



SERVICE INFORMATION LETTER

SIL N° S-139-21-003
S-189-21-002
S-169-21-002

DATE: November 12, 2021

REV.: /

To: Leonardo Helicopters products
Owners / Operators

SUBJECT: New application Amerigo© 4 Flight (A4F)

Helicopters Affected: AW139, AW169, AW189

References: [1] S-GEN-21-004 dated June 8, 2021
Distribution Policy of LH Publications
[2] S-139-21-001 / S-189-21-001 / S-169-21-001 dated June 7, 2021
New electronic format for Operational Technical Publications

Dear Customer,

Leonardo Helicopters (LH) is pleased to announce that **Amerigo© 4 Flight (A4F)** new application is now available to enhance your Operational Technical Publications user experience completing the Amerigo© suite for Technical Publications consultation, as mentioned in the communication at Reference [1].

Thanks to A4F application the Operational Technical Publications of AW Family Products can be easily consulted on mobile devices (e.g. tablets and smartphones). In order to have an added-value browsing capability, the electronic format of Rotorcraft Flight Manuals, Quick Reference Handbook and Pilot's Guides have been reworked, as announced with the communications at Reference [2].

A4F application can be downloaded by the relevant device application store:
[App Store for iOS](#) and [Play Store for Android](#).



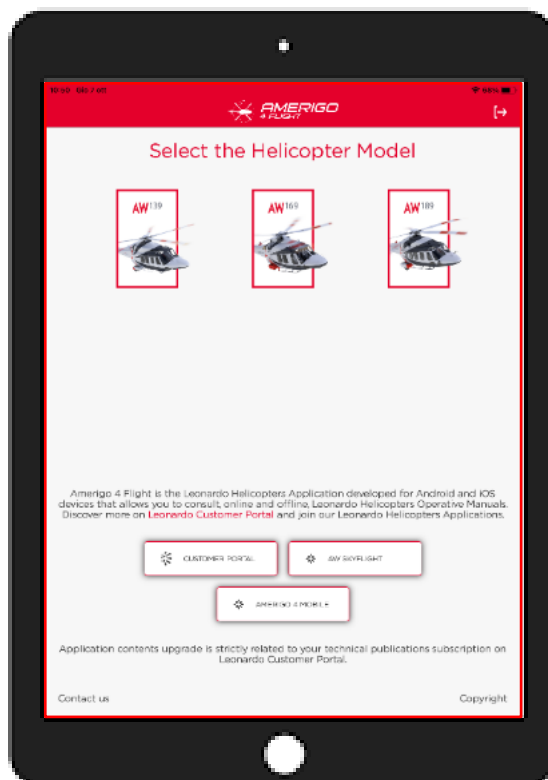
New application Amerigo© 4 Flight (A4F)

Once the app is downloaded, you can login to A4F using the same Leonardo Customer Portal credentials and all the subscribed operative manuals can be downloaded.

The first documentation download needs to be executed online; you can then consult the downloaded documentation offline.

A4F allows the connection through a functional hyperlink with other LH digital enablers: Leonardo Customer Portal, Amerigo 4 Mobile, and, for the iOS version, Skyflight Mobile Service.

A4F key features are described in the Annex to this SIL.



Should you need any additional information, please do not hesitate to refer to the point of contact provided with the Customer Support & Training Worldwide Directory, available on Leonardo Customer Portal at this [link](#).

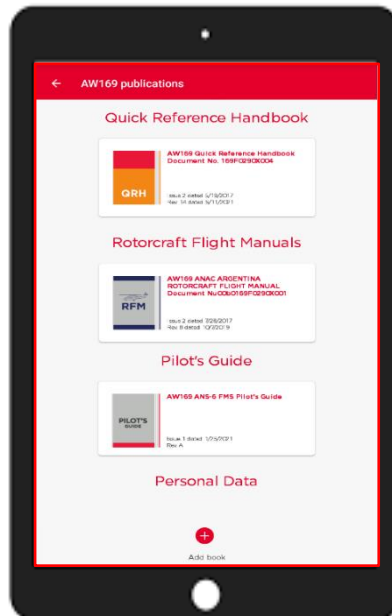
Yours Sincerely,

Francesco Bellardi
Leonardo Helicopters
Vice President
Customer Support & Services – Italy

