



SERVICE INFORMATION LETTER

SIL N°	S-109-24-002	S-109E-24-002
	S-109S-24-002	S-109SP-24-002
	S-119-24-002	S-139-24-002
	S-169-24-002	S-189-24-002

DATE: March 15, 2024

REV.: /

To: Leonardo Helicopters products
Owners / Operators / Service Centres

SUBJECT: New management for Component Repair & Overhaul
Publication

Helicopters Affected: AW139, AW169, AW189, A109A/All, A109C,
A109E, A109K2, A109S, AW109SP, A119/AW119MkII

References:

[1] S-GEN-21-001 Publications in Leonardo Customer Portal (My Publications improvement)

Dear Customer,

Hereby , Leonardo Helicopters (LH) would like to inform you that the policy on Depot Level Publications described in S-GEN-21-001, reference [1], has been defined and a new management of the Component Repair & Overhaul Publication (CR&OP) will be implemented within first quarter of 2024.

Therefore, the new management of CR&OP info-set will include:

- "P/N based" philosophy of data presentation where the set of CR&OP information are presented as a self-consistent package for each applicable P/N.
- decoupling of the CR&OP info-set from the IETP

Four CR&OP packages collections will be released on the Leonardo Customer Portal namely: AW109, AW139, AW169 and AW189.

New management for Component Repair & Overhaul Publication

MAINTENANCE TECHNICAL PUBLICATIONS

- AMPI/MPM MANUALS
- DEPOT TECHNICAL PUBLICATIONS**
- MRB REPORT
- MAINTENANCE IETP
- TEMPORARY MAINTENANCE INSTRUCTIONS

DOCUMENTS AVAILABLE IN "Depot Technical Publications"

Filter by Model: [v] From dd/MM/yyyy To: dd/MM/yyyy SEARCH [Q] [x]

Code	Title	Model	Issue N°	Issue Date	Revision	Revise Date
02020209	Freno wheelplate	AW189AW149	1	02/05/2021		
02020201	Main rotor blade	AW189AW149	3	24/05/2023		
02020202	Tail gearbox	AW189AW149	3	24/05/2023		
02020205	Main rotor hub	AW189AW149	2	31/03/2023		
02020205	Rotor attachment flange group	AW189AW149	2	31/03/2023		
02020208	DEPOT LEVEL	A09-LLHS A109BA A109CH A109LH A109LH AGLA109LHM AFA109LHM NKF A109LHMAL CA109LHM NZA109LHM	1	02/05/2021		

The Annex A to this Service Information Letter provides an overview of the abovementioned main features.

The "P/N based" CR&OP maintenance information will be made available on the Leonardo Customer Portal, in a dedicated area defined "DEPOT TECHNICAL PUBLICATIONS" in MyPublication section.

Access to the area "DEPOT TECHNICAL PUBLICATIONS" will be subject to a specific contract with and/or authorization by LHD.

In order to verify that you are eligible to access the area "DEPOT TECHNICAL PUBLICATIONS" or to extend/modify your CR&OP capabilities, please contact your Customer Support Manager.

Yours Sincerely,

Francesco Bellardi
VP Customer Support & Services

Annex A

In the following pages, the new features of the CR&OP are detailed through examples and pictures.

❖ Import via IETP Menu

After downloading the CR&OP package(s), the user can easily import them into the IETP of the applicable helicopters model. Here below the procedure of import in IETP.

As shown in the following image, the user shall open the menu in IETP “File” → “Import CR&OP packages” and import the applicable packages downloaded from Leonardo Customer Portal.



