

ADVISORY INFORMATION 08/2024

10th September 2024



ELECTRONIC CAAM LICENSING PROFESSIONAL SERVICES (eCLIPSE)

1 Introduction

- 1.1 This Advisory Information (AI) serves as an update to AI 29/2022 dated 16 December 2022. As part of the Civil Aviation Authority of Malaysia (CAAM) continuous commitment to enhance the efficiency of Personnel Licensing system for CAAM licence holders (Pilots, Licensed Aircraft Engineers, Air Traffic Controllers), CAAM will be introducing the system known as electronic CAAM Licensing Professional Services (eCLIPSE).
- 1.2 CAAM will proceed by digitalising most, if not all, processes related to Personnel Licensing. This initiative will ensure readiness for Electronic Personnel Licensing (EPL) as per International Civil Aviation Organization (ICAO) Annex 1 – Personnel Licensing (Amendment 178). This transition will significantly reduce physical paperwork, contributing to operational efficiency and environmental sustainability.
- 1.3 eCLIPSE, is an online platform, provided to assist CAAM licence holders and aviation stakeholders to manage, monitor and submit their applications on licensing matters digitally. To enhance its usage, licence holders may also access their digital licence on a self-contained mobile electronic visual display device such as mobile phones, tablets or other mobile devices.
- 1.4 This AI is issued to notify the aviation industry of the latest update on the new digital licensing system and matters related to it.

2 Implementation

- 2.1 This digital personnel licensing has been gradually launched in phases and made available to targeted users, with plans for eventual public implementation. This phased approach enables CAAM and the system vendor to address any software issues amicably without significant disruption to the industry.

- 2.2 Licensed Aircraft Engineers and Air Traffic Controllers are required to register and update their information in eCLIPSE between 1 July 2024 to 31 December 2024. Whereas, the Flight Crew Licensing system is accessible by invitation to the operators until 15 September 2024, after which, it will be fully accessible to all pilots. Licence holders will continue to use their current hardcopy booklet type licences during this transition period.
- 2.3 **Between 1 January 2025 until 31 March 2025, pilots will be issued with plastic card-type licence.** With the introduction of the plastic card-type licence, licence holders will be assigned new licence numbers that they will use throughout their aviation careers. Due to the limited space on the plastic card, it will display only essential information. To supplement this, additional important details will be provided on accompanying paper documents, which must be carried alongside the plastic licence.
- 2.4 **Between 1 January 2025 until 31 March 2025, all aircraft maintenance licence holders will be required to change their existing licence into a new licence format.** This new licence format will be issued with a new licence number, of which will be introduced in the eCLIPSE. Stakeholders concerned are also advised to assess their related processes and procedures and make necessary arrangements for any changes prior to full implementation of the new licence format.
- 2.5 **Between 01 January 2025 until 31 March 2025, Air Traffic Controllers will be issued with plastic card-type licence.** With the introduction of the plastic card-type licence and due to the limited space on the plastic card, it will display only essential information. To supplement this, additional important details will be provided on accompanying paper documents, which must be carried alongside the plastic licence.
- 2.6 Licensing processes, including, but not limited to the following, will be made digitally available via eCLIPSE:
- a) Licence Issuance / Renewal / Variation;
 - b) Licence Verification / Validation;
 - c) English Language Proficiency;
 - d) Medical Examinations;
 - e) Proficiency Checks / Examinations;
 - f) Assessment of Examiners;
 - g) e-logbook; and
 - h) Attestation.

- 2.7 The digital personnel licensing system, along with the plastic card-type license and new license format, will be fully implemented by 1 April 2025. After this date, existing licenses will no longer be recognised as official CAAM licenses, except in cases where valid evidence is provided for genuine exceptions.
- 2.8 The public is urged to refer to the CAAM website for latest updates on eCLIPSE which will be published from time to time.



DATO' CAPTAIN NORAZMAN BIN MAHMUD
Chief Executive Officer
for Civil Aviation Authority of Malaysia
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