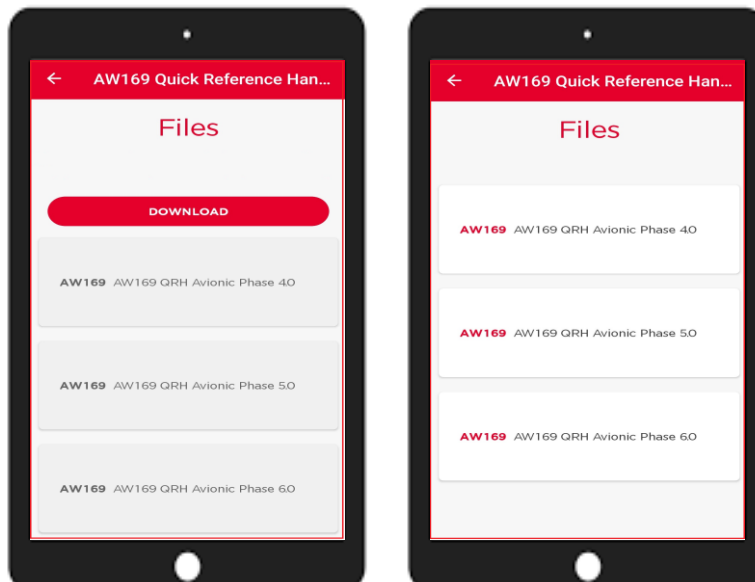
ANNEX A4F Key Features

General Features

The Operational Technical Publications that can be consulted through A4F application are divided in three main sections:

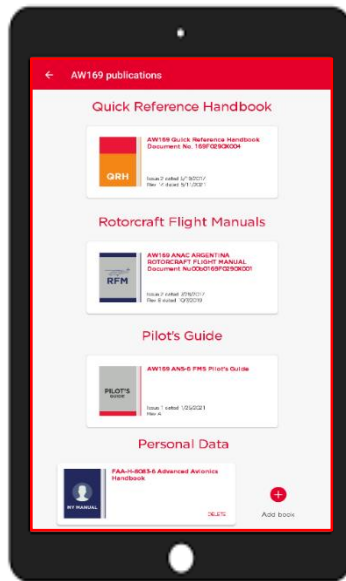


Touching on a publication, a dedicated page opens with all the available documents. If not already downloaded, the documents are greyed and the Download button is enabled.

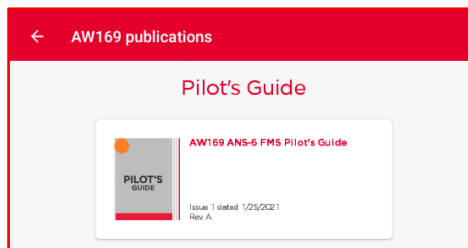


New application Amerigo© 4 Flight (A4F)

Customer documents in PDF format can be uploaded and managed in a dedicated Personal Data section.



App notifications inform the user about the availability of a new issue or revision of the manuals, when the device is in online mode.



When you open a document, the following functionalities are available:

