/NALTERNATIVE P/NDESCRIPTIONQ.TYLVLNOTE4G9580F00711Ref3G5311A2001BALISTIC PROTECTION STRUCTURAL PROVISIONRefNAS1832-3-43G9580A04111G.S.STIC PROTECTION SG9580V02751Ref3G9580V02751BALISTIC PROTECTION FIXED PARTSRef3G9580V02551Ballistic plate43G9580V02551Ballistic plate203G9580V02551Ballistic plate223G9580V02551Ballistic plate43G9580V02551Screw228MS24694-S103Screw4MS24694-S104Screw4AN525-10R9Screw333

PART VII

#	P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
99	4G9580F00711		KIT CABIN PAX BALLISTIC PROT VIP DELUX	REF		-
100	3G9580A04011		BALLISTIC PROTECTION INSTALLATION	REF		-
101	3G2500P00711		DOORSTEP RETRO MOD	REF		-
102	3G2500A06631		Doorstep LH assy	1		-
103	3G2500A06731		Doorstep RH assy	1		-
104	MS24694-C64		Screw	16		-
105	3G9580V01051		Ballistic protection	1		-
106	3G9580V01551		Ballistic protection	1		-



#	P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
107	3G9580V06051		Ballistic protection	1		-
108	3G9580V06151		Ballistic protection	1		-
109	3G9580V06251		Ballistic protection	1		-
110	3G9580V06351		Ballistic protection	1		-
111	3G9580V06451		Ballistic protection	1		-
112	3G9580V06551		Ballistic protection	1		-
113	3G9580V06651		Ballistic protection	1		-
114	3G9580V06751		Ballistic protection	1		-
115	AN525-10R11		Screw	20		-
116	AN525-10R12		Screw	2		-
117	AN525-10R16		Screw	28		-
118	AN525-10R18		Screw	4		-
119	NAS1351C4H16		Screw	2		-

<u>PART VIII</u>

#	P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
120	4G9580F00811		KIT CABIN PAX BALLISTIC PROT 12 PAX	REF		-
121	3G5311A20011		BALISTIC PROTECTION STRUCTURAL PROVISION	REF		-
122	NAS1832-3-4		Insert	20		-
123	3G9580A04311		BALLISTIC PROTECTION FIXED PARTS	REF		-
124	3G9580V03251		Ballistic plate	6		-
125	MS24694-S101		Screw	192		-
126	AN525-10R9		Screw	333		-

<u>PART IX</u>

#	P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
127	4G9580F00811		KIT CABIN PAX BALLISTIC PROT 12 PAX	REF		-
128	3G9580A04211		BALLISTIC PROTECTION INSTALLATION	REF		-
129	3G2500P00811		DOORSTEP RETRO MOD	REF		-
130	3G2500A06431		Doorstep assy LH	1		-
131	3G2500A06531		Doorstep assy RH	1		-
132	MS24694-C64		Screw	18		-
133	3G9580V01051		Ballistic protection	1		-
134	3G9580V01151		Ballistic protection	1		-
135	3G9580V01451		Ballistic protection	1		-
136	3G9580V01551		Ballistic protection	1		-
137	3G9580V01651		Ballistic protection	1		-
138	3G9580V01751		Ballistic protection	1		-
139	3G9580V02651		Ballistic protection	1		-
140	3G9580V03051		Ballistic protection	1		-
141	3G9580V06651		Ballistic protection	1		-
142	3G9580V06751		Ballistic protection	1		-
143	3G9580V06851		Ballistic protection	1		-
144	3G9580V06951		Ballistic protection	1		-
145	3G9580V07251		Ballistic protection	1		-
146	3G9580V07351		Ballistic protection	1		-
147	AN525-10R11		Screw	20		-



#	P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
148	AN525-10R12		Screw	2		-
149	AN525-10R16		Screw	28		-
150	AN525-10R18		Screw	4		-
151	NAS1351C4H16		Screw	2		-

PART X

#	P/N	ALTERNATIVE P/N	DESCRIPTION	Q.TY	LVL NOTE	LOG P/N
152	3G5206P00111		EMERGENCY RELEASE MECHANISM INSTALLATION	REF		-
153	3G5211A13451		Lever	2		-
154	109-0323-04-1		Pin	2		-
155	109-0323-05-1		Support assy	2		-
156	109-0323-27-3	109-0323-27-101M01	Handle Ih pilot	1		-
157	109-0323-27-4	109-0323-27-102	Handle ay	1		-
158	109-0855-65-101		Saddle assy	2		-
159	3G5206P00131	109-0855-66-101	Cover assy,lh	1		-
160	3G5206P00132	109-0855-66-102	Cover assy,rh	1		-
161	3G2580A51451	3G2580A51451A1	Cover	2		-
162	A246A001-1		Decal	2		-
163	MS24693-S6		Screw	2		-
164	3G5206P00251		Support right	1		-
165	3G5206P00351		Support left	1		-
166	3G5206P00431		Lower connecting link assy	2		-
167	3G5206P00531		Upper connecting link assy	2		-
168	3G5206P00651		Pin lower	2		-
169	3G5206P00751		Pin upper	2		-
170	999-0050-21-413	AW003BR06-350C	Bearing, sleeve flanged	2		-
171	MS16624-1056		Ring	4		-
172	MS20392-2C9		Pin	8		-
173	MS21069L3		Nut, self-locking plate	12		-
174	MS21075L04N		Nut, self-locking plate	2		-
175	MS21075L08	MS21075L08N	Nut, self-locking plate	12		-
176	MS24665-86		Pin, cotter	8		-
177	MS24693-272	MS24693-S272	Screw	4		-
178	MS27039-0808		Screw	12		-
179	MS27039-1-07		Screw	12		-
180	MS9048-072	NAS561C3-11	Pin, spring	2		-
181	NAS1097AD3-7		Rivet	0,1 kg		-
182	NAS620-10L		Washer	8		-
183	NAS620-8		Washer	12		-

Refer also to IPD for the spares materials required to comply with the AMP DMs referenced in the accomplishment instructions.

2) CONSUMABLES

The following consumable materials, or equivalent, are necessary to accomplish this Service Bulletin:

#	SPEC./LHD CODE NUMBER	DESCRIPTION	Q.TY	NOTE	PART
184	Code No. 900004603	Adhesive EA934NA (C054)	AR	(1)	I,III, VI, VIII
185	Code No. 900000581	Adhesive EA9309.3NA (C021)	AR	(1)	111
186	Code No. 900001596	Sealant Proseal 890 (C153)	AR	(1)	III



#	SPEC./LHD CODE NUMBER	DESCRIPTION	Q.TY	NOTE	PART
	Commercial	Aluminum plate thk 1.6 mm	60x30 mm	(1)	Х
	199-05-002 Type I Class 2	Adhesive	AR	(1)	Х

Refer also to AMDI for the consumable materials required to comply with the AMP DM referenced in the accomplishment instructions.

