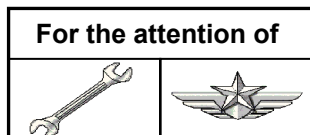


Information Notice

SUBJECT: GENERAL

WebHealth and WebUsage obsolescence



| AIRCRAFT CONCERNED | Version(s) | |
|--------------------|------------|----------|
| | Civil | Military |
| AS365 | N3 | |
| EC155 | B, B1 | |
| SA330 | | Sm |
| EC225 | LP | |
| EC725 | | AP |
| AS332 | L1, L2 | |
| EC175 | B | |

The purpose of this Information Notice is to inform our customers who operate helicopters equipped with a HUMS system about the obsolescence of WebHealth and WebUsage applications.

Our current HUMS web applications, WebHealth & WebUsage, are based on the Adobe Flash Player technology. We inform you that the editor will soon stop publishing patches related to product security and compatibility with operating systems and browsers, such as Chrome, Firefox, Safari or Edge. As a result, in case of browser updates to the latest IT standards, please note that Flash Player will no longer function in the browsers, and WebHealth and WebUsage will therefore not be available.

Within the scope of this obsolescence, Airbus Helicopters has set up the following roadmap:

- End of January 2021: integration of EDR and DR forms in WebTek (other WebHealth and WebUsage functionalities will not be kept at that time)
- Mid-2022: new Web application with the aim to merge all WebHealth and some WebUsage functionalities and the ground station into one solution.

To cover the cutover period (from January 1 to 31, 2021), AirbusWorld will keep WebHealth and WebUsage available but it implies two actions on your side:

- You have to maintain at least one browser with Adobe Flash Player technology. Consequently, we recommend postponing browser updates during this period.
- You have to add a configured file in the "System" folder located in the "AppData" directory. You have probably already been in touch with the HUMS support to do so. If not, please contact your HUMS Support.

Do not hesitate to contact your Airbus Helicopters HUMS focal point for any questions you may have.