



**No. 3991-S-52**

# SAFETY INFORMATION NOTICE

**SUBJECT: DOORS**

**PILOT - COPILOT - SLIDING DOORS - Loss in flight**

<b>For the attention of</b>	
	

AIRCRAFT CONCERNED	Version(s)	
	Civil	Military
EC120	B	
EC130	B4	

Airbus Helicopters has been informed of a case of opening and loss of a sliding door in flight, probably linked to incorrect locking (2 possible configurations shown in Figure 1).



Figure 1: 2 possible configurations of the lock before loss of the door in flight - Simulation carried out by Airbus Helicopters.

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This opening led to the door being torn off. The helicopter managed to land without further damage. The loss of a helicopter component in flight can have serious consequences for flight safety and for people on the ground. Airbus Helicopters therefore draws your attention to the importance of the pre-flight inspection (FLM section 4.2, Station 2) to ensure that the door is correctly closed, or locked open. Once the check has been carried out, the door must no longer be manipulated. If the door is moved, the check must be carried out again (Caution: the door locked indication is not visible in the cockpit).