



## SERVICE INFORMATION LETTER

SIL N°	S-109-24-002	S-109E-24-002
	S-109S-24-002	S-109SP-24-002
	S-119-24-002	S-139-24-002
	S-169-24-002	S-189-24-002

**DATE:** March 15, 2024

**REV.:** /

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To: Leonardo Helicopters products  
Owners / Operators / Service Centres

**SUBJECT:** New management for Component Repair & Overhaul  
Publication

Helicopters Affected: AW139, AW169, AW189, A109A/All, A109C,  
A109E, A109K2, A109S, AW109SP, A119/AW119MkII

References:

[1] S-GEN-21-001 Publications in Leonardo Customer Portal (My Publications improvement)

Dear Customer,

Hereby , Leonardo Helicopters (LH) would like to inform you that the policy on Depot Level Publications described in S-GEN-21-001, reference [1], has been defined and a new management of the Component Repair & Overhaul Publication (CR&OP) will be implemented within first quarter of 2024.

Therefore, the new management of CR&OP info-set will include:

- "P/N based" philosophy of data presentation where the set of CR&OP information are presented as a self-consistent package for each applicable P/N.
- decoupling of the CR&OP info-set from the IETP

Four CR&OP packages collections will be released on the Leonardo Customer Portal namely: AW109, AW139, AW169 and AW189.

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## New management for Component Repair & Overhaul Publication

**MAINTENANCE TECHNICAL PUBLICATIONS**

- AMPI/MPM MANUALS
- DEPOT TECHNICAL PUBLICATIONS**
- MRB REPORT
- MAINTENANCE IETP
- TEMPORARY MAINTENANCE INSTRUCTIONS

DOCUMENTS AVAILABLE IN "Depot Technical Publications"

Filter by Model: [v] From dd/MM/yyyy To: dd/MM/yyyy SEARCH [x]

Code	Title	Model	Issue N°	Issue Date	Revision	Revise Date
00000000	Freno wheel/paddle	AW189AW149	1	02/05/2021		
00000000	Main rotor blade	AW189AW149	3	24/05/2023		
00000000	Tail gearbox	AW189AW149	3	24/05/2023		
00000000	Main rotor hub	AW189AW149	2	31/03/2023		
00000000	Rotor attachment flange group	AW189AW149	2	31/03/2023		
00000000	DEPOT LEVEL	AW189AW149	1	02/05/2021		

The Annex A to this Service Information Letter provides an overview of the abovementioned main features.

The "P/N based" CR&OP maintenance information will be made available on the Leonardo Customer Portal, in a dedicated area defined "DEPOT TECHNICAL PUBLICATIONS" in MyPublication section.

Access to the area "DEPOT TECHNICAL PUBLICATIONS" will be subject to a specific contract with and/or authorization by LHD.

In order to verify that you are eligible to access the area "DEPOT TECHNICAL PUBLICATIONS" or to extend/modify your CR&OP capabilities, please contact your Customer Support Manager.

