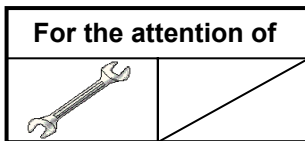


# Information Notice

**SUBJECT: EQUIPMENT AND FURNISHINGS**

**Configuration of the Collins (Goodrich) SOA hoists before return to the supplier**



AIRCRAFT CONCERNED	Version(s)	
	Civil	Military
AS350	B, BA, BB, B1, B2, B3, D	L1
AS550		A2, C2, C3, U2
AS355	E, F, F1, F2, N, NP	
AS555		AF, AN, SN, UF, UN, AP
EC130	B4, T2	
SA365 / AS365	C1, C3, N, N1, N2, N3	F, Fs, Fi, K, K2
AS565		MA, MB, SA, SB, UB, MBe
EC155	B, B1	
SA330	J	Ba, L, Jm, S1, Sm
SA341	G	B, C, D, E, F, H
SA342	J	L, L1, M, M1, Ma
ALOUETTE II	313B, 3130, 318C	
ALOUETTE III	316B, 316C, 3160, 319B	
LAMA	315B	
EC225	LP	
EC725		AP
AS332	C, C1, L, L1, L2	B, B1, F1, M, M1
AS532		A2, U2, AC, AL, SC, UE, UL

Please find below "Service Information Letter 763XX-25-0M", which concerns the Goodrich (now Collins) rescue hoists manufactured and overhauled on the Saint Ouen l'Aumône (SOA) site in France.

This Information Notice comes in response to numerous cases in which the supplier received hoists that were equipped with parts that did not belong to the hoist configuration, but to the helicopter configuration.

In this Information Notice, you will find the configurations in which the hoists must be returned to the supplier for each hoist family.

Please note that when a hoist is returned with parts that do not belong to the supplier, it is put on hold for dispute, possibly associated with penalties and a significant increase in processing time.

# SERVICE INFORMATION LETTER

**Equipment / Furnishing:** Rescue hoists and controllers.

To remind customers of the hoists and controllers configuration to be returned for maintenance on Collins Aerospace site.

**Applicability:**

This Service Information Letter applies to the following types of hoists manufactured by Goodrich Actuation Systems (FA3T1): families 76300, 76360, 76363, 76368, 76370 and 76378.

**Configuration of hoists and controller for shipment:**

Goodrich informs customers that hoists and controllers have to be returned to Collins Aerospace with the correct configuration without helicopter parts which are not included into the Collins Aerospace design. Units which will be received with parts which are not included into Collins Aerospace design will be placed in hold for litigation. Hoists and controllers configurations are described within the followings paragraphs.

**HOW TO RETURN A MATERIAL FOR MAINTENANCE ?**

**1 - REQUEST A RMA – RETURN MATERIAL AUTHORIZATION**

Hoist & Winch France

13 avenue de l'Eguillette  
BP 27186 – Saint Ouen l'Aumône  
95056 Cergy-Pontoise Cedex  
France  
+33 (0) 1 34 32 63 00  
www.collinsaerospace.com



Object: Return Merchandise Authorization RMA

Dear Customer,

We kindly would like to remind you that a Return Merchandise Authorization (RMA) is necessary to return any material to our facility. This will enable us to proceed straightforwardly to the arrival of your material.

To obtain this RMA, you need to send to your local Customer Account Manager a purchase order mentioning:

- PN and SN of unit
- Reason for return and the work requested (overhaul, major or minor repair, inspection, ...)
- Helicopter platform, end user name, civil or military and final country of destination
- Release document requested : EASA Form 1, Dual release
- Shipping instructions to return the unit back to your facility (Ship to address, name of forwarder, account number...)
- Log cards (if applicable)
- Any other information that could be useful

A generic email address is available to the entire service, [Desk-Customer.Stouen@utas.utc.com](mailto:Desk-Customer.Stouen@utas.utc.com)

Thank you in advance, please do not hesitate to contact us for any further question,

Best regards,

The Customer service team –  
Mechanical System, Hoist and Winch, FR Site

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**763XX-25-0M**

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# SERVICE INFORMATION LETTER

