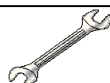


Information Notice

SUBJECT: GENERAL - Customized Service Bulletins linked to the airworthiness of the helicopter

Publication on T.I.P.I.

For the attention of



AIRCRAFT CONCERNED	Version(s)	
	Civil	Military
EC120	B	–
AS350	B, BA, BB, B1, B2, B3, D	L1
AS550	–	A2, C2, C3, U2
AS355	E, F, F1, F2, N, NP	–
AS555	–	AF, AN, SN, UF, UN, AP
EC130	B4, T2	–
SA365 / AS365	C, C1, C2, C3, N, N1, N2, N3	F, Fs, Fi, K, K2
AS565	–	MA, MB, SA, SB, UB, MBe
SA366	G1	GA
EC155	B, B1	–
SA330	J	Ba, L, Jm, S1, Sm
SA341	G	B, C, D, E, F, H
SA342	J	L, L1, M, M1, Ma
ALOUETTE II	313B, 3130, 318B, 318C, 3180	–
ALOUETTE III	316B, 316C, 3160, 319B	–
LAMA	315B	–
EC225	LP	–
EC725	–	AP
AS332	C, C1, L, L1, L2	B, B1, F1, M, M1
AS532	–	A2, U2, AC, AL, SC, UE, UL
EC175	B	–
EC339	–	KUH/Surion
H160	B	–

No. 3665-I-00

Reason for Revision 1: With this Revision, Airbus Helicopters informs that all affected customized « SBs » were published **retroactively** on T.I.P.I by August 12th 2022.

This Information Notice is provided to inform the customer about the criteria Airbus Helicopters applies when publishing **customized** Service Bulletins (« SBs ») linked to the airworthiness of the helicopter on T.I.P.I.

A customized « SB » is written for a limited number of H/C to provide instructions for parts or equipment which are specific to their configuration. Therefore all customized « SBs » were distributed only to the customers operating H/C for which the instructions are applicable.

At Airbus Helicopters it was found that distributing customized « SBs » related to the airworthiness of the helicopter **only by e-mail** could affect safe operation of the aircraft. These customized « SBs » provide corrective measures which were decided through the Airbus Helicopters Major Incident process in response to incidents reported by the customer. The aim of corrective measures is to eliminate the cause(s) of the incident.

Companies like MRO or certified repair centers do **not** subscribe to the e-mail distribution list. Consequently, they do not receive these customized « SBs ».

To ensure that all customized « SBs » are distributed to all potentially impacted companies Airbus Helicopters publishes these customized « SBs » on T.I.P.I. starting from **March 4th 2019**. Excluded are customized « SBs » affecting weapons systems.

Customized « SBs » related to the airworthiness of the helicopter which were published before March 4th 2019 according to the subscriptions to the e-mail distribution list are published on T.I.P.I. **retroactively**. This applies to first issues and revisions of these customized « SBs ».