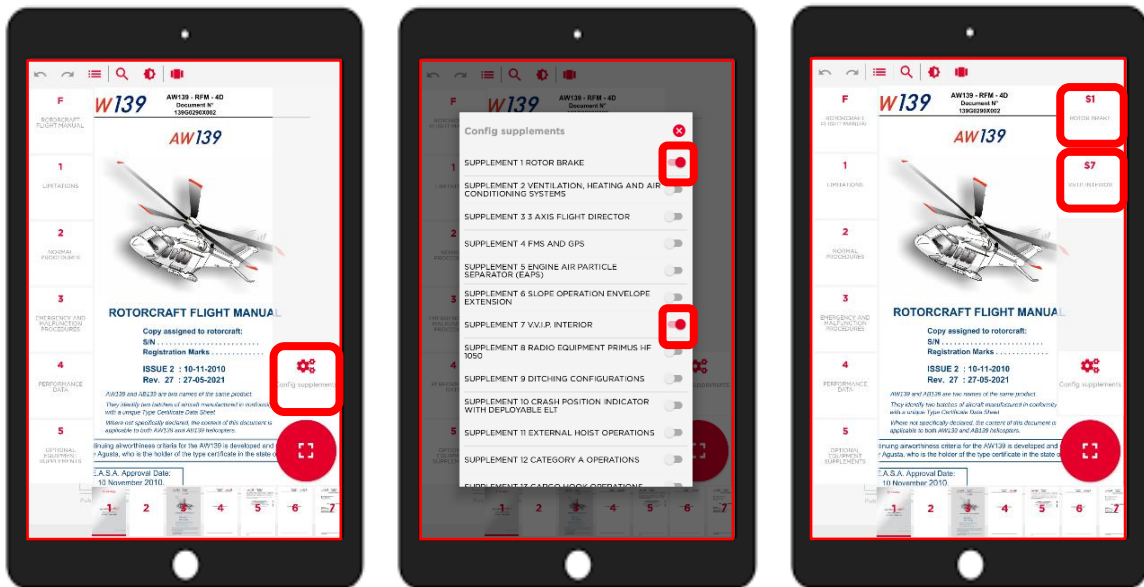
- Hyperlinks to images or paragraphs.
- Zoom the page.
- Touching on the red button at the lower-right corner of the page, the following functionalities can be activated:
 - ✓ navigate backward and forward,
 - ✓ show or hide the table of contents,
 - ✓ make a search inside the manual,
 - ✓ change the visualization from day to night,
 - ✓ select a specific page in the dedicated area at the bottom of the page.



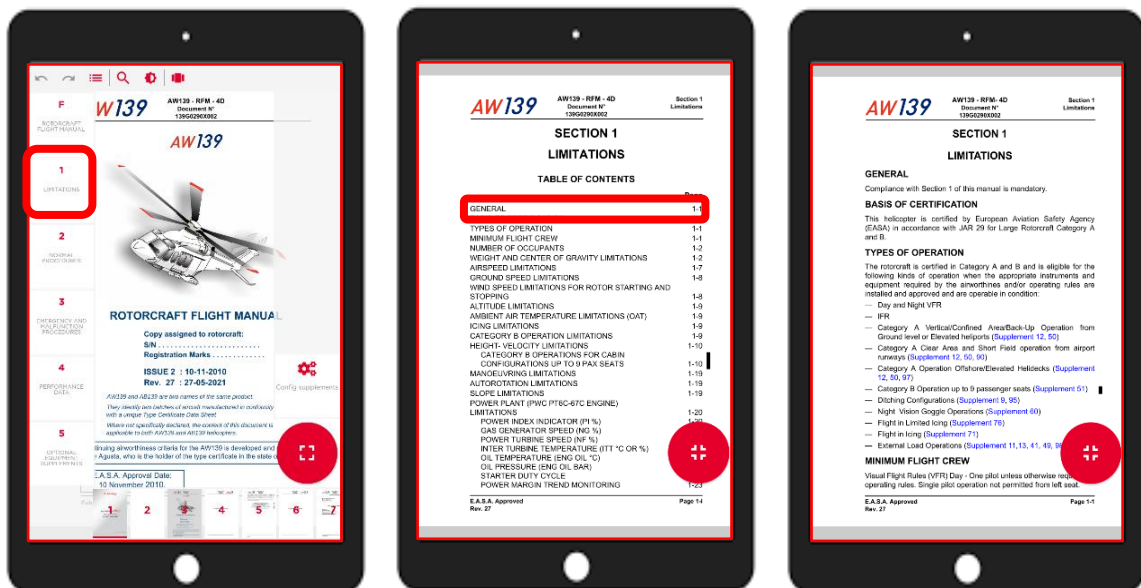
New application Amerigo© 4 Flight (A4F)

Rotorcraft Flight Manuals section

- Favorite tap-button can be set and saved, in order to reach quickly a specific Supplement in the section 5 of the RFM.

