



Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam.gam@gmail.com>

GAM-SMS/SC/22/0039 - Bent towbar

14 messages

Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam@galaxyaerospace.my> 19 August 2022 at 09:01
To: zainurin@galaxyaerospace.my
Cc: SMS SAFETY <safety@galaxyaerospace.my>, fadzlieadam@galaxyaerospace.my

Dear En. Zainurin

A report shows a towbar for KA300 @ PGU IPH was found bent.

Previously, Safety Dept. brought this to EM En. Syafrul and he ask for EIC Sarawanan to fabricate. But feedback given to me by Mr Sara is, that the fabricated towbar is not suitable for operation since we have unfortunate history regarding the fabricated towbar.

From the safety department, we would like to advise AMO to replace the towbar manufactured by an approved provider such as Tronair.

We need your kind assistance to share with us the action taken from your side on this issue.

Attached with the report and picture for your reference.

Thank you

Kind Regards,

Syed Mohd Rastam Jamalolail Syed Ikmal Hashim

Safety

for and on behalf of

GALAXY AEROSPACE (M) SDN BHD



Lot 11-14, MRO Centre, Malaysia International Aerospace Centre,
Sultan Abdul Aziz Shah Airport, 47200 Subang, Selangor Darul Ehsan.

Website : www.galaxyaerospace.my

[+60377347226](tel:+60377347226) [+60377347526](whatsapp://send?text=+60377347526)

Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam@galaxyaerospace.my> 23 August 2022 at 14:54
To: zainurin@galaxyaerospace.my
Cc: SMS SAFETY <safety@galaxyaerospace.my>, fadzlieadam@galaxyaerospace.my

Dear EIC En. Zainurin.

Need your kind attention to give feedback on the incident mentioned.

Thank you

Kind Regards,

Syed Mohd Rastam Jamalolail Syed Ikmal Hashim

Safety

for and on behalf of

GALAXY AEROSPACE (M) SDN BHD



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Mohd Zainurin Mat Arip <zainurin.galaxyaerospace@gmail.com> 23 August 2022 at 16:11
To: Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam@galaxyaerospace.my>
Cc: Amran Shah Masnon <amran@galaxyaerospace.my>, "fadzlieadam@galaxyaerospace.my"
<fadzlieadam@galaxyaerospace.my>, "safety@galaxyaerospace.my" <safety@galaxyaerospace.my>

Assalamualaikum En. Syed Mohd Rastam.

The tow bar was bent due to the negligence of the Police personnel.
Fabricated tow bar are not suitable as it break easily at the attachment point and too heavy to handle.
My suggestion is to replace the tow bar with the one recommended by the aircraft manufacturer.

Sent from my phone

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Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam@galaxy aerospace.my> 26 August 2022 at 17:31
To: Mohd Zainurin Mat Arip <zainurin.galaxy aerospace@gmail.com>
Cc: Syafrul Yamani Bin Safruddin <syafrul@galaxy aerospace.my>, Amran Shah Masnon <amran@galaxy aerospace.my>, "fadzlieadam@galaxy aerospace.my" <fadzlieadam@galaxy aerospace.my>, "safety@galaxy aerospace.my" <safety@galaxy aerospace.my>

Dear En. Zainurin.

We need your kind assistance to raise a request for a new towbar and loop us in together for the proper closure of this issue.

Thank you

Kind Regards,
Syed Mohd Rastam Jamalolail Syed Ikmal Hashim
Safety

for and on behalf of

GALAXY AEROSPACE (M) SDN BHD

Galaxy Aerospace 
maintenance . repair . overhaul

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Website : www.galaxy aerospace.my

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Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam@galaxy aerospace.my> 1 September 2022 at 12:42
To: Mohd Zainurin Mat Arip <zainurin.galaxy aerospace@gmail.com>
Cc: Syafrul Yamani Bin Safruddin <syafrul@galaxy aerospace.my>, Amran Shah Masnon <amran@galaxy aerospace.my>, "fadzlieadam@galaxy aerospace.my" <fadzlieadam@galaxy aerospace.my>, "safety@galaxy aerospace.my" <safety@galaxy aerospace.my>

Dear En. Zainurin.

We need your kind update on the new tow bar requisition. Kindly share the requisition documents for proper closure.

Thank you.
Kind Regards,
Syed Mohd Rastam Jamalolail Syed Ikmal Hashim
Safety

for and on behalf of

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Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam@galaxyaerospace.my> 2 September 2022 at 10:17
To: Mohd Zainurin Mat Arip <zainurin.galaxyaerospace@gmail.com>
Cc: Syafrul Yamani Bin Safruddin <syafrul@galaxyaerospace.my>, Amran Shah Masnon <amran@galaxyaerospace.my>, "fadzlieadam@galaxyaerospace.my" <fadzlieadam@galaxyaerospace.my>, "safety@galaxyaerospace.my" <safety@galaxyaerospace.my>

Dear En. Zainurin.

Do you have any update on this matter?

