



* Commercial
Asst/Sp
10:50

HUSNA M. SHARIFF

Material Coordinator & Ordering Specialist

+60179090026
nurulhusnams@gmail.com
Cyberjaya, Malaysia
LinkedIn : Husna M. Shariff

PROFESSIONAL SUMMARY

Highly motivated and proactive professional with almost 10 years industrial experience from Engineering, Material Supply and Coordination to Customer Specialist. Accomplished multitasker, ensured all task delivered in high quality.

AREAS OF EXPERTISE

- Material Supply and Coordination
- Repair Order and Ordering Manager
- Customer Support and Logistics.
- Logistics and Warehouse Management
- Aircraft Operation and Maintenance
- EASA Part 145 Airworthiness : Essential
- SAP / AMASIS / REPA experience
- Quality Prevention Initiatives & FMEA
- Root Cause Analysis-Engineering
- 5S and Lean Manufacturing

WORK EXPERIENCE

REPAIR ORDER AND ORDERING SPECIALIST

AIRBUS MALAYSIA CUSTOMER SERVICE SDN. BHD | December 2019 – June 2020

- Key Account Manager for Customer Repair Inventory, TAT and Supply. Provide case basis solutions for material ordering, supply queries and logistics incoming/outgoing status.

CUSTOMER SUPPORT SPECIALIST

AIRBUS MALAYSIA CUSTOMER SERVICE SDN. BHD | April 2019 – December 2019

- Main point of contact for customer account ; Japan Airlines; All Nippon Airlines; Singapore Airlines.
- Manage order request from Airlines for aircraft parts and consumable, ensuring material is delivered within the contractual TAT, from Airbus Inventory.
- Coordinate Airbus Logistics from point of collection to point of delivery based on contractual incoterm and urgency.

AIRBUS MILITARY -REPAIR MANAGEMENT EXECUTIVE

AIRBUS DEFENSE AND SPACE | June 2015 – March 2019

- Airbus Material Coordinator for Repair Material Management to ensure supply and delivery of repair purchase and materials from Repair Shops is within contractual TAT

MATERIAL AND PROCESS ENGINEER

SPIRIT AEROSYSTEM SDN. BHD. | August 2010 – May 2015

- Engineer in charge : A320 & A321 Wings Assembly Packages
- Lead Composite Repair Development Team for Airbus Project.

TOOLING ENGINEER-TRAINEE

Miyazu Malaysia SDN. BHD | Jan 2010- June 2010

PRODUCTION ENGINEER-TRAINEE

HICOM Engineering SDN. BHD. | Dec 2006 - May 2007

EDUCATION

Bachelor (Hons.) Mechanical Engineering (Automotive), July 2007-July 2010

University Malaysia Pahang

Diploma of Mechanical Engineering, June 2004 – May 2007

University Malaysia Pahang

Sultan Mohamad Jiwa Science School, January 1999-December 2003

Malaysia's Boarding school (SBP)

PROJECT AND ACHIVEMENTS

Airbus Malaysia Customer Services as Repair Ordering and Customer Support Specialist

- Solutions advisory for inventory ordering queries and logistics incoming/outgoing status for all Airbus FHS customers.
- Negotiator for repair shop's conversions of loan orders considering cost, replacement availability and customers needs.
- Support and maintain customer communication for the case of Aircraft on Ground and ensure all engineering order served within 4 hours.
- Key Managers for Airlines core units as exchange to serviceable components served by Airbus FHS.
- Prepare regular reports of
- progress and forecast to internal and external stakeholder based on open orders.

Airbus Defense and Space as Repair Management Executive

- Trained to Aviation Part 145, Airworthiness and Aircraft Maintenance day to day operation support capability.
- Initial team for A400M Project Setup, Process and Stability.
- Create and ensure updates of A400M Repair Procedures
- Project assistance for warehouse/inventory setup.

Spirit Aerosystems Sdn. Bhd as Materials and Process Engineer

- Lead Composite Repair Development team for Airbus Projects
- Lead Spirit Aero for Spoilers Improvement Project with Airbus Higher Assy Team.
- Trained to Akzonobel's Aircraft Painting Operators.
- Prepare manufacturing procedures and specifications based on internal and customers' requirement through Drawings and Airbus Composite Specifications.
- Resolves Tail Cone's Assy issues by multiples project involving suppliers such as CTRM and SMEA.
- Lead First Article Inspection FAI activities supports for A320 transferred packages.

SOFTWARE SKILLS

- AMASIS
- SAP
- MICROSOFT-EXCEL/PowerPoint/ OneNote/ Excel/Dashboard
- REPA
- AutoCAD & CATIA

LANGUAGE PROFICIENCY

- English -Advanced
- Bahasa Malaysia -Advanced
- Japanese - Novice (JLPT Level 4)

PERSONAL QUALITIES

- Matured and coachable
- Experience leadership quality and able to work well with people at any level.
- Organised and able to prioritized to deadlines.
- Strongly positive attitude, self-motivated, strong attention to detail
- Confident, motivated and able to work excellent under pressure.
- Availability and flexibility for international traveling

NOTICE PERIOD

- 1 month

REFERENCE

FAHMI ZAKARIA
Customer Support CLUSTER LEADER,
AIRBUS MY CUSTOMER SERVICE
fahmi.zakaria@airbus.com
+6019-9808546