## PURCHASE ORDER GUIDELINES

2 - ENSURE A 100% compliant PO

Will avoid any flow disruption in our process and any extra waiting time for our customers

### GOODRICH ACTUATION SYSTEMS PURCHASE ORDER (PO) GUIDELINES

**OE / Part-21**

PO Issued to:  
**Goodrich Actuation Systems SAS**  
**Hoist and Winch Division**  
13, Avenue de l'Eguillette  
95310 Saint Ouen l'Aumône

Terms of Purchase - PO shall state:  
"Parties agree Goodrich Terms & Conditions Apply to this purchase order, and supersede any other terms referenced herein"

Ship To Party (Name, Address, Phone, E-mail)

PO Number and Issue date

Part Number & Description or Training, Services, Etc

Quantity, Unit value (Euros) and Total PO value (Euros)

Requested Ship Date

Quotation Number (if applicable)

Incoterms:  
Domestic: EXW, Saint Ouen l'Aumône, France  
International: FCA, Saint Ouen l'Aumône, France

Payment terms

End User (Company Name & Country)

Flow down of required documents for shipment  
Examples:  
EASA Form 1  
Certificate of Conformance  
Commercial Invoice (Int'l only)  
Other Quality Requirements

Shipping Instructions  
Ship to contact name and number  
Freight carrier, account number and service level

**MRO / Part-145**

PO Issued to:  
**Goodrich Actuation Systems SAS**  
**Hoist and Winch Division**  
13, Avenue de l'Eguillette  
95310 Saint Ouen l'Aumône

Terms of Purchase - PO shall state:  
"Parties agree Goodrich Terms & Conditions Apply to this purchase order, and supersede any other terms referenced herein"

Ship To Party (Name, Address, Phone, E-mail)

PO Number and Issue date

Part Number, Description & Serial Number

Reason for return : Overhaul, repair (description of failure), test

Quantity, Unit value (Euros) and Total PO value (Euros)

Requested Ship Date

Incoterms:  
Domestic: EXW, Saint Ouen l'Aumône, France  
International: FCA, Saint Ouen l'Aumône, France

Payment terms

End User (Company Name & Country)

Flow down of required documents for shipment  
Examples:  
EASA Form 1  
Certificate of Conformance  
Commercial Invoice (Int'l only)  
Other Quality Requirements

Shipping Instructions  
Ship to contact name and number  
Freight carrier, account number and service level

Rel: May 2020

Any question can be routed to: [Desk-customer.stouen@utas.utc.com](mailto:Desk-customer.stouen@utas.utc.com)

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# 763XX-25-0M

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# SERVICE INFORMATION LETTER COLLINS AEROSPACE

## 76368

### Hoist configuration

#### 76368-240-D Hoist return Accepted configuration

- CMM of the hoist: 25-64-98.
  - Transport and Sending instructions are in pages 705 and 706.
- Hoist configuration:
  - Hoist has to be returned with the hook assembly
  - Cartridge of the cable cut assembly shall be removed from the hoist and replaced by the red dummy cartridge before shipping.
  - All extra materials which are included into the hoist installation kit have to be removed. The hydraulic plugs have to be reinstalled on the hoist in order to avoid hydraulic leakage into the shipping box.
  - The electronic control box P/N 62268 which is used with this hoist family has its own configuration management and has to be returned in accordance with its own maintenance schedule.
- Recommendations:
  - It is recommended to protect connectors of the hoist with plastic caps in order to ensure pins of connectors not to be bent during hoist transport.
  - It is recommended to ship the hoist with about 50 cm of cable reeled out from the hoist.

