



INFORMATION LETTER

SIL N° S-GEN-23-002

DATE: April 27, 2023

REV.: /

To: Leonardo Helicopters products
Owners / Operators / Service Centres

SUBJECT: RDSG Digital Evolution

Helicopters Affected: All

Dear Customer,

With the present letter, Leonardo Helicopters (LH) is pleased to inform you that, in line with the roadmap shared with Customers during the Maintenance Improvement Team event of June 2022, the second step of the digital evolution path designed for Reliability Data Sharing Group (RDSG) is now complete. Starting from April 1 2023, the RDSG report can be consulted through a dashboard published on the *Leonardo Customer Portal* at the following [link](#) (refer to Annex A).

The BI technology enables the users to browse the content of the report in an easier and dynamic way, relying on multiple filters available on each page of the dashboard. In order to ensure a smooth transition to the new reporting channel, the distribution of the PDF report will be still granted until June 2023 in combination with the monthly publication of the new BI dashboard. After this interim period, the RDSG report will be only delivered through the BI dashboard.

The RDSG program is open to all Leonardo Helicopters products Owners, Operators and Service Centers with no change to the previous subscription terms and conditions. This service has been developed with the specific goals to monitor the reliability performance of Leonardo Helicopters products, as well as to evaluate the effectiveness of the improvement initiatives and, most important, to provide a valuable aid to our Customers' logistics planning activities.

For more details and information about the service, please be invited to contact our RDSG team through the following mailbox: rdsg.mbx.aw@leonardo.com.

Yours Sincerely,

A handwritten signature in black ink, appearing to read "Bellardi", written over a horizontal line.

Francesco Bellardi
Leonardo Helicopters
Vice President
Customer Support & Services Italy

Annex A

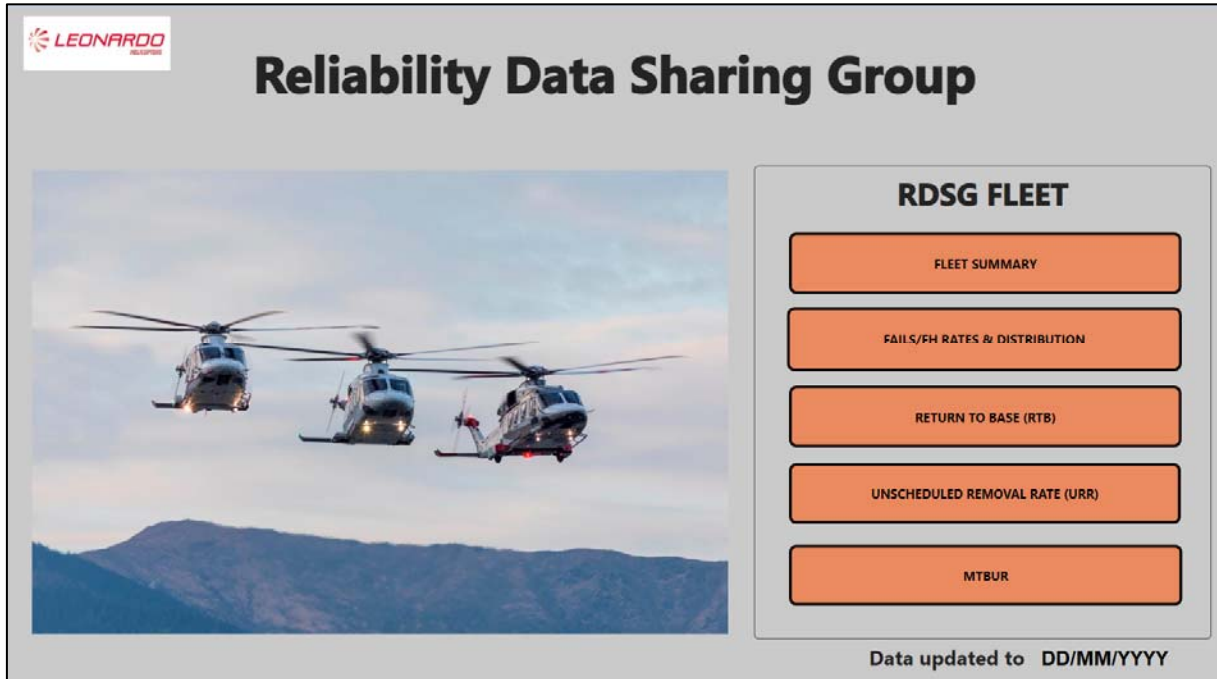


Figure 1: New RDSG Dashboard (BI) - Front Page