3) LOGISTIC MATRIX

N.A.

NOTE

(1) Item to procured as local supply.

B. SPECIAL TOOLS

#	P/N	DESCRIPTION	Q.TY	NOTE	PART
187	3G5310H68511A003A	Positioning and drilling gig LH	1		
188	3G5310H68611A003A	Positioning and drilling gig RH	1		111

C. INDUSTRY SUPPORT INFORMATION

Customization.

LEONA

3. ACCOMPLISHMENT INSTRUCTIONS

GENERAL NOTES

- a) Place an identification tag on all components that are re-usable, including the attaching hardware that has been removed to gain access to the modification area and adequately protect them until their later re-use.
- b) Exercise extreme care during drilling operations to prevent instruments, cables and hoses damage.
- c) After drilling, remove all swarf and sharp edges.Apply on bare metal a light film of primer unless the hole is used for ground connection.
- d) During the installation of bonding braids or components requiring grounding, clean the surface structure in order to obtain a good ground contact.
- e) Let adhesive cure at room temperature for at least24 hours unless otherwise specified.
- f) Exposed thread surface and nut must be protect using a layer of tectyl according to MIL-C-16173 grade I.
- g) All lengths are in mm.

<u>PART I</u>

- 1. In accordance with DM 39-A-00-20-00-00A-120A-A, prepare the helicopter on ground for a safe maintenance. Disconnect the battery, all electrical power sources and/or the external power supply.
- 2. Gain access to the area affected by the installation and perform the cockpit floor provision P/N 3G5311A24711 as described in the following procedure:
 - 2.1 Perform the co-pilot footboard retro modification P/N 3G5306P36211 as described in the following procedure:
 - 2.1.1 With reference to Figure 2 View A, temporarily position the co-pilot footboard protection P/N 3G9580V05651 on the footboard LH assy P/N 3G5331A01531 in its installation position.
 - 2.1.2 Countermark the position of the n°4 holes to drill on the on the footboard LH assy.



- 2.1.3 With reference to Figure 2 Section B-B, drill n°4 holes Ø19.5 thru upper skin and core in the previously countermarked positions and install n°4 inserts P/N SL10414-4-4A by means of adhesive EA934NA.
- 2.1.4 Remark the co-pilot footboard into P/N 3G5306P36211.
- 2.2 Perform the pilot footboard retro modification P/N 3G5306P36111 as described in the following procedure:
 - 2.2.1 With reference to Figure 3 View C, temporarily position the pilot footboard protection P/N 3G9580V05551 on the footboard RH assy P/N 3G5331A01431 in its installation position.
 - 2.2.2 Countermark the position of the n°4 holes to drill on the on the footboard RH assy.
 - 2.2.3 With reference to Figure 3 Section D-D, drill n°4 holes Ø19.5 thru upper skin and core in the previously countermarked positions and install n°4 inserts P/N SL10414-4-4A by means of adhesive EA934NA.
 - 2.2.4 Remark the co-pilot footboard into P/N 3G5306P36111.
- 2.3 Perform the co-pilot floor structural provision P/N 3G5310P65711 as described in the following procedure:
 - 2.3.1 With reference to Figure 4 View E, temporarily position the co-pilot lateral floor protection P/N 3G9580V05251 on the co-pilot floor panel in its installation position.
 - 2.3.2 Countermark the position of the n°4 holes to drill on the co-pilot floor panel.
 - 2.3.3 With reference to Figure 4 Section F-F, drill n°3 holes Ø19.05÷19.2 thru upper skin and core in the previously countermarked positions and install n°3 inserts P/N NAS1935A4 by means of adhesive EA934NA.
- 2.4 Perform the pilot floor structural provision P/N 3G5310P65511 as described in the following procedure:
 - 2.4.1 With reference to Figure 5 View G, temporarily position the pilot lateral floor protection P/N 3G9580V05151 on the pilot floor panel in its installation position.
 - 2.4.2 Countermark the position of the n°4 holes to drill on the pilot floor panel.
 - 2.4.3 With reference to Figure 4 Section H-H, drill n°4 holes Ø19.05÷19.2 thru upper skin and core in the previously countermarked positions and install n°4 inserts P/N NAS1935A4 by means of adhesive EA934NA.
- 2.5 With reference to Figure 6 View L, temporarily position the co-pilot under seat protection P/N 3G9580V05451 on the co-pilot floor panel in its installation



position.

- 2.6 Countermark the position of the n°4 holes to drill on the co-pilot floor panel.
- 2.7 With reference to Figure 6 Section M-M, drill n°4 holes Ø19.05 ÷19.2 thru upper skin and core in the previously countermarked positions and install n°4 inserts P/N NAS1935A4 by means of adhesive EA934NA.
- 2.8 With reference to Figure 7 View N, temporarily position the pilot under seat protection P/N 3G9580V05351 on the pilot floor panel coordinating the installation position with the indicated insert.
- 2.9 Countermark the position of the n°3 holes to drill on the pilot floor panel.
- 2.10 With reference to Figure 7 Section P-P, drill n°3 holes Ø19.05 ÷19.2 thru upper skin and core in the previously countermarked positions and install n°3 inserts P/N NAS1935A4 by means of adhesive EA934NA.
- 3. In accordance with weight and balance changes, update the Chart A (see Rotorcraft Flight Manual, Part II, section 6).
- 4. Return the helicopter to flight configuration and record for compliance with Part I of this Service Bulletin on the helicopter logbook.
- 5. Send the attached compliance form to the following mail box:

engineering.support.lhd@leonardocompany.com

As an alternative, gain access to My Communications section on Leonardo WebPortal and compile the "Service Bulletin Application Communication".



