

Alert Information

SUPPORT AND SERVICE DIVISION
40220 Tarnos – France

JFE/RS/CL

Alert General Service Letter No. 2266/03 - 4th issue

This General Service Letter supersedes the issue dated January 23, 2007

Subject: All engines

Status of engines involved in an accident

Dear Sir or Madam,

The purpose of this Service Letter is to provide you with information regarding engines, modules or equipment installed on aircraft that were the subject of an accident report and that on the basis of information we have received, have not been repaired or overhauled.

As a result of the accident, they have become unusable and/or not airworthy. We recommend that you establish a history of maintenance and repair operations performed in accordance with the procedures in the Engine Maintenance Manual before returning them to service.

We have created a database available on Safran Helicopter Engines website, EngineLife Customer® Portal at: <https://tools.safran-helicopter-engines.com> – equipment involved in an accident. This database systematically incorporates engines, modules or equipment that have been involved in an accident since January 1st, 1995 and for which we have no information whether they have been repaired or overhauled after the date of the accident.

If an engine, module or equipment is mentioned in the database whereas it was the subject of a maintenance operation for its return to service, or it was repaired or overhauled after the accident, please notify Safran Helicopter Engines immediately and send us:

- For the engine:
The copy of section E of the Engine log book or any other document specifying the type of repair as well as the organization which performed the repair.

- For a module:
The copy of its Exchangeable Component Log Card (FMFE).

- For an equipment:
The copy of its Equipment Log Card (FME).

By mail to:

Safran Helicopter Engines
D2S/T/Enquêtes Accidents, Boite 24
64511 BORDES Cedex
France

By e-mail: invest-acc.fr.she@safrangroup.com

The database will be updated periodically according to information we will receive and according to the accidents that will be reported to us.

Nevertheless, engines, modules or equipment that do not appear in the database should not be assumed to be usable and/or airworthy. It is the responsibility of the operator to verify whether these engines, modules or equipment have been repaired or restored in compliance with airworthiness regulations before they are returned to service.

Please contact us if you require further information or assistance.
Yours faithfully,

Technical Support Department



J.F. ESCURET