Yours Sincerely,

Francesco Bellardi  
VP Customer Support & Services

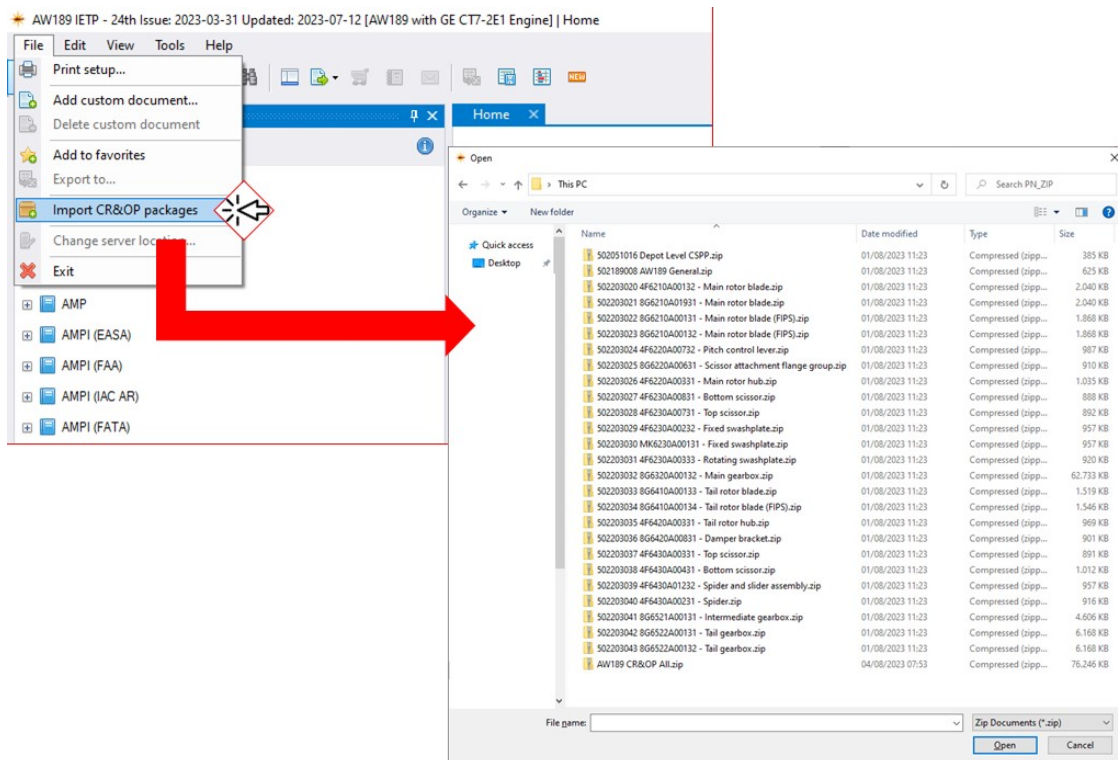
## Annex A

In the following pages, the new features of the CR&OP are detailed through examples and pictures.

### ❖ Import via IETP Menu

After downloading the CR&OP package(s), the user can easily import them into the IETP of the applicable helicopters model. Here below the procedure of import in IETP.

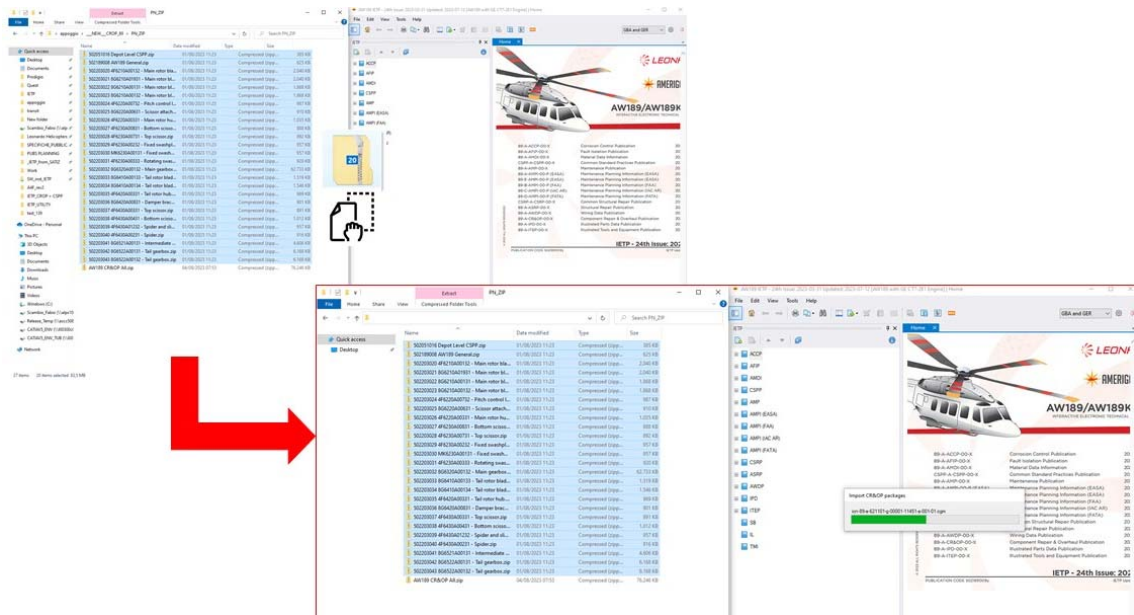
As shown in the following image, the user shall open the menu in IETP “File” → “Import CR&OP packages” and import the applicable packages downloaded from Leonardo Customer Portal.



## New management for Component Repair & Overhaul Publication

### ❖ Drag & Drop

As shown in the following image, the user shall select the packages in the download folder and drag and drop them in the applicable IETP.



### ❖ Update to PN package

When a new/revised package will be issued, an email notification will be sent by Leonardo Helicopters; an automatic procedure in the IETP will inform the user about the Update.