#### 76368-240-D Hoist return Accepted configuration

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## 763XX-25-0M

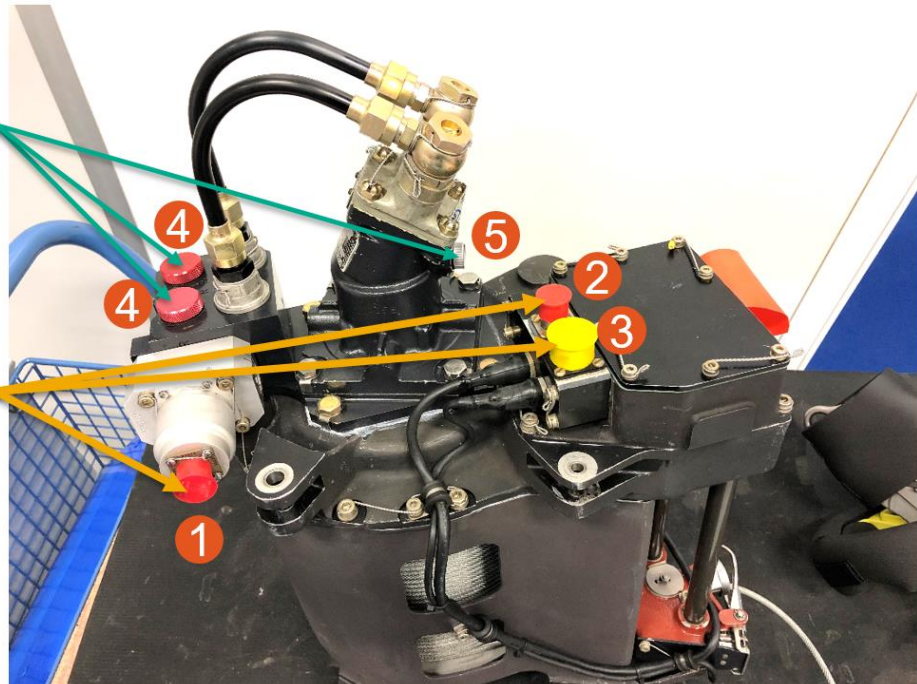
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# SERVICE INFORMATION LETTER



Hydraulic plugs

Plastic caps



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Red dummy cartridge  
P/N 712422

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## 763XX-25-0M

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# SERVICE INFORMATION LETTER

About 50 cm of cable reeled out from the hoist

Hook assembly installed on the cable



Plastic caps :

Landmark	Collins P/N	Manufacturer P/N
1	663545-010	Souriau – 8500-5586A
2	663545-008	Souriau – 8500-5585A
3	663545-012	Souriau – 8500-5587A

Equivalent references can be used for these parts.

Hydraulic plugs:

Landmark	Collins P/N	Manufacturer P/N
4	Plug: 978460-008 O-ring: 8546-723	Plastifrance – N441-TF-12 (3/4 16 UNB3B)
5	-	Plastifrance – N441-TF-7-1 (7/16-20 UNF)

Equivalent references can be used for these parts.

Red dummy cartridge :

Landmark	Collins P/N
6	712422

## **Extra material which are not part of the Goodrich hoist configuration**

- All the following material have to be removed from the hoist before sending the hoist for repair or overhaul.
- Hoist received with extra material will be automatically placed in hold for quality issue. Additional TAT to solve the issue could cause disturbances, and additional fees would be requested to manage such cases. Goodrich would not be responsible of those extra parts that would have been received.
- The cartridge shall be removed before hoist shipment. The cartridge is classified as an explosive device classified 1.4S which required a special transport.

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# SERVICE INFORMATION LETTER

Hydraulic tube – S pipe

Hydraulic connection

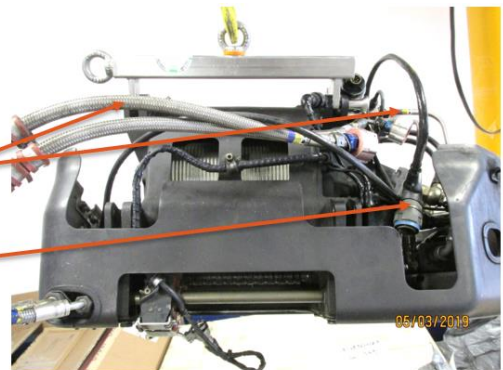
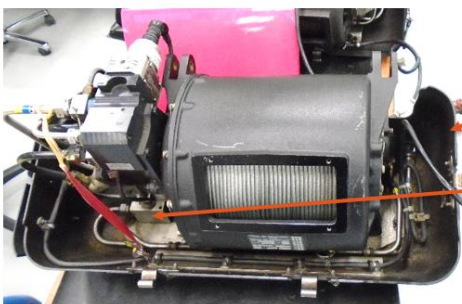