Kind Regards,

Syed Mohd Rastam Jamalolail Syed Ikmal Hashim

Safety

for and on behalf of

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Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam@galaxyaerospace.my> 11 January 2023 at 16:33
To: Mohd Fadzlie Adam <fadzlieadam@galaxyaerospace.my>
Cc: Syafrul Yamani Bin Safruddin <syafrul@galaxyaerospace.my>, Amran Shah Masnon <amran@galaxyaerospace.my>, Mohd Zainurin Mat Arip <zainurin.galaxyaerospace@gmail.com>, "fadzlieadam@galaxyaerospace.my" <fadzlieadam@galaxyaerospace.my>, "safety@galaxyaerospace.my" <safety@galaxyaerospace.my>

Dear En Fadzlie.

This email is regarding KA B300 Towbar stationed at PLPGU Ipoh was found bent
Need your kind respond for any rectification made.

Attached with the safer card for your kind reference.

Thank you

Kind Regards,

Syed Mohd Rastam Jamalolail Syed Ikmal Hashim

Safety

for and on behalf of

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4 attachments



20220628_090150.jpg
2118K



20220628_090109.jpg
2155K



20220628_090052.jpg
2342K



GAM.SC.22.0039.1.pdf
11K

Mail Delivery System <Mailer-Daemon@sd101.datakl.my>
To: rastam@galaxyaerospace.my

11 January 2023 at 16:34

This message was created automatically by mail delivery software.

A message that you sent could not be delivered to one or more of its recipients. This is a permanent error. The following address(es) failed:

fadzlieadam.galaxyaerospace@gmail.com

(ultimately generated from fadzlieadam@galaxyaerospace.my)

host [gmail-smtp-in.l.google.com](https://mail.google.com/mail/?p=OverQuotaPerm) [172.253.118.26]

SMTP error from remote mail server after RCPT TO:<fadzlieadam.galaxyaerospace@gmail.com>:

552-5.2.2 The email account that you tried to reach is over quota and inactive.

552-5.2.2 Please direct the recipient to

552 5.2.2 <https://support.google.com/mail/?p=OverQuotaPerm> h34-20020a635322000000b0047764bac806si12910230pgb.749 - gsmtip

Action: failed

Final-Recipient: rfc822;fadzlieadam@galaxyaerospace.my

Status: 5.0.0

Remote-MTA: dns; [gmail-smtp-in.l.google.com](https://mail.google.com/mail/?p=OverQuotaPerm)

Diagnostic-Code: smtp; 552-5.2.2 The email account that you tried to reach is over quota and inactive.

552-5.2.2 Please direct the recipient to

552 5.2.2 <https://support.google.com/mail/?p=OverQuotaPerm> h34-20020a635322000000b0047764bac806si12910230pgb.749 - gsmtip



noname
3K

Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam@galaxyaerospace.my>
To: Mohd Fadzlie Adam <fadzlieadam@galaxyaerospace.my>

11 January 2023 at 16:38

Resend due to email sending error.

Kind Regards,

Syed Mohd Rastam Jamalolail Syed Ikmal Hashim

Safety

for and on behalf of

GALAXYAEROSPACE (M) SDN BHD



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[Quoted text hidden]

4 attachments



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2118K



20220628_090109.jpg
2155K



20220628_090052.jpg
2342K



GAM.SC.22.0039.1.pdf
11K

Mail Delivery System <Mailer-Daemon@sd101.datakl.my>
To: rastam@galaxyaerospace.my

11 January 2023 at 16:39

This message was created automatically by mail delivery software.

A message that you sent could not be delivered to one or more of its recipients. This is a permanent error. The following address(es) failed:

fadzlieadam.galaxyaerospace@gmail.com

(ultimately generated from fadzlieadam@galaxyaerospace.my)

host [gmail-smtp-in.l.google.com](https://mail-smtp-in.l.google.com) [142.251.12.27]

SMTP error from remote mail server after RCPT TO: <fadzlieadam.galaxyaerospace@gmail.com>:

552-5.2.2 The email account that you tried to reach is over quota and inactive.

552-5.2.2 Please direct the recipient to

552 5.2.2 <https://support.google.com/mail/?p=OverQuotaPerm> n46-20020a056a000d6e00b0056bc627db
eesi13187266pfv.124 - gsmtpl

Action: failed
Final-Recipient: rfc822;fadzlieadam@galaxyaerospace.my
Status: 5.0.0
Remote-MTA: dns; gmail-smtp-in.l.google.com
Diagnostic-Code: smtp; 552-5.2.2 The email account that you tried to reach is over quota and inactive.
552-5.2.2 Please direct the recipient to
552 5.2.2 <https://support.google.com/mail/?p=OverQuotaPerm> n46-20020a056a000d6e00b0056bc627db
eesi13187266pvf.124 - gsmtpt

 **noname**
3K

Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam@galaxyaerospace.my>
To: Mohd Fadzlie Adam <fadzlieadam@galaxyaerospace.my>

11 January 2023 at 16:44

Resend due to email sending error.

