

ADVISORY INFORMATION 11/2022

1 June 2022



CEO's Message to the Malaysian Civil Aviation Industry

Salam Sejahtera to everyone in the Civil Aviation Industry.

Firstly, I would like to wish everyone the best of health and safety as we begin our journey in restarting our civil aviation sector in Malaysia.

The past two years has been definitely uncertain and, in most cases, disheartening. But the industry and her professionals have proven resilient and robust during these trying times. From this calamity, many have explored and forged on with innovative ways to stay compliant and in business. Aviation has never been an easy business but always a passion that has stayed close to our hearts. This has been the main source of motivation in making things work in aviation and most importantly making true efforts to comply to regulatory requirements.

Aviation remains one of the most highly regulated industries, and often begs the question as to why this is so. Regulations are there to ensure a standard means or datum in Safety Management. There are no differences between the cost of life in a small plane and a huge airliner. The value of life is the same.

However, is there space for the Regulator to vary or allow acceptable means of compliances? The answer to this is yes as through an effective safety risk assessment, risk can be mitigated effectively and thus making it acceptable to a standardised understanding of safety ability. That being said, it should be remembered that dispensations or exemptions should be seen as a temporary means to allow and facilitate growth and learning, but not a norm based on precedence. Regulations are there for a good reason to benefit everyone and to ensure public and operator safety. Regulations are also progressive and what applied in the year 2000 might not be relevant in 2022. Progressiveness is crucial and this is reflected in CAAM's effort in ensuring all latest ICAO annexes and requirements are reflected in our Civil Aviation Directives (CAD). CAAM also publishes Notice to Proposed Rule Making (NPRM) prior to the release of new Directives to ensure that industry stakeholder's interests are protected and taken into account as part of our quality and facilitative approach.

I would like to share some of the work that CAAM has done in 2021 up to Q1 2022. While the capacity and movements came to an almost standstill, CAAM did not ease off. Instead we took the opportunity to relook at ourselves and focus on getting our documents, processes, implementation and evidence methods right. We also took the chance to accept changes and innovation in enhancing the way we carry out effective safety oversight. Since 1st Jan 2021 till the end of April 2022, CAAM has completed the following in the past 16 months:

1. Total number of industry engagements carried out by CEO.
Total – 239
Average of 15 per month
2. Total number of audits carried out on Operators in Civil Aviation Industry.
Total – 799
Average of 50 per month across 5 regulatory divisions
3. Total number of dispensations given to industry under acceptable means of compliance.
Total – 252
4. Total number of publications (directives, circulars, notices, guidance and information in form of CAD, CAGM, IGM, CAC, CAN, SD, SI, AI).
Total – 256
Average of 16 per month
5. Total number of flights in Malaysia since Jan 2021.
Total - 473,138
6. Total number of Air Traffic incidents safety reports since Jan 2021.
Total – 130
An operational safety performance of 0.027% of ATC safety related incidences.
All reports have been resolved through effective Safety Management System within Air Traffic Management CAAM.
7. Total number of new navigational aids installed or in progress for Malaysia.
Total – 11
8. Total number of Mandatory Occurrence Report (MOR) on serious incidents and accidents received with investigation completed and resolved by regulators since Jan 2021.
Total – 14

Lastly, as we reflect on the actual data of what has actually been performed in the last 16 months, CAAM would like to assure the industry that we remain a collaborative partner in ensuring the growth of the Civil Aviation Industry in the safest and most compliant manner possible. The goal is to grow with international best practices, clear Directives and the self-want to do the right things in the interest of operators and public safety.

We at CAAM wishes the best of safety and success to all in the Civil Aviation Industry in Malaysia.



DATUK CAPTAIN CHESTER VOO CHEE SOON

Chief Executive Officer
for Civil Aviation Authority of Malaysia

1st June 2022