PERORMANCE APPRAISAL FORM

(for Annual Increment/Bonus/Confirmation/Promotion/Extension)



Employee's and Supervisor's Agreement

The statements made on this page, and on the following pages of this "Performance Planning and Appraisal Form" are intended to describe the general nature and level of work being performed. They are not intended to be construed as an exhaustive list of all responsibilities, duties and skills required of personnel so classified. GAM reserves the right to modify position duties at any time, to reflect process improvements and business necessity.

We agree to use the accountabilities, criteria, expectations and relative weights mentioned in this document as the basis of performance appraisal

Purpose of the Appraisal Meeting

To enable you to discuss, with your manager, your job performance and your future. The discussion should aim at a clearer understanding of:

- (a) The main scope and purpose of your job
- (b) Agreements on your objectives and tasks
- (c) Standards or targets for measuring your performance
- (d) Your training and future prospects

PART I: APPRAISEE'S PARTICULARS

APPRAISEE FULL NAME : ZULFIKA ALI KHAN BIN SAID

APPRAISEE EMPLOYEE # : 8217

DESIGNATION/POST : COMMERCIAL CONTROLLER - GOVERNMENT

DEPARTMENT: COMMERCIAL eg: ENGINEERING/CAMO/PLANNER/TECH PUB/ADMIN/FINANCE

ATTACHMENT TO PROJECT: NOT APPLICABLE eg: PGU/APMM/BOMBA/GA/MANAGEMENT

JOINING DATE : 01.04.2016 Age on appraised date : 48

TIME IN POSITION : 1 YEARS 1 MONTHS

EVALUATION PERIOD : FROM 2020 THROUGH 2021

REPORTS TO : NIK MOHD FAREEZ BIN AUDDIN DESIGNATION : CM

PART 2 : APPRAISER'S PARTICULARS

1st APPRAISER NAME : NIK MOHD FAREEZ BIN AUDDIN

DESIGNATION : CM

RATING SCALE

OUTSTANDING: 5 Performance is exceptional and far exceeds expectations. Consistently demonstrates excellent standards

VERY GOOD: 4 Performance is **consistent** and **exceeds** expectations.

ON TARGET: 3 Performance is consistent. Clearly meets job requirements.

BELOW TARGET: 2 Performance is satisfactory. Meets minimum requirements of the job.

NEEDS IMPROVEMENT: 1 Performance is **inconsistent**. Meets requirements of the job occasionally.

UNSATISFACTORY: 0 Performance **does not meet minimum requirements** of the job.

			5	4	3	2	1	0	Appraisee SCORE	Appraiser Score
ST	I	Shows technical competency/skill in area of specialization (expertise).		4					4	1
EDE / 4L SKILLS		Possesses knowledge of work precedures and requirements of job.		4					4	2
JOB KNOWLEDE TECHNICAL SK	3	Able to perform tasking other than your job scope (multi tasking).		4					4	5
JOB K	4	Understand all the requirements of your job. Falls under Job Description.		4					4	3
	5	Able to meet deadlines. Displays commitment to work.		4					4	3
	6	Plans and organises work effectively.		4					4	3
$\supset E$	7	Is proactive and displays initiative.		4					4	4

TTITUI		Has a sense of urgency in acting on work matters until job deliver.	4			4	4
VORK A	9	Displays a willingness to learn, job knowledge.	4			4	4
7	10	Have regular opportunities to discuss your work, and action plans.	4			4	3
	11	Conforms to organisation's vision, values & ethical conduct at all time.	4			4	3