Kind Regards,
Syed Mohd Rastam Jamalolail Syed Ikmal Hashim
Safety
for and on behalf of

GALAXY AEROSPACE (M) SDN BHD

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----- Forwarded message -----

From: **Syed Mohd Rastam Jamalulail Syed Ikmal Hashim** <rastam@galaxyaerospace.my>
Date: Wed, 11 Jan 2023 at 16:33
Subject: Re: GAM-SMS/SC/22/0039 - Bent towbar
To: Mohd Fadzlie Adam <fadzlieadam@galaxyaerospace.my>
Cc: Syafrul Yamani Bin Safruddin <syafrul@galaxyaerospace.my>, Amran Shah Masnon
<amran@galaxyaerospace.my>, Mohd Zainurin Mat Arip <zainurin.galaxyaerospace@gmail.com>,
fadzlieadam@galaxyaerospace.my <fadzlieadam@galaxyaerospace.my>, safety@galaxyaerospace.my
<safety@galaxyaerospace.my>

[Quoted text hidden]

4 attachments



20220628_090150.jpg
2118K



20220628_090109.jpg
2155K



20220628_090052.jpg
2342K



GAM.SC.22.0039.1.pdf
11K

Mail Delivery System <Mailer-Daemon@sd101.datakl.my>
To: rastam@galaxyaerospace.my

11 January 2023 at 16:44

This message was created automatically by mail delivery software.

A message that you sent could not be delivered to one or more of its recipients. This is a permanent error. The following address(es) failed:

fadzlieadam.galaxyaerospace@gmail.com

(ultimately generated from fadzlieadam@galaxyaerospace.my)

host gmail-smtp-in.l.google.com [142.251.12.26]

SMTP error from remote mail server after RCPT TO: <fadzlieadam.galaxyaerospace@gmail.com>:

552-5.2.2 The email account that you tried to reach is over quota and inactive.

552-5.2.2 Please direct the recipient to

552 5.2.2 <https://support.google.com/mail/?p=OverQuotaPerm> f20-20020a656294000000b00470092474

03si13789915pgv.409 - gsmt

Action: failed

Final-Recipient: rfc822:fadzlieadam@galaxyaerospace.my

Status: 5.0.0

Remote-MTA: dns; gmail-smtp-in.l.google.com

Diagnostic-Code: smtp; 552-5.2.2 The email account that you tried to reach is over quota and inactive.

552-5.2.2 Please direct the recipient to

552 5.2.2 <https://support.google.com/mail/?p=OverQuotaPerm> f20-20020a656294000000b00470092474

03si13789915pgv.409 - gsmt



noname
3K

fadzlieadam@galaxyaerospace.my <fadzlieadam@galaxyaerospace.my>

11 January 2023 at 17:19

To: Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam@galaxyaerospace.my>

Cc: Syafrul Yamani Bin Safruddin <syafrul@galaxyaerospace.my>, Amran Shah Masnon

<amran@galaxyaerospace.my>, Mohd Zainurin Mat Arip <zainurin.galaxyaerospace@gmail.com>,

safety@galaxyaerospace.my

Dear En Syed Rastam,

For your info,

Bent towbar has been collected from PGU Ipoh last Dec 23rd and replaced with serviceable unit temporarily.

U/S unit brought back to Subang for rectification.

Item has been repaired inhouse using the Hydraulic Hand Press.

Repaired unit repainted and found satis. Item will be returned to PGU Ipoh on 12 Jan (tomorrow) for functional by PGU.

Will keep Safety Dept updated

Kindly refer below for repaired towbar pic.



Thanks in advance

Best regards,

Mohd Fadzlie Adam

GSE & TOOLS SUPERVISOR

for and on behalf of

GALAXYAEROSPACE (M) SDN BHD

Suite 11-14, MRO Center, Malaysia International Aerospace Center,

Sultan Abdul Aziz Shah Airport, 47200 Subang, SELANGOR DARUL EHSAN.

Website : www.galaxyaerospace.my Tel: +603 7734 7226 Fax: +603 77347526

From: Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam@galaxyaerospace.my>

Sent: Wednesday, 11 January, 2023 4:33 PM

To: Mohd Fadzlie Adam <fadzlieadam@galaxyaerospace.my>

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[Quoted text hidden]

Syed Mohd Rastam Jamalulail Syed Ikmal Hashim <rastam@galaxyaerospace.my>

12 January 2023 at 09:09

To: fadzlieadam@galaxyaerospace.my

Cc: Syafrul Yamani Bin Safruddin <syafrul@galaxyaerospace.my>, Amran Shah Masnon <amran@galaxyaerospace.my>, Mohd Zainurin Mat Arip <zainurin.galaxyaerospace@gmail.com>, safety@galaxyaerospace.my

Dear En. Fadzlie.

Email noted. Will update the safer card.

Thank you for your prompt response and action.

Kind Regards,

Syed Mohd Rastam Jamalolail Syed Ikmal Hashim

Safety

for and on behalf of

GALAXYAEROSPACE (M) SDN BHD



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