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Concerns Regarding Dog Presence at Galaxy Aerospace (M) Sdn Bhd Inbox x



Nur Ain Solehah Md Lukmi

Assalamualaikum and good day, Dear MAHB Team, I hope this message finds you well. I am writing to express my concern regarding the



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Care

to info, safety, solehah

Dear Ain,

Thank you for reaching us at CARE (Customer Affairs & Resolution Excellence), Malaysia Airports.

We feel sorry to hear about the unpleasant experience you had went through recently at our airport. First of all, we would like to the matter raised. We do understand that issues may occur inevitably, and it is no excuse for us to not learn from it.

Please be informed that we will investigate this matter as soon as possible. All feedback from passengers is viewed seriously and

As the airport operator, we are making a serious effort to ensure a seamless and comfortable airport experience for all passenge

Thank you.

Hosting Joyful Connections