<u>PART II</u>

- 1. In accordance with DM 39-A-00-20-00-00A-120A-A, prepare the helicopter on ground for a safe maintenance. Disconnect the battery, all electrical power sources and/or the external power supply.
- 2. Gain access to the area affected by the installation and perform the cockpit floor ballistic protection installation P/N 3G9580A03211 as described in the following procedure:
 - 2.1 With reference to Figure 8 LH isoview, install the co-pilot footboard protection P/N 3G9580V05651 by means of N°4 screws P/N AN525-416R18.
 - 2.2 With reference to Figure 8 LH isoview, install the co-pilot lateral floor protection P/N 3G9580V05251 by means of N°4 screws P/N AN525-416R18.
 - 2.3 With reference to Figure 8 LH isoview, install the co-pilot under seat protection P/N 3G9580V05451 by means of N°4 screws P/N AN525-416R18.
 - 2.4 With reference to Figure 8 RH isoview, install the pilot footboard protection P/N 3G9580V05551 by means of N°4 screws P/N AN525-416R18.
 - 2.5 With reference to Figure 8 RH isoview, install the pilot lateral floor protection P/N 3G9580V05151 by means of N°4 screws P/N AN525-416R18.
 - 2.6 With reference to Figure 8 RH isoview, remove existing screw on the floor and install the pilot under seat protection P/N 3G9580V05351 by means of N°4 screws P/N AN525-416R18.
- 3. In accordance with weight and balance changes, update the Chart A (see Rotorcraft Flight Manual, Part II, section 6).
- 4. Return the helicopter to flight configuration and record for compliance with Part II of this Service Bulletin on the helicopter logbook.
- 5. Send the attached compliance form to the following mail box:

engineering.support.lhd@leonardocompany.com

As an alternative, gain access to My Communications section on Leonardo WebPortal and compile the "Service Bulletin Application Communication".



<u>PART III</u>

- 1. In accordance with DM 39-A-00-20-00-00A-120A-A, prepare the helicopter on ground for a safe maintenance. Disconnect the battery, all electrical power sources and/or the external power supply.
- 2. Gain access to the area affected by the installation and perform the Ballistic protection cockpit door provision P/N 3G5311A25111 as described in the following procedure:
 - 2.1 Perform the door provision for ballistic protection P/N 3G5311A27811 as described in the following procedure:
 - 2.1.1 With reference to Figure 10, remove the indicated screws and temporarily install ballistic plate P/N 3G9580V03651, a spacer P/N 3G9580A03551 and a spacer P/N 3G9580A03751 by means of a screw P/N AN525-10R20 and a screw P/N AN525-10R20.
 - 2.1.2 With reference to Figure 10, countermark the indicated hole position on existing door cover assy LH P/N 3G5211A05952.
 - 2.1.3 With reference to Figure 10, remove the door cover assy LH P/N 3G5211A05952; store the hardware for later re-use.
 - 2.1.4 With reference to Figure 10, drill hole holes Ø6.35 ÷6.48 thru door cover assy LH P/N 3G5211A05952 in the previously countermarked position.
 - 2.1.5 With reference to Figure 10, install a nutplate P/N A407A3C2 by means of adhesive EA9309.3NA.
 - 2.1.6 Re-install the cover assy on the door by means of the existing hardware.
 - 2.1.7 Perform the steps 2.1.1 thru 2.1.6 for the door cover assy RH P/N 3G5211A06052.
 - 2.2 Perform co-pilot cockpit structural variant P/N 3G5310A68611 as described in the following procedure:
 - 2.2.1 With reference to Figure 12 Detail A, remove the existing gaiter assyP/N 3G6700A02531 and collar P/N 3G6700A03431 from the cockpit.Store the hardware for later re-use.
 - 2.2.2 With reference to Figure 12 Detail A, remove the indicated LH cover P/N 3G5320A09233 from the cockpit.
 - 2.2.3 With reference to Figure 11 View A STEP 1 drill hole Ø19.5 thru copilot lower support P/N 3G5320A13651 in the indicated position.
 - 2.2.4 With reference to Figure 11 STEP 2, install a special bushing P/N 3G9580A02351 by means of n°4 rivets P/N A297A04TW03.



- 2.2.5 With reference to Figure 11 STEP 3, install a junction assy P/N 3G9580A02231 by means of a special washer P/N 3G9580A02451, a washer P/N NAS1149D0632K and a nut P/N MS21225-6.
- 2.2.6 With reference to Figure 11 View A STEP 3 and STEP 4, rotate the junction assy as shown then secure the nut by means of cotter pin P/N MS24665-174.
- 2.2.7 With reference to Figure 11 View A STEP 3 and STEP 4, drill n°4 holesØ4.8 in the indicated positions, coordinating with the holes on the removed cover P/N 3G5320A09233 and holes on cockpit structure.
- 2.2.8 With reference to Figure 12 Detail C, install n°2 nutplates P/N MS21069L3 in the indicated positions by means of n°4 rivets P/N MS20426AD3.
- 2.2.9 With reference to Figure 12 Detail A drill n°2 holes Ø4.8 thru co-pilot lower support P/N 3G5320A13651, coordinating with hole positions on structure.
- 2.2.10 With reference to Figure 12 Detail, temporarily install the co-pilot lower support P/N 3G5320A13651 by means of n°7 screws P/N MS27039-1-07 and n°7 washers P/N as1149D0332K.
- 2.2.11 With reference to Figure 13 Detail EA, temporarily install the door ballistic protection assy LH P/N 3G9580A03331 by means of fast pin P/N NAS1336S2S11.
- 2.2.12 With reference to Figure 16 View H, remove the pilot door cover LH from the cockpit.
- 2.2.13 With reference to Figure 17 View M, remove the upper cover STA3120 from the cockpit.
- 2.2.14 With reference to Figure 13 Detail EB, temporarily position the upper support LH P/N 3G5330A28731 and relevant shim P/N 3G9580A02551 in the final installation position; countermark the n°2 hole positions on canopy structure.
- 2.2.15 Remove the door ballistic protection assy LH P/N 3G9580A03331 and relevant fast pin P/N NAS1336S2S11.
- 2.2.16 With reference to Figure 14 Detail F and Section FA-FA, drill n° 2 holes Ø9.50÷9.60 thru external skin and core of canopy and install a plate P/N 3G5330A28451 by means of n°2 inserts P/N 999-5000-30-118 and washers P/N 999-0065-05-65; use adhesive EA934NA for inserts installation.



