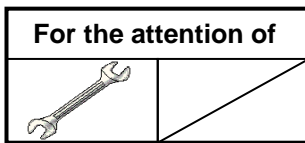


SAFETY INFORMATION NOTICE

SUBJECT: EQUIPMENT AND FURNISHINGS

Hooks of hoist family 7xxxxx - In-flight loss



AIRCRAFT CONCERNED	Version(s)	
	Civil	Military
AS350	B, BA, BB, B1, B2, B3, D	L1
AS550		A2, C2, C3, U2
AS355	E, F, F1, F2, N, NP	
AS555		AF, AN, SN, UF, UN
AS365	N, N1, N2, N3	F, Fs, Fi, K, K2
AS565		MA, MB, SA, SB, UB
EC155	B, B1	
SA330	J	Ba, Sm
EC225	LP	
EC725		AP
AS332	C, C1, L, L1, L2	B, B1, F1, M, M1
AS532		A2, U2, AC, AL, SC, UE, UL

Airbus Helicopters has been informed of a loss of the hoist hook in flight due to the missing installation of the pin of the hook attachment nut.

The loss of the hook in flight can have serious consequences for flight safety and people on the ground. Airbus Helicopters therefore draws your attention to the importance of checking that the pin is correctly installed before reassembling the hook assembly on the hoist.

Please find below the Information Letter issued by supplier Goodrich:



Collins Aerospace

Goodrich Actuation Systems SAS

FA3T1

HOIST AND WINCH - 13, AVENUE DE L'EGUILLETTE - SAINT-OUEN-L'AUMONE -
BOITE POSTALE 7186 - 95066 CERGY PONTOISE CEDEX France - Desk-customer.Stouen@collins.com

SERVICE INFORMATION LETTER

EQUIPMENT AND FURNISHING: Rescue winch hook pin installation reminder

1. Description

This SIL (Service Information Letter) is intended to remind the maintenance operators of the need to check the pin installation into the nut of the hook set. This follows the loss of hook in flight due to a forgotten pin.

2. Application

This SIL is applicable to following equipment:

- Hook 712772-200 (equipped on fixed speed hydraulic hoist 76363-300).
- Variable speed hydraulic hoists 76360-210-00, 76360-210-01, 76360-210-0D, 76360-210-1D
- Variable speed hydraulic hoists 76368-240, 76368-240-D.
- Fix speed electric hoists 76370-130, 76370-130-D, 76370-140-D
- Variable speed electric hoists 76378-260, 76378-260-D, 76378-360.

3. Reason

As a reminder, hooks of the rescue hoists listed in paragraph 2 of this SIL require periodic maintenance. The scheduled maintenance inspections are necessary to provide a safe and reliable service to the Operator.

Operators need to be reminded about the importance and criticality of inserting this pin when installing a hook otherwise it could have serious consequences.

Forgetting to fit the pin can have serious consequences and can lead to the loss of the hook with or without load.

PRINTED IN FRANCE

GOODRICH ACTUATION SYSTEMS - SOCIETE PAR ACTIONS SIMPLIFIEE AU CAPITAL DE 8 000 000 € - 443 177 233 R.C.S. EVREUX
SIEGE SOCIAL : 43 RUE DES PRES 27350 SAINT-MARCEL

COPYRIGHT © 2021 COLLINS AEROSPACE THIS DOCUMENT IS THE PROPERTY OF COLLINS AEROSPACE. YOU MAY NOT POSSESS, USE, COPY OR DISCLOSE THIS DOCUMENT OR ANY INFORMATION IN IT, FOR ANY PURPOSE, INCLUDING WITHOUT LIMITATION, TO DESIGN, MANUFACTURE OR REPAIR PARTS, OR OBTAIN ANY GOVERNMENT APPROVAL TO DO SO, WITHOUT COLLINS AEROSPACE EXPRESS WRITTEN PERMISSION. NEITHER RECEIPT NOR POSSESSION OF THIS DOCUMENT ALONE, FROM ANY SOURCE, CONSTITUTES SUCH PERMISSION. POSSESSION, USE, COPYING OR DISCLOSURE BY ANYONE WITHOUT COLLINS AEROSPACE EXPRESS WRITTEN PERMISSION IS NOT AUTHORIZED AND MAY RESULT IN CRIMINAL AND/OR CIVIL LIABILITY.

Printed copies are considered UNCONTROLLED - Verify current issue before use

DATE: 28 MAY 2024

Revision: 0

763XX-25-0S

Page 1/4

COLLINS AEROSPACE PROPRIETARY. Subject to the restriction on the title or cover page. **Printed copies are considered UNCONTROLLED - Verify current issue before use.
This document contains technology or technical data not controlled under French regulations.