Protective sheath



• Hoist installation kit including:

- Fairing
- Hydraulic pipes
- Electro valve
- Electrical harnesses



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# SERVICE INFORMATION LETTER

## COLLINS AEROSPACE

### 76378

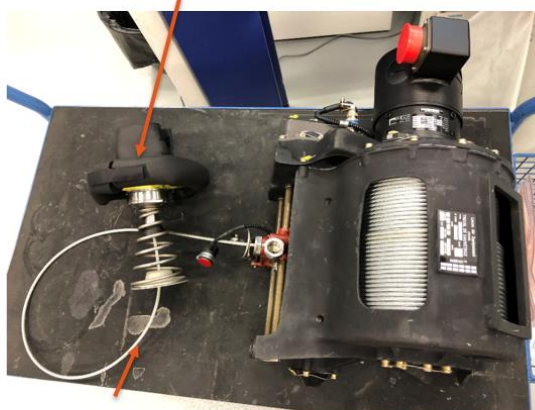
### Hoist configuration

#### 76378-260-D Hoist return Accepted configuration

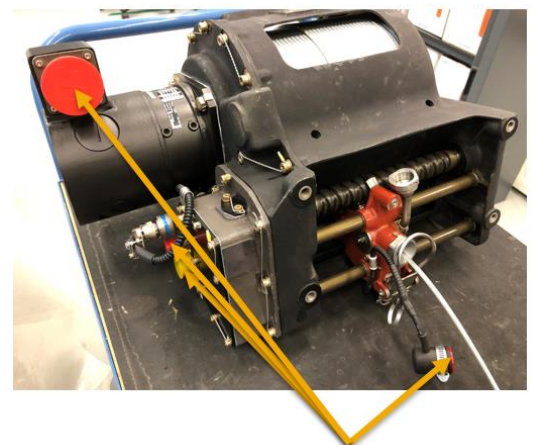
- CMM of the hoist: 25-64-99.
  - Transport and Sending instructions are in page 705 / 706.
- Hoist configuration:
  - Hoist has to be returned with the hook assembly
  - Cartridge of the cable cut assembly shall be removed from the hoist.
  - All extra materials which are included into the hoist installation kit have to be removed.
  - The electronic control box P/N 61148-016 which is used with this hoist family has its own configuration management and has to be returned in accordance with its own maintenance schedule.
- Recommendations:
  - It is recommended to protect connectors of the hoist with plastic caps in order to ensure pins of connectors not to be bent during hoist transport.
  - It is recommended to ship the hoist with about 50 cm of cable reeled out from the hoist.

#### 76378-260-D Hoist return Accepted configuration

Hook assembly  
installed on the cable



About 50 cm of cable  
reeled out from the hoist



plastic caps

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# SERVICE INFORMATION LETTER



plastic caps

Plastic caps :

Landmark	Collins P/N	Manufacturer P/N
1	662560-028	Cannon – 025-0501-000
2	663545-008	Souriau – 8500-5585A
3	663545-012	Souriau – 8500-5587A
4	663545-012	Souriau – 8500-5587A

Equivalent references can be used for these parts.

## **Extra material which are not part of the Goodrich hoist configuration**

- Power and command harnesses have to be removed from the hoist before sending the hoist for repair or overhaul.
- Screws for fixing the hoist to the boom are not part of the hoist configuration.
- Hoist received with extra material will be automatically placed in hold for quality issue. Additional TAT to solve the issue could cause disturbances, and additional fees would be requested to manage such cases. Goodrich would not be responsible of those extra parts that would have been received.
- The cartridge shall be removed before hoist shipment. The cartridge is classified as an explosive device classified 1.4S which required a special transport.