- 2.2.17 Seal the plate and inserts with sealant Proseal 890.
- 2.2.18 With reference to Figure 14 Detail EB, temporarily install the upper support LH P/N 3G5330A28731 and relevant shim P/N 3G9580A02551 by means of n°2 bolts P/N AN3-5A and n°2 washers P/N NAS1149D0332K.
- 2.3 Perform pilot cockpit structural variant P/N 3G5310A68511 as described in the following procedure:
 - 2.3.1 With reference to Figure 12 Detail A, remove the indicated LH cover P/N 3G5320A09133 from the cockpit.
 - 2.3.2 With reference to Figure 11 View A STEP 1 drill hole Ø19.5 thru pilot lower support P/N 3G5320A13672 in the indicated position.
 - 2.3.3 With reference to Figure 11 STEP 2, install a special bushing P/N 3G9580A02351 by means of n°4 rivets P/N A297A04TW03.
 - 2.3.4 With reference to Figure 11 STEP 3, install a junction assy P/N 3G9580A02231 by means of a special washer P/N 3G9580A02451, a washer P/N NAS1149D0632K and a nut P/N MS21225-6.
 - 2.3.5 With reference to Figure 11 View A STEP 3 and STEP 4, rotate the junction assy as shown then secure the nut by means of cotter pin P/N MS24665-174.
 - 2.3.6 With reference to Figure 11 View A STEP 3 and STEP 4, drill n°4 holes Ø4.8 in the indicated positions, coordinating with the holes on the removed cover P/N 3G5320A09233 and holes on cockpit structure.
 - 2.3.7 With reference to Figure 12 Detail D, install n°2 nutplates P/N MS21069L3 in the indicated positions by means of n°4 rivets P/N MS20426AD3.
 - 2.3.8 With reference to Figure 12 Detail B drill n°2 holes Ø4.8 thru pilot lower support P/N 3G5320A13751, coordinating with hole positions on structure.
 - 2.3.9 With reference to Figure 12 Detail, temporarily install the pilot lower support P/N 3G5320A13751 by means of n°7 screws P/N MS27039-1-07 and n°7 washers P/N as1149D0332K.
 - 2.3.10 With reference to Figure 13 Detail EA, temporarily install the door ballistic protection assy RH P/N 3G9580A03431 by means of fast pin P/N NAS1336S2S11.
 - 2.3.11 With reference to Figure 16 View H, remove the pilot door cover RH from the cockpit.



- 2.3.12 With reference to Figure 17 View M, remove the upper cover STA3120 from the cockpit.
- 2.3.13 With reference to Figure 13 Detail EB, temporarily position the upper support RH P/N 3G5330A28831 and relevant shim P/N 3G9580A02551 in the final installation position; countermark the n°2 hole positions on canopy structure.
- 2.3.14 Remove the door ballistic protection assy RH P/N 3G9580A03431 and relevant fast pin P/N NAS1336S2S11.
- 2.3.15 With reference to Figure 14 Detail F and Section FA-FA, drill n° 2 holes Ø9.50÷9.60 thru external skin and core of canopy and install a plate P/N 3G5330A28451 by means of n°2 inserts P/N 999-5000-30-118 and washers P/N 999-0065-05-65; use adhesive EA934NA for inserts installation.
- 2.3.16 Seal the plate and inserts with sealant Proseal 890.
- 2.4 Perform the cockpit liner retromod P/N3G5320P01011 on LH side as described in the following procedure:
 - 2.4.1 With reference to Figure 14 Detail EB, temporarily install the upper support LH P/N 3G5330A28731 and relevant shim P/N 3G9580A02551 by means of n°2 bolts P/N AN3-5A and n°2 washers P/N NAS1149D0332K.
 - 2.4.2 With reference to Figure 13 Detail EA, temporarily install the door ballistic protection assy LH P/N 3G9580A03331 by means of fast pin P/N NAS1336S2S11.
 - 2.4.3 With reference to Figure 15 Detail EC (STEP 6), temporarily install the lateral block P/N 3G9580A00451 on the support assy LH P/N 3G5330A28531 by means of n°2 bolts P/N AN3-10, n°4 washers P/N NAS1149D0332K and n°2 nut P/N MS21225-3.
 - 2.4.4 With reference to Figure 15 Detail EC (STEP 7), temporarily position the support assy LH P/N 3G5330A28531 in its installation position in the canopy assy (WL 1715.0).
 - 2.4.5 With reference to Figure 15 Detail G, ensure the door latch assy correctly engages the lateral block then countermark on the canopy the position of n°8 installation holes from the support assy LH P/N 3G5330A28531.
 - 2.4.6 Remove the door ballistic protection assy LH P/N 3G9580A03331 and relevant fast pin P/N NAS1336S2S11.



- 2.4.7 With reference to Figure 15 Details GA and GB, drill n°8 holesØ4.52÷4.65 thru the canopy.
- 2.4.8 With reference to Figure 15 Details GA and GB, temporarily install the support assy LH P/N 3G5330A28531 by means of n°8 screws P/N NAS1802-08-9 and n°8 washers P/N NAS1149DN816K.
- 2.4.9 With reference to Figure 16 Detail EC (STEP 9), remove the lateral block P/N 3G9580A00451 and relevant hardware from the support assy LH P/N 3G5330A28531.
- 2.4.10 With reference to Figure 16 Detail EC (STEP 9), temporarily install the LH upper and lower covers P/N 3G5320A14251 and P/N 3G5320A14651 on the support assy LH P/N 3G5330A28531.
- 2.4.11 With reference to Figure 16 View H, perform indicated cut-out thru the pilot door cover LH; coordinate the cut-out position with the installed support assy LH P/N 3G5330A28531.
- 2.4.12 With reference to Figure 16 View L and Detail J, drill n°2 holes Ø5.0 thru pilot door cover LH in the indicated position coordinating with the holes on pilot cover LH P/N 3G5320A28531.
- 2.4.13 With reference to Figure 16 View L, bond n°2 nutplates P/N A407A3C2P on pilot door cover LH by means of EA9309.3NA adhesive.
- 2.4.14 With reference to Figure 16 View K, drill n°4 holes Ø4.52÷4.65 on pilot door cover LH coordinating with the holes on canopy.
- 2.4.15 With reference to Figure 17 Views M and N, perform the indicated cutout on the cover STA 3120.
- 2.4.16 With reference to Figure 17 Detail NA, drill an hole Ø5.0 thru cover STA 3120 and bond a nutplate P/N A407A3C2P by means of EA9309.3NA adhesive.
- 2.4.17 With reference to Figure 17 View M, perform the indicated cut-out on the existing upper pilot cover.
- 2.4.18 With reference to Figure 17 Detail MA, drill an hole Ø5.0 thru upper pilot cover and bond a nutplate P/N A407A3C2P by means of EA9309.3NA adhesive.
- 2.4.19 With reference to Figure 16 View H, re-install the pilot door cover RH in the cockpit.
- 2.4.20 With reference to Figure 17 View M, re-install the upper cover STA3120 in the cockpit.



