



SERVICE INFORMATION LETTER

SIL N° **S-139-21-002**
DATE: **July 2, 2021**
REV.: **A**

To: Leonardo Helicopters products
 Owners / Operators

SUBJECT: **Support to AW139 Honeywell components
 obsolescence**

Helicopters Affected: All AW139 helicopters

Dear Customer,

With the present Information Letter, Leonardo Helicopters (LH) is pleased to inform that a supportability plan has been set up with Honeywell International Inc. (HON) for the management of AW139 helicopter obsolete Display Units (DU) and Multifunction Control Display Units (MCDU), part of Primus EPIC Avionic System.

DU-1080-1 (HW1) & DU-1080-2 (HW2)

The repair and overhaul of HW1 and HW2 will be granted throughout 2023. Most important, Exchange condition will be also granted until 2023 for the above DUs.

Whenever possible, same coverage will apply within MSP (former HAPP) HON plan at subscription or renewal.

After 2023 supportability of HW1 and HW2 will be yearly evaluated for eventual further extension of above conditions.

Considering that such further extension cannot be assumed, a dedicated price policy to exchange DU HW1 and HW2 with DU HW3 is offered to Customers until 2023.

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Depending on the applicable helicopter Avionic Phase (taking into account that helicopters installing Phases before 6.4 cannot install DU HW3 units without upgrading the EPIC suite to at least Phase 7) the following scenarios applies:

- Exchanging DU HW1 or HW2 displays concurrently with an upgrade to Phase 7.
- Exchanging DU HW1 or HW2 displays concurrently with an upgrade to Phase 8.
- Exchanging DU HW1 or HW2 not concurrently with an upgrade to Phase7 or Phase 8.

Unit Net Exchange Price is reported in the Table hereafter:

P/N	Description	PRICES (E.C. 2021)		
		Upgrade to Ph.8	Upgrade to Ph.7	NO upgrade Ph.7/8
7036340-802	DU1083-3 Non -NVIS	\$48.100	\$64.471	\$69.176
7036350-802	DU1083-3 NVIS	\$55.500	\$72.353	\$77.647
7036350-812	DU1083-3 NVIS Hardened	\$58.500	\$80.588	\$85.412

The above prices:

- are valid at LHD Standard Terms & Conditions of Sales;
- are valid for core return to LHD within fifteen (15) calendar days from receipt by Customer of HW3 units;
- are at Economic Conditions 2021 and subject to annual escalation of +3%;
- are expressed in USD currency and exclusive of any VAT or any other direct or indirect tax;
- are developed as a specific price policy for Customer therefore have to be considered separately from any other agreement in place with LHD;
- do not cover manpower associated to the installation of the units.

MCDU-1 & MCDU-2

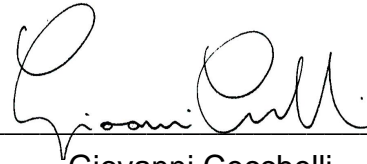
The repair and overhaul of MCDU-1 and MCDU-2 will be granted throughout 2025. Exchange condition will also be granted until 2025 for the mentioned MCDUs.

MSP Avionics program covers only MCDU-R like exchanges, repairs and rentals. MCDU-I/II can be repaired and/or upgraded outside of the MSP program.

In addition, as per latest AW139 IETP Issue 38 and as informed with Information Letter AW139-20-111 ("AW139 Technical Publications improvements in 2020"), interchangeability between MCDU and MCDU-R is re-confirmed. Thus, if one MCDU needs to be replaced, it can be interchanged with an MCDU-R.

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Should you need any additional information, please do not hesitate to refer to the point of contact provided with the Customer Support & Training Worldwide Directory, available on Leonardo Customer Portal at this [link](#).



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