

SERVICE LETTER

SUPPORT AND SERVICES DIVISION
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JFE/CL/BB

Service Letter No. 3102/23/ARL2

**Subject: ARRIEL 2C2 - 2C2CG - 2S2
HP Blades PN 229226A400 - Fire at a supplier**

Dear Sir or Madam,

We hereby would like to inform you that on December 26, 2022, our subcontractor PRAXAIR UK suffered a fire in its Weston-Super-Mare factory. This fire caused significant damage to the facility, halting all services, maintenance and repairs provided by this company.

Safran Helicopter Engines was notified of this major incident on January 2, 2023 by PRAXAIR UK who is officially claiming this as a Force Majeure event without any fault on Safran Helicopter Engines part.

PRAXAIR UK is the sole source supplier for the protective coating of high-pressure (HP) blades for Arriel 2C2, 2S2 or 2C2CG engines.

At this time, we are in contact with PRAXAIR UK to understand the impact of this Force Majeure event on PRAXAIR UK service plan and the resulting impact on Safran Helicopter Engines activities. Based on this analysis, we will work diligently with PRAXAIR UK to resolve this matter as well as mid-term alternative solutions to remedy the impact of this situation.

Nevertheless it is very likely that blade shortage will be encountered by our shops on the short-term. therefore as a precautionary measure Safran Helicopter Engines recommends you to contact your Front Office to define possible measures to optimize your fleet availability.

We thank you for your understanding, if you have any questions; please contact your Front Office or Customer Sales Manager

Yours faithfully,

J.F. ESCURET
Technical Support Department



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