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# SERVICE INFORMATION LETTER

## COLLINS AEROSPACE

### 76370

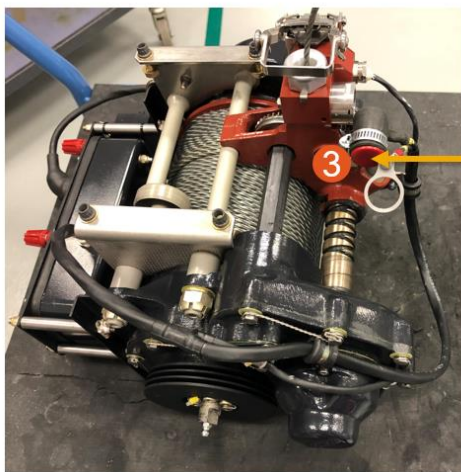
### Hoist configuration

#### 76370-140-D Hoist return Accepted configuration

- CMM of the hoist: 25-64-97.
  - Transport and Sending instruction are in page 704.
- Hoist configuration:
  - Hoist has to be returned with the hook assembly
  - Screws for fixing the hoist to the boom are part of the hoist configuration and have to be returned with the hoist.
  - The hoist is equipped with grounding braids which are part of the hoist configuration. Do not remove these braids before shipping.
  - Cartridge of the cable cut assembly shall be removed from the hoist.
  - All extra materials which are included into the hoist installation kit have to be removed.
- Recommendations:
  - It is recommended to protect connectors of the hoist with plastic caps in order to ensure pins of connectors not to be bent during hoist transport.
  - It is recommended to ship the hoist with about 50 cm of cable reeled out from the hoist.

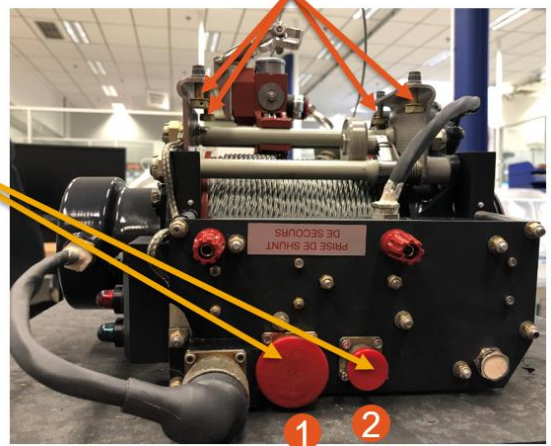
#### 76370-140-D Hoist return Accepted configuration

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plastic caps

Fixing screws



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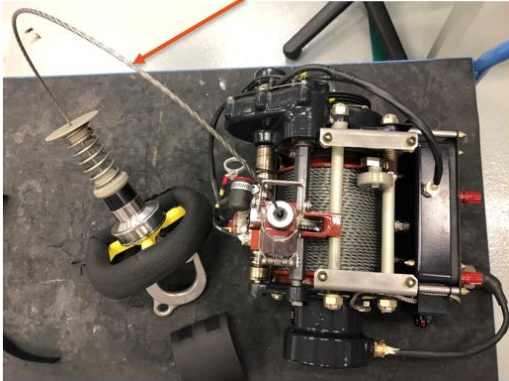
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# SERVICE INFORMATION LETTER

About 50 cm of cable  
reeled out from the hoist



Grounding braids



plastic caps :

Landmark	Collins P/N	Manufacturer P/N
1	663545-016	Souriau – 8500-5589
2	663545-010	Souriau – 8500-5586A
3	663545-012	Souriau – 8500-5587A

Equivalent references can be used for these parts.

## **Extra material which are not part of the Goodrich hoist configuration**

- External harnesses have to be removed from the hoist before sending the hoist for repair or overhaul.
- Hoist received with extra material will be automatically placed in hold for quality issue. Additional TAT to solve the issue could cause disturbances, and additional fees would be requested to manage such cases. Goodrich would not be responsible of those extra parts that would have been received.
- The cartridge shall be removed before hoist shipment. The cartridge is classified as an explosive device classified 1.4S which required a special transport.

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**SERVICE INFORMATION LETTER****COLLINS AEROSPACE**  
**76360 and 76363**  
**Hoist configuration****76360 and 76363 Hoist return Accepted configuration**

- CMM of the hoist: 25-64-96.
  - Transport and Sending instruction are in pages 705 and 706.
  