NOTE

Perform the following steps 2.4.21 thru 2.4.28 only if Part IV of this Service Bulletin is not intended to be embodied immediately after Part III.

- 2.4.21 With reference to Figure 14 Detail EB, remove the upper support LH
 P/N 3G5330A28731, the shim P/N 3G9580A02551, n°2 bolts P/N AN3 5A and n°2 washers P/N NAS1149D0332K temporarily installed.
- 2.4.22 With reference to Figure 16 Detail EC (STEP 9), remove the LH upper and lower covers P/N 3G5320A14251 and P/N 3G5320A14651 from the support assy LH P/N 3G5330A28531.
- 2.4.23 With reference to Figure 15 Details GA and GB, remove the support assy LH P/N 3G5330A28531, n°8 screws P/N NAS1802-08-9 and n°8 washers P/N NAS1149DN816K temporarily installed.
- 2.4.24 With reference to Figure 16 Detail J, install the pilot cover LH P/N 3G5330A13851 by means of n°2 screws P/N AN525-10R7.
- 2.4.25 With reference to Figure 17 Detail P, install the cover LH P/N 3G5330A14053 by means of n°2 screws P/N AN525-10R7.
- 2.4.26 With reference to Figure 12 Detail A, remove the existing gaiter assy P/N 3G6700A02531 and collar P/N 3G6700A03431 from the cockpit. Store the hardware for later re-use.
- 2.4.27 With reference to Figure 11 View A STEP 1, remove co-pilot lower support P/N 3G5320A13651 temporarily installed.
- 2.4.28 With reference to Figure 12 Detail A, re-install the LH cover P/N 3G5320A09233 by means of existing hardware.
- 2.5 Repeat the step 2.4 to perform the cockpit liner retromod P/N3G5320P01011 on RH side.
- 3. In accordance with weight and balance changes, update the Chart A (see Rotorcraft Flight Manual, Part II, section 6).
- 4. Return the helicopter to flight configuration and record for compliance with Part III of this Service Bulletin on the helicopter logbook.
- 5. Send the attached compliance form to the following mail box:

engineering.support.lhd@leonardocompany.com

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PART IV

- 1. In accordance with DM 39-A-00-20-00-00A-120A-A, prepare the helicopter on ground for a safe maintenance. Disconnect the battery, all electrical power sources and/or the external power supply.
- Perform the cockpit ballistic protection fixed parts installation P/N 3G9580A03111 as described in the following procedure:
 - 2.1 With reference to Figure 12 Detail A, remove the existing gaiter assy P/N 3G6700A02531 and collar P/N 3G6700A03431 from the cockpit.
 - 2.2 With reference to Figure 12 Detail A, remove the indicated LH cover P/N 3G5320A09233 from the cockpit.
 - 2.3 With reference to Figure 12 Detail A, install the co-pilot lower support P/N 3G5320A13651 by means of n°7 screws P/N MS27039-1-07 and n°7 washers P/N as1149D0332K.
 - 2.4 With reference to Figure 12 Detail A, install the new gaiter assy P/N 3G6700A04731 and collar P/N 3G6700A04631 by means of existing hardware.
 - 2.5 With reference to Figure 14 Detail EB, remove the cover LH P/N 3G5330A14053 and install the upper support LH P/N 3G5330A28731 and relevant shim P/N 3G9580A02551 by means of n°2 bolts P/N AN3-5A and n°2 washers P/N NAS1149D0332K.
 - 2.6 With reference to Figure 15 Details GA and GB, remove the pilot cover LH P/N 3G5330A13851 and install the support assy LH P/N 3G5330A28531 by means of n°8 screws P/N NAS1802-08-9 and n°8 washers P/N NAS1149DN816K.
 - 2.7 With reference to Figure 12 Detail B, remove the indicated RH cover P/N 3G5320A09133 from the cockpit.
 - 2.8 With reference to Figure 12 Detail B, install the pilot lower support P/N 3G5320A13651 by means of n°7 screws P/N MS27039-1-07 and n°7 washers P/N as1149D0332K.
 - 2.9 With reference to Figure 14 Detail EB, remove the cover RH P/N 3G5330A14153 and install the upper support RH P/N 3G5330A28831 and relevant shim P/N 3G9580A02551 by means of n°2 bolts P/N AN3-5A and n°2 washers P/N NAS1149D0332K.
 - 2.10 With reference to Figure 15 Details GA and GB, remove the pilot cover RH P/N 3G5330A13951 and install the support assy RH P/N 3G5330A28631 by means of n°8 screws P/N NAS1802-08-9 and n°8 washers P/N NAS1149DN816K.



- 3. In accordance with weight and balance changes, update the Chart A (see Rotorcraft Flight Manual, Part II, section 6).
- 4. Return the helicopter to flight configuration and record for compliance with Part IV of this Service Bulletin on the helicopter logbook.
- 5. Send the attached compliance form to the following mail box:

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<u>PART V</u>

- 1. In accordance with DM 39-A-00-20-00-00A-120A-A, prepare the helicopter on ground for a safe maintenance. Disconnect the battery, all electrical power sources and/or the external power supply.
- Perform the cockpit ballistic protection removable parts installation P/N 3G9580A03011 on LH side as described in the following procedure:
 - 2.1 With reference to Figure 18 Detail A, install n°2 block assy P/N 3G9580A02631 in the indicated position by means of existing hardware.
 - 2.2 With reference to Figure 18 Detail BC, install the lateral block P/N 3G9580A00451 on the support assy LH P/N 3G5330A28531 by means of n°2 bolts P/N AN3-10, n°4 washers P/N NAS1149D0332K and n°2 nut P/N MS21225-3; lock the nuts by means of n°2 cotter pins P/N MS24665-132.
 - 2.3 With reference to Figure 18 Details BA and BD, install the ballistic protection assy LH P/N 3G9580A03331 by means of fast pin P/N NAS1336S2S11.
 - 2.4 With reference to Figure 18 Detail BD, if necessary to assure correct latch engagement into lateral block adjust the door rod-end height rotating the indicated nut. Lock the nut by means of lockwire.
 - 2.5 With reference to Figure 19 Detail CA, remove the indicated screws and install ballistic plate P/N 3G9580V03651, a spacer P/N 3G9580A03551, a spacer P/N 3G9580A03651 and a spacer P/N 3G9580A03751 by means of a screw P/N AN525-10R20, P/N AN525-10R140 and a screw P/N AN525-10R20.
- 3. Repeat step 2 again to perform the cockpit ballistic protection removable parts installation P/N 3G9580A03011 on RH side.
- 4. In accordance with weight and balance changes, update the Chart A (see Rotorcraft Flight Manual, Part II, section 6).
- 5. Return the helicopter to flight configuration and record for compliance with Part V of this Service Bulletin on the helicopter logbook.
- 6. Send the attached compliance form to the following mail box:

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As an alternative, gain access to My Communications section on Leonardo WebPortal and compile the "Service Bulletin Application Communication".



