

IN SERVICE EVENT NOTIFICATIONReference: **ISEN-23-001**Date: **January 25, 2023**

TO: All AW139 Owners / Operators**SUBJECT: AW139 - In-Service Event in Brazil**

Dear Customer,

Leonardo Helicopters (LH) is writing to inform you about an In-Service Event that occurred on the 16th of January 2023 on a AW139 in Brazil.

During cruise flight, all four floats of the Emergency Floatation System inadvertently deployed. The aircraft stabilized shortly and continued with the flight path. As a consequence of the event, a passenger ejected the emergency exit window. Nevertheless, the crew was able to contain the situation and successfully completed the remainder of the flight, safely landing at the intended destination.

In collaboration with relevant suppliers LH has promptly launched activities aimed towards identifying the event root cause. While preliminary investigations are in progress, further communications will follow through the usual official LH channels as necessary.

At this point, Leonardo Helicopters does not envisage the need to take any airworthiness action on the in-service fleet as a result of the information available at the present time.

For further information, please do not hesitate to refer to the respective Product Support Engineering (PSE) focal point.

Yours Sincerely,



Gabriele Bordino
Head of Product Support Engineering