- Hoist configuration:
  - Hoist has to be returned with his hook assembly
  - For hoists 76363-300, the hook assembly 712772-200 is not included into the hoist configuration. It will be treated as a separated unit and be returned to customer with the hoist (not installed). For this type of hoist, a PO will be required with one line item for the rescue hoist, and one line item for the hook assembly, so they can both be managed during the repair / overhaul process of the rescue hoist. After the maintenance of the hoist, if the customer wishes to receive his hook installed, this has to be expressly mentions on the purchase order, otherwise it will be delivered aside to the rescue hoist.
  - For hoists P/N 76360-2XX-XX, the hook assembly is part of the hoist configuration. It will be included in the overhaul work of the rescue hoist.
  - Cartridge of the cable cut assembly shall be removed from the hoist and replaced by the red dummy cartridge before shipping.
  - All extra materials which are included into the hoist installation kit have to be removed. The hydraulic plugs have to be reinstalled on the hoist in order to avoid hydraulic leakage into the shipping box.
  
- Recommendations:
  - It is recommended to protect connectors of the hoist with plastic caps in order to ensure pins of connectors not to be bent during hoist transport.
  - For 76363-300 hoists, it is recommended to ship the hoist in stowage position if the hook assembly is not installed on the hoist. For 76363-300 hoists equipped with its hook assembly and all others 76360 or 76363 hoists, it is recommended to ship the hoist with about 50 cm of cable reeled out from the hoist.

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# SERVICE INFORMATION LETTER

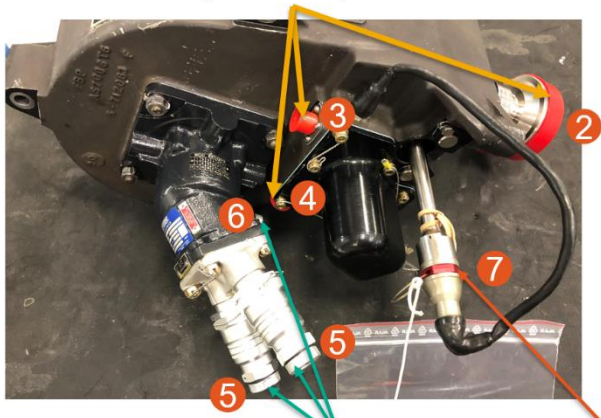
## 76360 and 76363 Hoist return Accepted configuration



For hoists 76363-300, the hook assembly 712772-200 is not included into the hoist configuration. It will be treated as a separated unit and be returned to customer aside the hoist or installed, pending on the PO requirements.



plastic caps



hydraulic plugs

Red dummy cartridge  
P/N 712422

Plastic caps :

Landmark	Collins P/N	Manufacturer P/N
1	-	Plastifrance – N100-650
2	-	Plastifrance – N700-74/18
3	663545-008	Souriau – 8500-5585A
4	663545-010	Souriau – 8500-5586A

Equivalent references can be used for these parts.

Hydraulic plugs:

Landmark	Collins P/N	Manufacturer P/N
5	Plug: 978460-008 O-ring: 8546-723	Plastifrance – N441-TF-12 (3/4 16 UNB3B)
6	-	Plastifrance – N441-TF-7-1 (7/16-20 UNF)

Equivalent references can be used for these parts.

Red dummy cartridge :

Landmark	Collins P/N
7	712422

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# SERVICE INFORMATION LETTER

## Extra material which are not part of the Goodrich hoist configuration

- All external electrical harnesses and hydraulic tubes have to be removed from the hoist before sending the hoist for repair or overhaul.
- Hoist received with extra material will be automatically placed in hold for quality issue. Additional TAT to solve the issue could cause disturbances, and additional fees would be requested to manage such cases. Goodrich would not be responsible of those extra parts that would have been received.
- The cartridge shall be removed before hoist shipment. The cartridge is classified as an explosive device classified 1.4S which required a special transport.

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**SERVICE INFORMATION LETTER**  
**COLLINS AEROSPACE**  
**76300**  
**Hoist configuration**

**76300 Hoist return Accepted configuration**

- CMM of the hoist: 25-1-10.
  - Transport and Sending instruction are in page 711 and 712.
  