<u>PART VI</u>

- 1. In accordance with DM 39-A-00-20-00-00A-120A-A, prepare the helicopter on ground for a safe maintenance. Disconnect the battery, all electrical power sources and/or the external power supply.
- Gain access to the area affected by the installation and perform the cabin floor provision P/N 3G5311A20011 as described in the following procedure:
 - 2.1 With reference to Figure 21 Detail A, temporarily position all the following ballistic protections on the floor:
 - 3G9580V01051
 - 3G9580V01551
 - 3G9580V06051
 - 3G9580V06151
 - 3G9580V06251
 - 3G9580V06351
 - 3G9580V06451
 - 3G9580V06551
 - 3G9580V06651
 - 3G9580V06751
 - 2.2 With reference to Figure 21 Detail A and View C, countermark the indicated n°20 hole positions on relevant floor panels.
 - 2.3 With reference to Figure 21 View C and Section B-B, drill n°20 holes Ø14.25÷14.38 in the countermarked positions and install n°20 inserts P/N NAS1832-3-4 by means of EA934NA adhesive.
 - 2.4 Remove all the ballistic protection temporarily positioned from the cabin.
- 3. Perform the ballistic protection fixed parts installation P/N 3G9580A04111 as described in the following procedure:
 - 3.1 With reference to Figure 22 Detail B, replace the n°333 screws P/N MS27039-1-09 securing the floor panels with n°333 screws P/N AN525-10R9.
 - 3.2 With reference to Figure 22 Detail B, remove the indicated n°2 seat-tracks P/N 3G5330A13952 and relevant hardware; re-install the n°2 seat-tracks and relevant n°2 ballistic plates P/N 3G9580V02951 by means of n°8 screws P/N MS24694-S101.
 - 3.3 With reference to Figure 22 Detail B, remove the indicated n°4 seat-tracks P/N 3G5330A38652 and relevant hardware; re-install the n°4 seat-tracks and relevant n°4 ballistic plates P/N 3G9580V02751 by means of n°32 screws



P/N MS24694-S101 and n°4 screws P/N P/N MS24694-S104.

- 3.4 With reference to Figure 22 Detail B, remove the indicated n°4 seat-tracks P/N 3G5330A02052 and relevant hardware; re-install the n°4 seat-tracks and relevant n°4 ballistic plates P/N 3G9580V07451 by means of n°32 screws P/N MS24694-S101 and n°4 screws P/N P/N MS24694-S104.
- 3.5 With reference to Figure 22 Detail B, remove the indicated n°2 seat-tracks P/N 3G5330A21953 and relevant hardware; re-install the n°2 seat-tracks and relevant n°2 ballistic plates P/N 3G9580V03251 by means of n°64 screws P/N MS24694-S101 and n°4 screws P/N P/N MS24694-S103.
- 4. Return the helicopter to flight configuration and record for compliance with Part VI of this Service Bulletin on the helicopter logbook.
- 5. Send the attached compliance form to the following mail box:

engineering.support.lhd@leonardocompany.com

As an alternative, gain access to My Communications section on Leonardo WebPortal and compile the "Service Bulletin Application Communication".



PART VII

- 1. In accordance with DM 39-A-00-20-00-00A-120A-A, prepare the helicopter on ground for a safe maintenance. Disconnect the battery, all electrical power sources and/or the external power supply.
- 2. Perform the ballistic protection installation P/N 3G9580A04011 as described in the following procedure:
 - 2.1 With reference to Figure 24 Detail D, remove the RH doorstep assy P/N 3G2500A05031 from the helicopter.
 - 2.2 With reference to Figure 24 Detail D, remove the LH doorstep assy P/N 3G2500A05131 from the helicopter.
 - 2.3 With reference to Figure 24 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V06051 by means of n°4 screws P/N AN525-10R16 and n°2 screws P/N AN525-10R11.
 - 2.4 With reference to Figure 24 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V06151 by means of n°4 screws P/N AN525-10R16 and n°2 screws P/N AN525-10R11.
 - 2.5 With reference to Figure 24 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V06251 by means of n°4 screws P/N AN525-10R16, a screw P/N AN525-10R18, a screw P/N NAS1351C4H16 and n°3 screws P/N AN525-10R11.
 - 2.6 With reference to Figure 24 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V06351 by means of n°4 screws P/N AN525-10R16, a screw P/N AN525-10R18, a screw P/N NAS1351C4H16 and n°3 screws P/N AN525-10R11.
 - 2.7 With reference to Figure 24 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V06451 by means of n°4 screws P/N AN525-10R16, a screw P/N AN525-10R18 and n°3 screws P/N AN525-10R11.
 - 2.8 With reference to Figure 24 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V01051 by means of n°2 screws P/N AN525-10R16 and n°2 screws P/N AN525-10R11.
 - 2.9 With reference to Figure 24 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V01551 by means of n°2 screws P/N AN525-10R16 and n°2 screws P/N AN525-10R11.
 - 2.10 With reference to Figure 24 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V06651 by means of a screw P/N AN525-10R16 and a screw P/N AN525-10R12.



- 2.11 With reference to Figure 24 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V06751 by means of a screw P/N AN525-10R16 and a screw P/N AN525-10R12.
- 2.12 With reference to Figure 24 Detail D and section E-E, install the LH doorstep assy P/N 3G2500A06731 by means of n°3 screws P/N MS24694-C64 and n°2 existing screws P/N MS24694-C50.
- 2.13 With reference to Figure 24 Detail D and section E-E, install the FWD RH doorstep assy P/N 3G2500A06631 by means of n°6 screws P/N MS24694-C64 and n°5 existing screws P/N MS24694-C50.
- 3. Return the helicopter to flight configuration and record for compliance with Part VII of this Service Bulletin on the helicopter logbook.
- 4. Send the attached compliance form to the following mail box:

engineering.support.lhd@leonardocompany.com

As an alternative, gain access to My Communications section on Leonardo WebPortal and compile the "Service Bulletin Application Communication".



