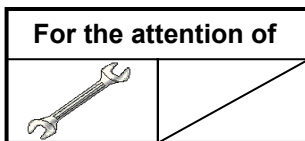


Information Notice

SUBJECT: INDICATING AND RECORDING SYSTEMS

Update of the version of the PGS software



AIRCRAFT CONCERNED	Version(s)	
	Civil	Military
AS365	N3	
EC155	B, B1	
SA330		Sm
EC225	LP	
EC725		AP
AS332	L1, L2	
AS532		U2
EC175	B	
MBB-BK117	D-2, D-2m, D-3, D-3m	D-2m, D-3m
EC135	T3H, P3H, EC635 T3H, EC635 P3H	

The purpose of this Information Notice is to remind how PGS support operates, the way to update the PGS licenses and to inform that a new version is available.
 PGS v5.9.0 is the latest PGS release certified by Airbus Helicopters.

This version provides debugging and new functions including:

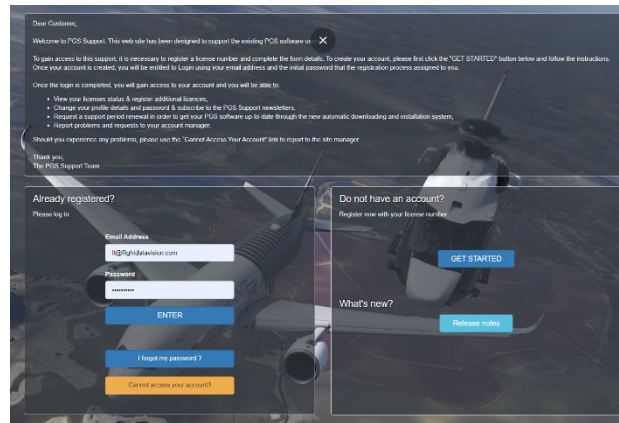
- Management of new flight recorders
- Addition of calculated parameters
- Compatibility with CVC 1004&1005 (Cockpit Video Camera).

Purchasing of a new license / update of a recent license:

When a license is purchased (or updated), you benefit from the software publisher’s free support for twelve months. This support also includes access to new versions of the software released during this period.

It is strongly recommended to create a user account at: <https://www.pgs-support.com/> and to register the license(s).

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After this twelve-month period, it will be possible to subscribe for an extension (12 or 24 months), which enables you to keep the same support conditions and free access to new versions. In case of non-subscription, it will still be possible to continue using the current version.

NOTE

In case of an update request for an existing license, the version(s) from the years without subscription will be taken into account for a new commercial offer.

Example:

- *Updating from v5.8.0 to v5.9.0 → charged as a conventional update fee*
- *Updating from v5.7.0 to v5.9.0 → dedicated offer to cover the missing v5.8.0 update.*

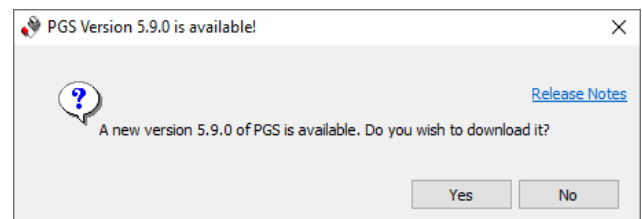
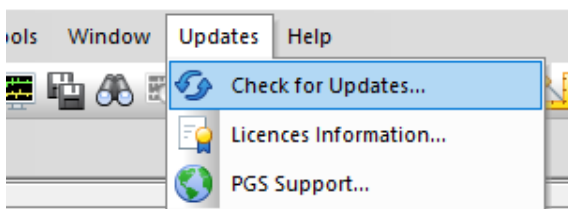
The price to update a license for which the support expired more than 5 years ago will be equivalent to the price of a new license.

NOTE

A PGS license is dedicated to one computer and not to one customer. To have 2 computers installed with PGS, two licenses are needed.

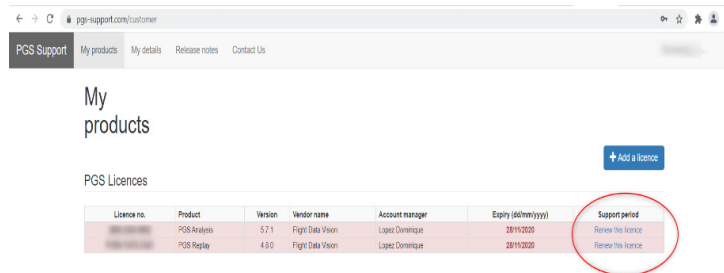
Updating procedure:

The check for an update is done directly through PGS.



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On the PGS website <https://www.pgs-support.com/>, you have access to an individual account that shows the status of your licenses and provides a quick access link to the support extension request:



This renewal request will be followed by a commercial offer.

In case of any issue with your account, you can contact directly the PGS support at support@pgs-support.com, indicating your license number.

For any further information, please do not hesitate to contact your local Airbus Helicopters HUMS support team.