- Hoist configuration:
  - Hoist has to be returned with the hook assembly.
  - Screws for fixing the hoist to the boom are part of the hoist configuration and have to be returned with the hoist.
  - Cartridge of the cable cut assembly shall be removed from the hoist.
  - All extra materials which are included into the hoist installation kit have to be removed.
  
- Recommendations:
  - It is recommended to protect connectors of the hoist with plastic caps in order to ensure pins of connectors not to be bent during hoist transport.
  - It is recommended to ship the hoist with about 50 cm of cable reeled out from the hoist.

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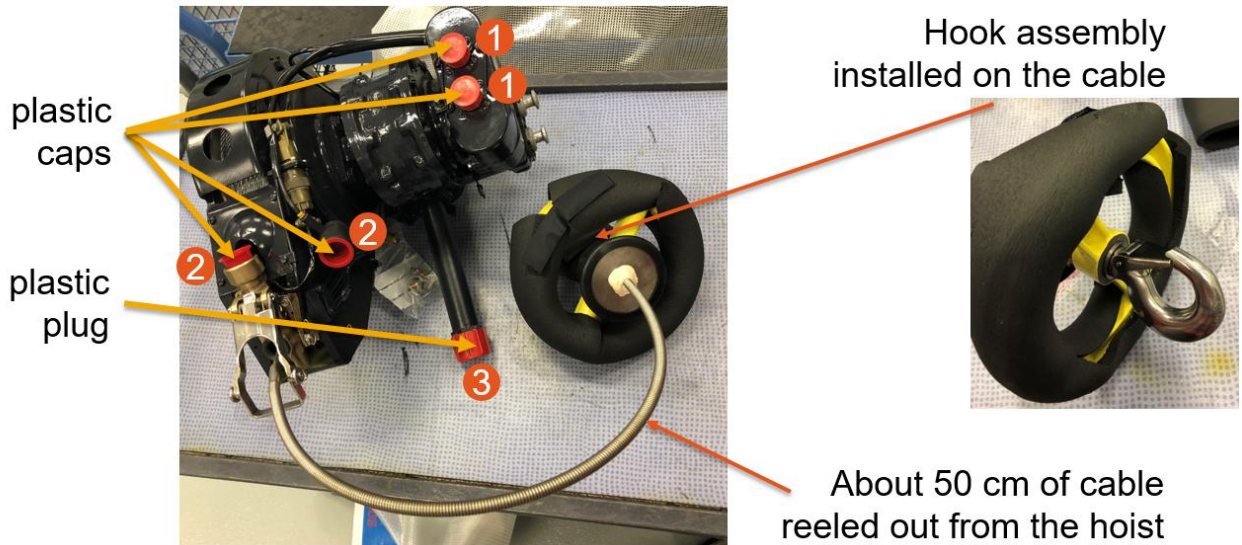
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# SERVICE INFORMATION LETTER

## 76300 Hoist return Accepted configuration



plastic caps and plug:

Landmark	Collins P/N	Manufacturer P/N
1	815224-AE	Plastifrance – N992-EC10
2	663545-012	Souriau – 8500-5587A
3	FA3T1-354175	Plastifrance – N300-27x1.5

Equivalent references can be used for these parts.

### Extra material which are not part of the Goodrich hoist configuration

- All extra material have to be removed from the hoist before sending the hoist for repair or overhaul.
- Hoist received with extra material will be automatically placed in hold for quality issue. Additional TAT to solve the issue could cause disturbances, and additional fees would be requested to manage such cases. Goodrich would not be responsible of those extra parts that would have been received.
- The cartridge shall be removed before hoist shipment. The cartridge is classified as an explosive device classified 1.4S which required a special transport.