PART VIII

- 1. In accordance with DM 39-A-00-20-00-00A-120A-A, prepare the helicopter on ground for a safe maintenance. Disconnect the battery, all electrical power sources and/or the external power supply.
- 2. Gain access to the area affected by the installation and perform the cabin floor provision P/N 3G5311A20011 as described in the following procedure:
 - 2.1 With reference to Figure 26 Detail A, temporarily position all the following ballistic protections on the floor:
 - 3G9580V01051
 - 3G9580V01151
 - 3G9580V01451
 - 3G9580V01551
 - 3G9580V01651
 - 3G9580V01751
 - 3G9580V02651
 - 3G9580V03051
 - 3G9580V06651
 - 3G9580V06751
 - 3G9580V06851
 - 3G9580V06951
 - 3G9580V07251
 - 3G9580V07351
 - 2.2 With reference to Figure 26 Detail A and View C, countermark the indicated n°20 hole positions on relevant floor panels.
 - 2.3 With reference to Figure 26 View C and Section B-B, drill n°20 holes Ø14.25÷14.38 in the countermarked positions and install n°20 inserts P/N NAS1832-3-4 by means of EA934NA adhesive.
 - 2.4 Remove all the ballistic protection temporarily positioned from the cabin.
- 3. Perform the ballistic protection fixed parts installation P/N 3G9580A04311 as described in the following procedure:
 - 3.1 With reference to Figure 27 Detail B, replace the n°292 screws P/N MS27039-1-09 securing the floor panels with n°292 screws P/N AN525-10R9.
 - 3.2 With reference to Figure 27 Detail B, remove the existing hardware and install n°8 screws P/N AN524-416R9.
 - 3.3 With reference to Figure 27 Detail B, remove the indicated n°2 seat-tracks



P/N 3G5330A21953 and relevant hardware; re-install the n°2 seat-tracks and relevant n°2 ballistic plates P/N 3G9580V03251 by means of n°64 screws P/N MS24694-S101 and n°4 screws P/N P/N MS24694-S104.

- 3.4 With reference to Figure 27 Detail B, remove the indicated n°4 seat-tracks P/N 3G5330A21953 and relevant hardware; re-install the n°4 seat-tracks and relevant n°2 ballistic plates P/N 3G9580V03251 by means of n°128 screws P/N MS24694-S101 and n°8 screws P/N P/N MS24694-S103.
- 4. Return the helicopter to flight configuration and record for compliance with Part VIII of this Service Bulletin on the helicopter logbook.
- 5. Send the attached compliance form to the following mail box:

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PART IX

- 1. In accordance with DM 39-A-00-20-00-00A-120A-A, prepare the helicopter on ground for a safe maintenance. Disconnect the battery, all electrical power sources and/or the external power supply.
- 2. Perform the ballistic protection installation P/N 3G9580A04011 as described in the following procedure:
 - 2.1 With reference to Figure 29 Detail D, remove the RH doorstep assy P/N 3G2500A05031 from the helicopter.
 - 2.2 With reference to Figure 29 Detail D, remove the LH doorstep assy P/N 3G2500A05131 from the helicopter.
 - 2.3 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V06851 by means of n°2 screws P/N AN525-10R16.
 - 2.4 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V06951 by means of n°2 screws P/N AN525-10R16.
 - 2.5 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V01451 by means of n°4 screws P/N AN525-10R16 and n°2 screws P/N AN525-10R11.
 - 2.6 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V02651 by means of n°4 screws P/N AN525-10R16 and n°2 screws P/N AN525-10R11.
 - 2.7 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V07251 by means of n°4 screws P/N AN525-10R16, a screw P/N AN525-10R18, a screw P/N NAS1351C4H16 and n°3 screws P/N AN525-10R11.
 - 2.8 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V07351 by means of n°4 screws P/N AN525-10R16, a screw P/N AN525-10R18, a screw P/N NAS1351C4H16 and n°3 screws P/N AN525-10R11.
 - 2.9 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V01151 by means of n°2 screws P/N AN525-10R16, a screw P/N AN525-10R18 and n°2 screws P/N AN525-10R11.
 - 2.10 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V03051 by means of n°2 screws P/N AN525-10R16, a screw P/N AN525-10R18 and n°2 screws



P/N AN525-10R11.

- 2.11 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V01751 by means of n°2 screws P/N AN525-10R16 and n°2 screws P/N AN525-10R11.
- 2.12 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V01651 by means of n°2 screws P/N AN525-10R16 and n°2 screws P/N AN525-10R11.
- 2.13 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V01551 by means of n°2 screws P/N AN525-10R16 and n°2 screws P/N AN525-10R11.
- 2.14 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V01051 by means of n°2 screws P/N AN525-10R16 and n°2 screws P/N AN525-10R11.
- 2.15 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V06651 by means of a screw P/N AN525-10R16 and a screw P/N AN525-10R12.
- 2.16 With reference to Figure 28 Detail C, remove the existing hardware and install the ballistic protection P/N 3G9580V06751 by means of a screw P/N AN525-10R16 and a screw P/N AN525-10R12.

NOTE

If necessary, it is possible to drill the ballistic protection in correspondence with doorstep assy fixing points.

- 2.17 With reference to Figure 24 Detail D and section E-E, install the LH doorstep assy P/N 3G2500A06531 by means of n°3 screws P/N MS24694-C64 and n°2 existing screws P/N MS24694-C50.
- 2.18 With reference to Figure 24 Detail D and section E-E, install the FWD RH doorstep assy P/N 3G2500A06431 by means of n°6 screws P/N MS24694-C64 and n°5 existing screws P/N MS24694-C50.
- 3. Return the helicopter to flight configuration and record for compliance with Part IX of this Service Bulletin on the helicopter logbook.
- 4. Send the attached compliance form to the following mail box:

engineering.support.lhd@leonardocompany.com

As an alternative, gain access to My Communications section on Leonardo WebPortal and compile the "Service Bulletin Application Communication".



