

## **ADVISORY INFORMATION 14/2022**

*1 July 2022*



### ***NEW COMMUNICATION CHANNEL FOR ALL AIR TRAFFIC MANAGEMENT (ATM) AND RELATED MATTERS***

#### **1 Introduction**

- 1.1 As part of the Civil Aviation Authority of Malaysia (CAAM) efforts to strengthen and improve its air traffic services for the aviation industry, CAAM Air Traffic Management (ATM) Division has been restructured.
- 1.2 This restructuring aims to provide the best air traffic control services through enhanced management roles and better clarity in the communication with external and internal stakeholders.
- 1.3 The management and working team is now fully operating at the new Kuala Lumpur Air Traffic Control Centre (KLATCC) in Sepang as the main Headquarters.
- 1.4 This Advisory Information (AI) is to notify the aviation industry of the new communication channel for all ATM and related matters.

#### **2 Communication Channel**

- 2.1 Effective 01 July 2022, all correspondence on ATM and related matters within Kuala Lumpur and Kota Kinabalu Flight Information Regions shall be communicated via the office of the Deputy Chief Executive Officer (Operations), CAAM through the following means:

**Deputy Chief Executive Officer (Operations)  
Civil Aviation Authority of Malaysia**

**Address: Civil Aviation Authority of Malaysia  
Kuala Lumpur Air Traffic Control Centre  
Jalan CTA 3 (KLIA)  
Lapangan Terbang Antarabangsa Kuala Lumpur  
64000 KLIA, Sepang  
Selangor Darul Ehsan  
Malaysia**

**Email Address: [dceooperations@caam.gov.my](mailto:dceooperations@caam.gov.my)**

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