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# SERVICE INFORMATION LETTER

## COLLINS AEROSPACE

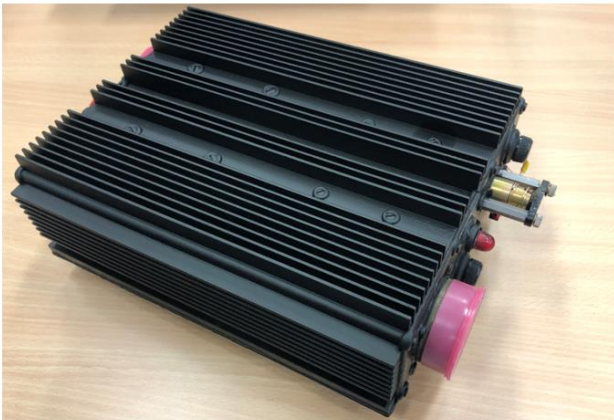
### 61148-016

### ECB configuration

#### 61148-016 ECB return Accepted configuration

- CMM of the hoist system including the ECB: 25-64-99.
  - Transport and Sending instructions are in page 705 / 706.
- ECB configuration:
  - Power and command harnesses are not part of the ECB configuration
  - All extra materials which are included into the ECB installation kit have to be removed before shipping.
- Recommendations:
  - It is recommended to protect connectors of the hoist with plastic caps in order to ensure pins of connectors not to be bent during hoist transport.

#### 61148-016 ECB return Accepted configuration



plastic caps

plastic caps :

Landmark	Collins P/N	Manufacturer P/N
1	662560-032	Cannon – 025-0502-000
2	328982-012	Souriau – 70196
3	662560-110	Cannon – 025-0477-000
4	662560-028	Cannon – 025-0501-000

Equivalent references can be used for these parts.

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# SERVICE INFORMATION LETTER

## COLLINS AEROSPACE

### 61268

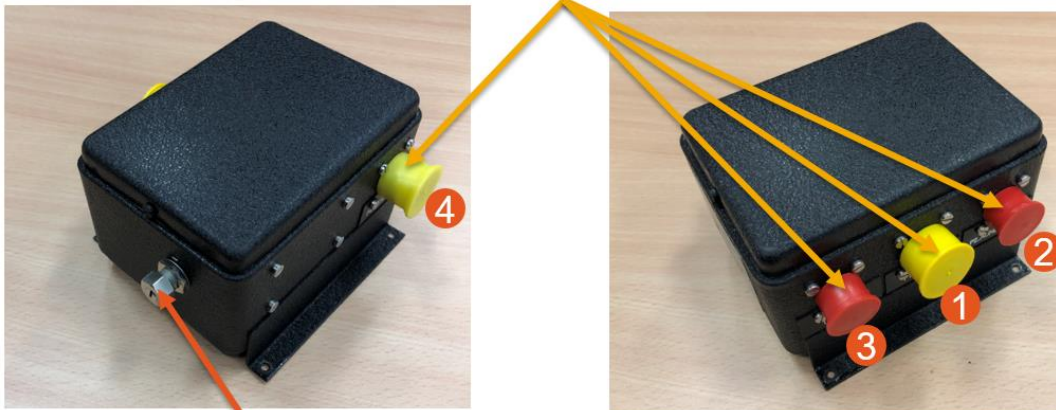
### ECB configuration

#### 61268 ECB return Accepted configuration

- CMM of the hoist system including ECB: 25-64-98.
  - Transport and Sending instructions are in pages 705 and 706.
- ECB configuration:
  - Power and command harnesses are not part of the ECB configuration
  - All extra materials which are included into the ECB installation kit have to be removed before shipping.
- Recommendations:
  - It is recommended to protect connectors of the hoist with plastic caps in order to ensure pins of connectors not to be bent during hoist transport.
  - The nut for locking the potentiometer is a part of the potentiometer itself. If this nut is missing, the potentiometer will have to be replaced. It is recommended to verify that nut is correctly screwed on the potentiometer in order to not loose it during ECB shipment.

#### 61268 ECB return Accepted configuration

plastic caps



Nut of the potentiometer

plastic caps :

Landmark	Collins P/N	Manufacturer P/N
1	663545-012	Souriau – 8500-5587A
2	663545-010	Souriau – 8500-5586A
3	663545-010	Souriau – 8500-5586A
4	663545-012	Souriau – 8500-5587A

Equivalent references can be used for these parts.

DATE: 09 FEB 21

REVISION: /

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