

## IN SERVICE EVENT NOTIFICATION

Reference: ISEN-23-003

Date: August 02nd, 2023

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**TO: All AW189 Owners / Operators**

**SUBJECT: AW189 - Update on In-Service Event in Malaysia**

Reference:

[1] ISEN-23-002 dated July 23rd, 2023

Dear Customer,

Leonardo Helicopters (LH) is writing to provide you an update about an In-Service Event occurred on July 22nd, 2023 to an AW189 in Malaysia (Ref. [1]).

Malaysian AAIB is leading the investigation and Leonardo Helicopters has been appointed as Technical Advisor of ANSV (the Italian Investigation Authority) Accredited Representative in accordance with ICAO Annex 13.

The preliminary investigation highlighted that during the pre-flight taxiing phase the helicopter experienced a rotation on the yaw axis, resulting in the tilting of the helicopter on the right side.

While the formal investigation is still on-going, Leonardo Helicopters does not envisage the need to take any airworthiness action on the in-service fleet as a result of the evidences available at the present time.

Should you need any additional information, please do not hesitate to refer to your usual contact within LH Engineering Support Team.

Yours Sincerely,



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Marco D'Adamo  
Head of Product Support Engineering