

P&WC 11524 (2020-06) MRO Information Management (9290) This document contains no technical data. S.I.L. NO. PW200-080R1

SERVICE INFORMATION LETTER

WARNING - PROPRIETARY RIGHTS NOTICE

This document is the property of Pratt & Whitney Canada Corp. ("P&WC"). You may not possess, use, copy or disclose this document or any information in it, for any purpose, including without limitation to design, manufacture, or repair parts, or obtain FAA or other government approval to do so, without P&WC's express written permission. Neither receipt nor possession of this document alone, from any source, constitutes such permission. Possession, use, copying or disclosure by anyone without P&WC's express written permission is not authorized and may result in criminal or civil liability.

Subject: Oil Analysis Technology Solution now available

Applicability: All PW200 engine models

The purpose of this Service Information Letter is to advise you that the P&WC's Oil Analysis Technology is now commercially available for the PW200 engine models referenced above.

By providing additional insights into the health and operation of your engines without intrusive inspection, the P&WC's Oil Analysis Technology Solution delivers a proactive and preventive maintenance environment – effectively helping you lower operating costs, save time and maximize aircraft availability.

In addition to existing oil system monitoring methods, this innovative technology enables detection of deteriorating oil-wetted components, both earlier and more accurately than any traditional oil analysis methods. Based on oil samples collected from the engine, it can identify and associate the wear patterns of specific oil-wetted components to their level of deterioration.

This Service Information Letter is valid until superseded or cancelled by revision.

ISSUED: 30-Oct-2020 REVISED: 04-Jan-2021 Page 1 of 2

Pratt & Whitney Canada Corp. SERVICE INFORMATION LETTER

PW200-080R1

The service includes:

P&WC's Oil Analysis Technology Package

• One sampling kit including pre-paid return shipment

Advanced laboratory services and detailed reports - two types of analyses with one sample

- High Precision Oil Debris Analysis for components such as bearings, seals and gear health indicators
- Oil Properties Analysis including TAN (Total Acid Number) and water content

Comprehensive Customer Support and Recommendations

- Support for collecting the oil sample
- Maintenance recommendations and consultation with one of our experts

For ESP™ Customers

As part of our commitment to reward your ESP[™] investment through best-in-class program enhancements – the P&WC's Oil Analysis Technology Solution is now provided as part of your current pay-per-hour rate.

For Customers Not Enrolled in ESP

The P&WC's Oil Analysis Technology Solution is available for purchase at the price described in the latest revision of SIL-GEN153.

To order your new Oil Analysis Technology sample kit, login or register on the MyP&WC Power customer portal at <u>https://customer.pwc.ca/</u> and select **Digital Engine Services** from the **Buy Online** menu.

Please refer to SIL-GEN153 for additional information on oil sample kits ordering, sampling procedure, shipping of kits and oil analysis reports.

Should you have any additional questions, please contact the P&WC's Oil Analysis Technology team by email at <u>oil.technology@pwc.ca</u>.

PRATT & WHITNEY CANADA CORP

Triderige Richard.

Frédérique Richard Senior Manager Oil Analysis Technology

Parla Dr. Manh

Paola Del Grande Associate Director Customer Engineering Helicopter Program

This Service Information Letter is valid until superseded or cancelled by revision.

ISSUED: 30-Oct-2020 REVISED: 04-Jan-2021 Page 2 of 2 P&WC Proprietary Information. Subject to restriction on first page. No technical Data.

PRATT & WHITNEY CANADA CORP. MARIE-VICTORIN, LONGUEUIL QUEBEC, CANADA J4G 1A1 PRINTED IN CANADA