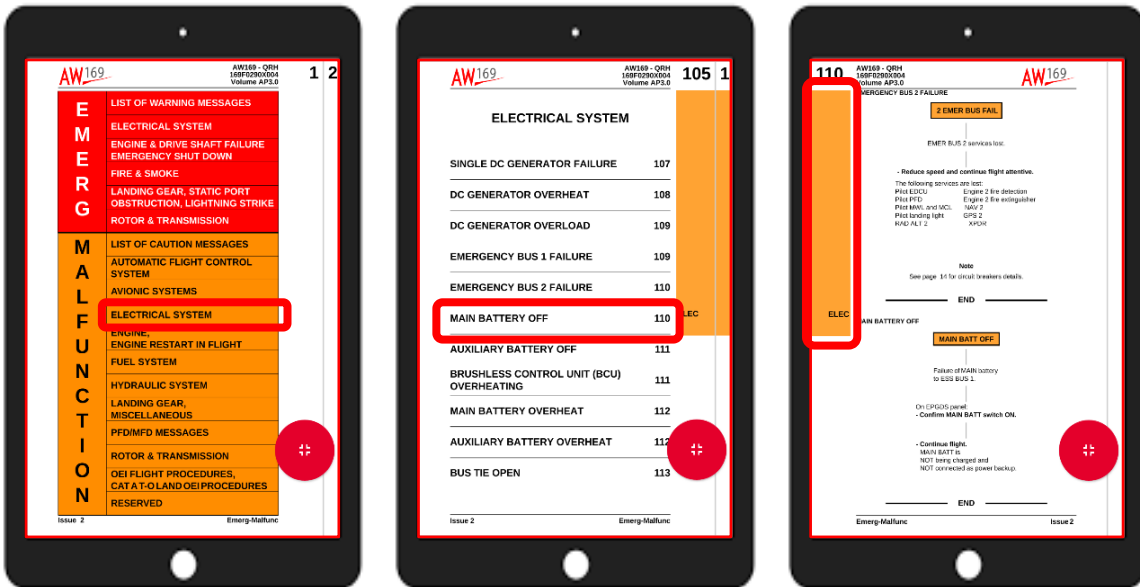


- The Section tap-buttons allows navigating the manual in every RFM Section.

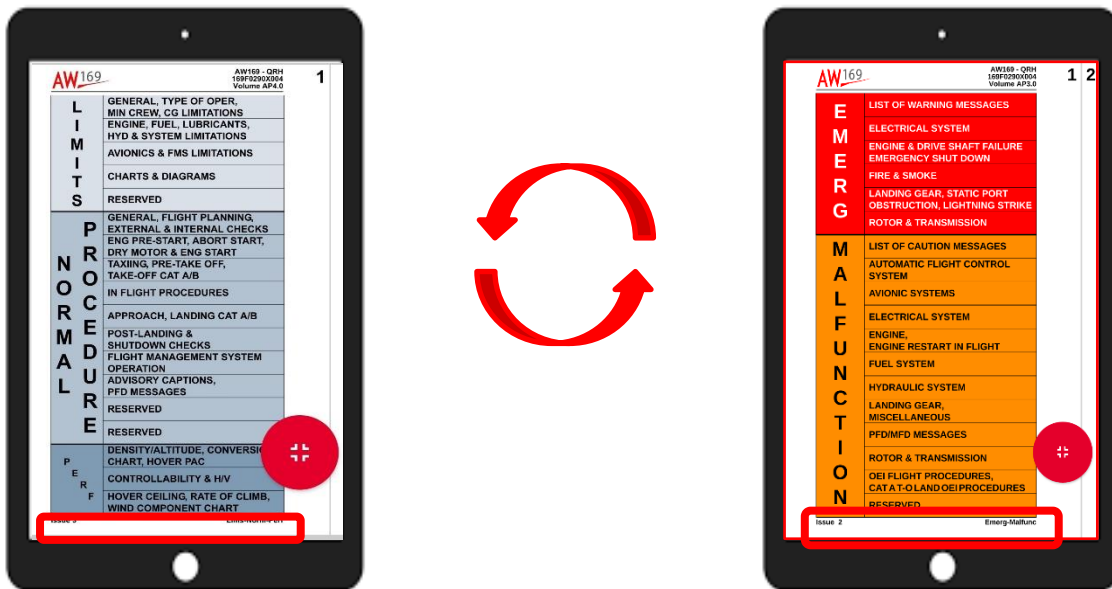


Quick Reference Handbook section

- The user can navigate the QRH easily and quickly through every section using the link, as shown in the following images, and come back to the home touching the colored bar on the page side.



- The user can navigate from QRH Emergency/Malfunction section to the Limitations/Normal Procedures section and viceversa touching the page footer.



Pilot's Guide section

- The tap-buttons allow navigating the manual in every Pilot's Guide section.