Collins Aerospace

Goodrich Actuation Systems SAS

FA3T1

HOIST AND WINCH 13, AVENUE DE L'EGUILLETTE - SAINT-OUEN-L'AUMONE -
BOITE POSTALE 7186 - 95056 CERGY PONTOISE CEDEX France - Desk-customer.Stouen@collins.com

SERVICE INFORMATION LETTER

4. Reason

Component Maintenance Manuals (CMM) 2nd level of maintenance:

- 25-64-96 for 76363-300 family hoists equipped with hook set 712772-200
- 25-62-21 for 76360-210-XX family hoists
- 25-64-98 for 76368-XXX family hoists
- 25-64-97 for 76370-XXX family hoists
- 25-64-99 for 76378-XXX family hoists, except 76378-200 and 76378-300

5. Assembly

Refer to the applicable maintenance manual for the hook assembly procedure. After having torqued the hook nut (Item 2 - Fig 1), do not forget to install the pin (Item 1 - Fig 1) to secure the nut of the hook.

Figures 1 and 2 illustrate a D'Lok hook but the importance of not forgetting the pin is also applicable to other types of hook from equipment referred in paragraph 2 of this SIL.

PRINTED IN FRANCE

L

DATE: 28 MAY 2024

REVISION: 0

763XX-25-0S

Page 2/4

COLLINS AEROSPACE PROPRIETARY. Subject to the restriction on the title or cover page. **Printed copies are considered UNCONTROLLED – Verify current issue before use.
This document contains technology or technical data not controlled under French regulations.

No. 4023-S-25

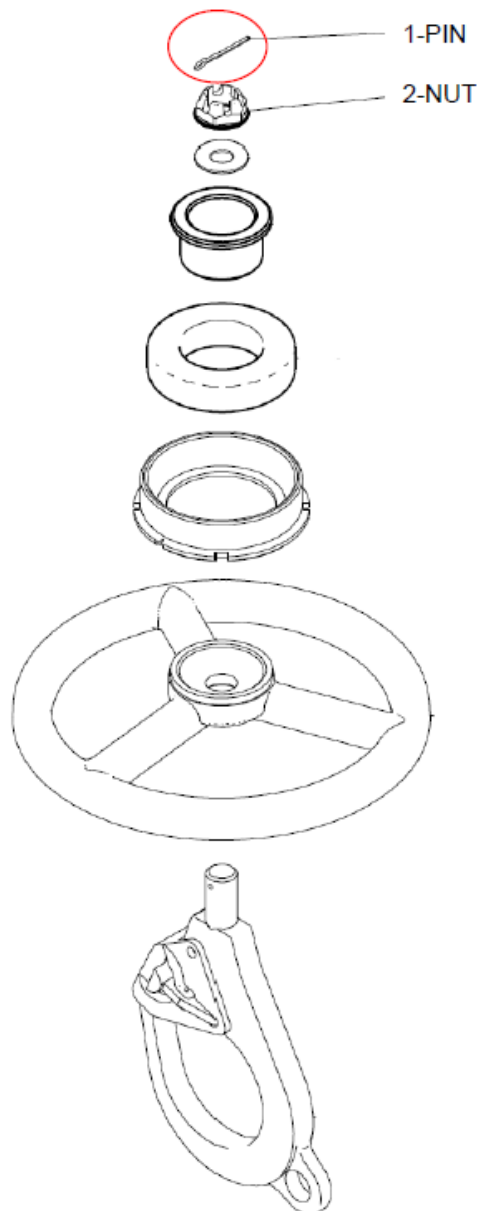


Goodrich Actuation Systems SAS

FA3T1

HOIST AND WINCH - 13, AVENUE DE L'EGUILLETTE - SAINT-OUEN-L'AUMONE -
BOITE POSTALE 7166 - 95066 CERGY PONTOISE CEDEX France - Desk-customer.Stouen@collins.com

SERVICE INFORMATION LETTER



PRINTED IN FRANCE

Figure 1 : Hook SET

DATE: 28 MAY 2024

Revision: 0

763XX-25-0S

Page 3/4

COLLINS AEROSPACE PROPRIETARY. Subject to the restriction on the title or cover page. *Printed copies are considered UNCONTROLLED - Verify current issue before use.
This document contains technology or technical data not controlled under French regulations.

No. 4023-S-25



Collins Aerospace

Goodrich Actuation Systems SAS

FA3T1

HOIST AND WINCH 13, AVENUE DE L'EGUILLETTE - SAINT-OUEN-L'AUMONE -
BOITE POSTALE 71186 - 95056 CERGY PONTOISE CEDEX France - Desk-customer.Stouen@collins.com

SERVICE INFORMATION LETTER



PRINTED IN FRANCE

Figure 2 : Install the pin into the nut

L

DATE: 28 MAY 2024

REVISION: 0

763XX-25-0S

Page 4/4

COLLINS AEROSPACE PROPRIETARY. Subject to the restriction on the title or cover page. "Printed copies are considered UNCONTROLLED" - Verify current issue before use.

This document contains technology or technical data not controlled under French regulations.