



MOHAMAD AINUDDIN BIN SAHIMAT

Fresh Graduate

Knowledgeable IT member with a background in setting up, maintaining, and repairing user stations. Works well independently on various support projects and keeps impeccable records. Expert problem solver and critical thinker with great problem-solving abilities.

Contact

Phone

01161887205

Email

adin5869@gmail.com

Linkedin

linkedin.com/in/ainuddin-sahimat-039546162

Address

89008 Keningau, Sabah

Education

2013 - 2016

Diploma in Network Engineering

Politeknik Ungku Omar

2018 - 2022

Bachelor in Computer Science (Network Engineering)

Universiti Malaysia Sabah

Expertise

- Technical issues analysis
- Hardware and software upgrade
- Application installation
- LAN aptitude
- Data entry
- Skilled in TCP/IP and WAN

Language

Malay

English

Experience

December 2014 - April 2015

Politeknik Sultanah Bahiyah I Kulim, Kedah

IT Support Intern

- Installed new hardware and software to meet system specification and user needs.
- Upgrade hardware promptly to minimize service disruptions.
- Investigated reports of system error to try to reproduce problems and trace faults.
- Configure networks to meet performance requirement.
- Update software for new functionality and improved security.
- Guide vendors to site issues.
- Data entry for customer request.
- Maintained and repaired peripheral equipment connected to staff desktop.

March 2022 - August 2022

JPKN Kota Kinabalu Sabah I Kota Kinabalu, Sabah

IT Technical Support Intern

- Monitored computer system performance and intervened in identified problems.
- Installed new hardware and software.
- Upgrading switch IOS software to help control costs, improve operational excellence and mitigate risk during reboot switch.
- Site visits to customer premises for network upgrades.
- Maintained and repaired peripheral equipment connected to laptop and desktop.
- Communicated ICT disruption to staff regarding installation, upgrades and outages.
- Resolve service user request within target time frames.

Leadership experience

- Publicity committee Belia Mahasiswa (2013 - 2014)
- Publicity committee Sekretariat Rukun Negara (2018 - 2020).

Reference

Dr. Salmah Fattah

Academic Supervisor

Email : salmahf@ums.edu.my