		5	4	3	2	1	0	Appraisee SCORE	Appraiser Score
	Able and willing to work effectively with others in a team.		4					4	4
	Deliver high quality results.		4					4	4
TEAMWORK	Creates an atmosphere of team cooperation rather than competition.		4					4	4
АМИ	Able to set and manage time effectively,								
TE	even for adhoc assignments.		4					4	4
	Show cooperative, tolerate and flexible.		4					4	3
	17 Focuses on situations, issues or behaviour and not individuals.	5						5	5
	18 Uses practices that save company								
	resources and minimise wastage.		4					4	5
F	19 Demonstrates a high level of personal								
NESS	care, patience, and understanding in front of customers' demands.		4					4	5
COST CONSCIOUSNESS	20 Performs work in a customer-oriented								
VSCI	manner to gain customer satisfaction		4					4	5
,00	and cooperation. 21 No formal complaints or a decreasing								
SOS	number of complaints from customers.	5						5	5
	22 Agree if company spend for overseas								
	training/professional course, bond is bind	5						5	5
	23 Communicates effectively to share								
	information and/or skills with colleagues		4					4	4
	24 Using corporate email								
	(@galaxyaerospace.my) to deal with	5						5	5
	business and work related at all time,	J						3	
ST	instead of (@gmail.com) 25 Receives attentively and promptly								
	responds to queries or requests for		4					4	4
NOI	information, assistance or service.								
ICAT	26 Responds to customers' emails within 24 hours from receiving them.								
ИUN	+Returns telephone calls within the same		4					4	4
COMMUNICATION SKII	working day.								
)	27 Does not disclose information to	5						5	5
	unauthorized individuals. 28 Acknowledge GAMS software to remit								
	and getting infos.		4					4	3
	29 Always utilise whatsapp								
	GalaxyAerospace.My's channel to		4					4	5
	update latest infos.								
	30 Helps resolve coworker problems on		4					4	4
	work-related matters.		Ť	2					
ING	31 Handles problem situations effectively.32 Accepts critism/feedbacks			3				3	2
M SOLVING	constructively, overcome and turn it into			3				3	3
M.S	opportunities.								

PROBLE	33 Shows consideration for the feelings of others, delivers criticism tactfully and constructively; respectful.	4			4	5
	Ability to identify problem and solve them effectively and efficiently.	4			4	5

			5	4	3	2	1	0	Appraisee SCORE	Appraiser Score
S ENT	35	Seeks to continually improve processes and work methods.	<u>-</u>		3				3	5
PROCESS IMPROVEMENT	36	Seeks to achieve results which are in the best interest of the organisation.			3				3	5
P. IMPI	37	have regular opportunities to discuss your work, and action plans with HOD	5						5	5
	38	Ensures careful work habits that comply with safety requirements and practices.		4					4	4
SAFETY	39	Participates in and documents safety duties. Maintains a safe working. environment for self and fellow employees.			3				3	3
	40	Organizes the work area to provide a neat (clean) environment.			3				3	3
ЗК	41	Is accurate, thorough and careful with work performed.		4					4	5
OF WO	42	Action and behaviours are consistent with words (Walk the Talk).		4					4	5
QUALITY OF WORK	43	Is flexible in dealing with people with different work style, without compromising standards.		4					4	3
	44	Overcomes roadblocks/setbacks to deliver results.			3				3	5
ЗК	45	Is able to handle a reasonable volume of work.		4					4	5
JANTITY OF WORK	46	Able to set and manage time effectively, even for adhoc assignments.		4					4	5
UANTII	47	Able to accept new things and technology.	5						5	5
ηÕ	48	Reacts constructively to roadblock / setbacks, view it as an opportunities .			3				3	3
ITY	49	Is able to work with limited supervision.	5						5	5
ONSIBIL.	50	Is trustworthy, responsible and reliable (follow procedures).	5						5	5
DEPENDABILITY / RESPONSIBILITY	51	Is adaptable and willing to accept new responsibilities.	5						5	5
VDABILI	52	Provides for continuous service during absences & vacations.		4					4	5
DEPE	53	React well to changes and plan accordingly.		4					4	3
	54	Follows instructions to the satisfaction of superiors.		4					4	5
atisfaction)	55	Aims to develop good relations, built good rapport with internal and external customers, atmost uplifting the commpany's image.		4					4	5
FOCUS (100% Customer Satisfaction)	56	Provides prompt services to customers, and responds to opportunities to help others.	5						5	5
ER FOCI (100%	57	Investigates inquiries, and provides prompt feedback.		4					4	5
CUSTOMER FOCUS (100% C	58	Implements, as needed, training programs to guests from outside the department.		4					4	4

			5	4	3	2	1	0	Appraisee SCORE	Appraiser Score
	59	Is a positive role model for other coworkers.			3		_		3	3
TION	60	Able to delegate jobs to the right people and provides enpowerment.		4					4	4
SUPERVISION / MOTIVATION	61	Work consistently well organized, orderly and accurate			3				3	4
ISION / .	62	Effectively participate in problem solving within department			3				3	4
PERV.	63	Always strive to enhance performance.		4					4	5
SUPE	64	Ensure employees/colleagues understand scope of responsibilities, priorities and objectives, has adequate knowledge and strategies.		4					4	5
Y	65	Has good attendance, MC is not an alternative to take leave.	5						5	5
VTUALIT	66	Leave application abide to the terms & conditions (apply 3-5 days in advance)	5						5	5
ATTENDANCE / PUCNTUALITY	67	Is punctual 8.30 am clock in, late by 8.40 am, self-dicipline and self directed, in time-keeping and attendance.			3				3	3
ATTEN	68	Abide to working hours stated 8.30 am - 5.30 pm / lunch 1.00pm (only 1 hour rest through out 8 hours)			3				3	3
									272	282