<u>PART X</u>

- 1. In accordance with DM 39-A-00-20-00-00A-120A-A, prepare the helicopter on ground for a safe maintenance. Disconnect the battery, all electrical power sources and/or the external power supply.
- 2. With reference to Figures 30 thru 33, perform the emergency release mechanism installation P/N 3G5206P00111 as described in the following procedure:
 - 2.1 In accordance with AMP DM 39-X-52-11-01-00A-520A-K remove the left cockpit door.
 - 2.2 With reference to Figure 30 Section B-B and Section C-C, perform the indicated cutout on the canopy structure.
 - 2.3 With reference to Figure 30 Section B-B and Section D-D, perform the indicated cutout on the canopy structure.
 - 2.4 With reference to Figure 30 Section B-B, seal around the performed cutouts by means of adhesive 199-05-002 Type II Class 2 as indicated.
 - 2.5 With reference to Schematic Section B-B and C-C, apply n°2 layers of aramid cloth HexForce 20914 7 1200 by means of adhesive 199-05-002 Type I Class 2.
 - 2.6 With reference to Schematic Section B-B and D-D, apply n°2 layers of aramid cloth HexForce 20914 7 1200 by means of adhesive 199-05-002 Type I Class 2.
 - 2.7 With reference to Figure 32 Detail D, install the saddle assy P/N 109-0855-65-101 on the cover assy LH retromod P/N 3G5206P00131 by means of n°4 rivets P/N NAS1097AD3-7.
 - 2.8 With reference to Figure 32 Section E-E, drill the hole Ø3.68÷3.81 thru the support LH P/N 3G5206P00351 according to the holes on the cover P/N 3G2580A51451 and the cover assy LH retromod P/N 3G5206P00131.
 - 2.9 With reference to Figure 32 Section E-E, install the nut plate P/N MS21075L04N on the support LH P/N 3G5206P00351 by means of n°2 rivets P/N NAS1097AD3-7.
 - 2.10 With reference to Figure 32 View C, install n°6 nut plates P/N MS21069L3 on the support LH P/N 3G5206P00351 by means of n°12 rivets P/N MS20426AD3-7, according to the holes on the cover assy LH retromod P/N 3G5206P00131.
 - 2.11 With reference to Figure 32 Section B-B, temporarily locate the bracket P/N 109-0323-05-1 on the support LH P/N 3G5206P00351 and countermark n°2 holes.
 - 2.12 With reference to Figure 32 Section B-B, drill n°2 countersunk 100° holes Ø7.79 thru the support LH P/N 3G5206P00351 in the previously countermarked positions.



NOTE

Install aluminium shims (dimension 30x15 mm, thickness 1,6 mm each) between the support and the bracket. Bond the shims by means of adhesive 199-05-002 Type I Class 2.

- 2.13 With reference to Figure 32 Section B-B, install the bracket P/N 109-0323-05-1 with the relevant retaining ring P/N MS16624-1056 on the support LH P/N 3G5206P00351 by means of n°2 screws P/N MS24693-S272.
- 2.14 With reference to Figure 32 View C and Section B-B, install the cover assy LH retromod P/N 3G5206P00131 with the relevant retaining ring P/N MS16624-1056 on the support LH P/N 3G5206P00351 by means of n°6 screws P/N MS27039-1-07.
- 2.15 With reference to Figure 32 Section B-B, put the handle LH P/N 109-0323-27-3, the pin P/N 109-0323-04-1 and the lever P/N 3G5211A13451 in their correct installation position.
- 2.16 With reference to Figure 32 View C, install the upper connecting link assy P/N 3G5206P00531 on the lever P/N 3G5211A13451 by means of the pin P/N MS20392-2C9, the washer P/N NAS620-10L and the cotter pin P/N MS24665-86.
- 2.17 With reference to Figure 32 View C, repeat step 2.4.16 to install the lower connecting link assy P/N 3G5206P00431.
- 2.18 With reference to Figure 32 Section B-B, drill the hole Ø2.39÷2.46 and fix the handle LH P/N 109-0323-27-3 by means of the spring pin P/N MS9048-072.
- 2.19 With reference to Figure 31 Detail A1, remove n°2 bolts P/N AN4-14A, n°2 nuts P/N MS17825-4, n°2 cotter pins P/N MS24665-5 and the bearing sleeve P/N 999-0050-06-405 from the upper left hinge assy P/N 3G5322A00131 and the lower left hinge assy P/N 3G5322A00331.
- 2.20 With reference to Figure 31 Detail A1, install the upper connecting link assy P/N 3G5206P00531 on the upper hinge assy by means of the upper pin P/N 3G5206P00751, the pin P/N MS20392-2C9 and the washer P/N NAS620-10L.
- 2.21 With reference to Figure 31 Detail A1, safety the pin P/N MS20392-2C9 by means of the cotter pin P/N MS24665-86.
- 2.22 With reference to Figure 31 Detail A2, install the lower connecting link assy P/N 3G5206P00431 on the lower hinge assy by means of the bushing P/N 999-0050-21-413, the lower pin P/N 3G5206P00651, the pin P/N MS20392-2C9 and the washer P/N NAS620-10L.
- 2.23 With reference to Figure 33 Detail A2, safety the pin P/N MS20392-2C9 by



means of the cotter pin P/N MS24665-86.

- 2.24 With reference to Figure 33 Detail A and Figure 32 Section B-B, put the support LH 3G5206P00351 and the pilot cover door LH previously removed in the correct installation position and countermark n°6 holes on the canopy and n°3 holes on the pilot cover door LH.
- 2.25 With reference to Figure 32 Section B-B, drill n°6 holes Ø4.90-5.03 thru the canopy and n°6 holes Ø5.28-5.44 thru the support LH 3G5206P00351.
- 2.26 With reference to Figure 33 Detail A, drill n°3 holes Ø4.90-5.03 thru the pilot cover door LH P/N 3G5320A06131.
- 2.27 With reference to Figure 32 Section B-B, install n°6 nut plates P/N MS21075L08 on the support LH 3G5206P00351 by means of n°12 rivets P/N MS20426AD3.
- 2.28 With reference to Figure 32 Section B-B, install the support LH 3G5206P00351 on the canopy by means of n°6 screws P/N MS27039-0808 and n°6 washers P/N NAS620-8.
- 2.29 In accordance with AMP DM 39-X-52-11-01-00A-720A-K install the left cockpit door.
- 2.30 With reference to Figure 30 thru 33, repeat the steps from 2.1 thru 2.29 for the RH side.
- 3. Return the helicopter to flight configuration and record for compliance with Part X of this Service Bulletin on the helicopter logbook.
- 4. Send the attached compliance form to the following mail box:

engineering.support.lhd@leonardocompany.com

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Figure 7

































3G9580A03111 COCKPIT BALLISTIC PROTECTION FIXED PART



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We request your cooperation in filling this form, in order to keep out statistical data relevant to aircraft configuration up-to-date. The form should be filled in all its parts and sent to the above address or you can communicate the application also via Technical Bulletin Application Communication Section placed in Leonardo AW Customer Portal - MyCommunications Area. We thank you beforehand for the information given.