VA	L	IIA	TI	O	N

	Formula	Score	
otal Score	Total Scores x 100 No. of questions x maximum score*5		

		_
Fl	Ap'see's Score	Ap'ser's
Formula	Ap'see's Score	Ap'ser's Score
272 x 100	j i	İ
68 x 5	80	82.941176
0023		
1		

0-30 =	Unsatisfied	Performance does not meet the minimum requirements of the job
31-44 =	Need Improvement	Performance is inconsistent. Meets requirements of the job occasionally. Supervision and training is required for the most
		problem areas.
45-59 =	Fair	Performance is satisfactory. Meets requirements of job.

60-75 = Performance is consistent. Clearly meets essential requirements of job. Good76-89 = Performance is consistent and exceeds expectations in all situations. Very good

90-100 = Outstanding Performance is exceptional and far exceeds expectations. Consistently demonstrates excellent standard in all job requirements.

To Be Used During The Performance Appraisal Interview

Growth and Development

i) What is Appraisee's strength?

 $Knowledgeable\ and\ experience\ in\ handling\ government\ customers\ (\ at\ this\ stage\ NAVY\ \&\ PUTD).\ He\ have\ already\ proved\ himself\ for\ Lumut\ NAVY\ \&\ Misc\ Contract\ (PUTD,\ RMAF).$

ii) List areas which needs improvement

Writing and communication with superior. Adaptibility to change role and function. Work efficiency when in a team.

iii) What specific plans of action, including training, will be taken to help the appraisee in their current job or for possible advancement in the company? Need to attend soft skills course and to give him focus as Comm. Cont. - Gov. to assist CM to oversight all government contract deliverables.

Achievement

i) Describe the appraisee's areas of additional responsibilities and/or other work-related achievements

NIK MODD FAREEZ BIN AUDDIN Commercial Manager
Galaxy Aerospace (M) Sdn Bhd (1040262-D)

Person In Charge Navy TLDM - LYNX & Fennec, he also responsible for the nett profit of RM1.2mil of over & above. Also other achievement as Appendix 1

Development Plan										
Recommend developmental activi	ties, v	which will	l improve pre	sent job perfo	ormance, enhance pot	tential, and improve ski	ll base. Deter	mine ant	cipated target de	ates, time fran
courses or seminars, and topic ar	eas.									
CM will tasked him to oversight the gove	rnmer	ıt contract (deliverable as in	dependent chec	king to CIC/PIC.					
Appraisee's Comments										
I have read and understood the a	bove	Perform	ance Apprais	al informatio	n					
Appreaisee's Signature:	5 kg		D	29-Sep-21						
2nd Appraiser										
HUMAN RESOURCE DEPARTME	ENT'S	S USE								
Medical Leaves for the past years			2018		2019	2020	0	2021	0	
Annual Leaves utilised for the past y	ears		2018		2019	2020		2021	5	
In-Lieu Leaves balances as at			2018		2019	2020	0	2021	0	
		'							·	
Present Salary: 7100			Date of Last I	ncrement:		New Salary:	0		Effective Date:	
Recommendation	%	Pro-rate	Amount	% increase			Appraised	Ву	Section/De	pt. Head
Annual Increment / Bonus (if applicable)										
Special/Confirmation Increment							Approved	Ву	Acknowledged i	by Personnel

á	<i> 4</i>	Recommend	1 42

Total New Salary

Promotion Increment
(if applicable)

	Not fitted at present for	Not fitted at present for further promotion		
	Not fitted at present but	Not fitted at present but likely to become fitted within the next two years (Has potential for promotion, but not ready now)		
	Fitted for promotion	Fitted for promotion		
	Transfer to other types	of work \square		
	Extension of probation	□ Extended Period:		
	Ready for promotion			
	No salary increment			
	Termination			
Comments:				
_				
	Signature of Managing Director	•	Signature of HRM	
Date :		1	Date :	

GAM/PA/2021/02

^{**}One copy of this completed form will be kept by the appraiser, one by the appraisee and one in the employee's personnel file.