



SUBJECT	: OPERATOR OVERSIGHT
REFERENCE NO	: QAN-016
REVISION NO	: 0 (initial)
DATE	: 25 th SEPTEMBER 2020

Approved by:

A handwritten signature in black ink, appearing to read 'Omar Bin Ahmad', is written over a white background.

OMAR BIN AHMAD
QUALITY ASSURANCE MANAGER

Reference No.	QAN 016
Date of issue	25 th September 2020
Compliance	Mandatory
Addressee	Aircraft operators

SUBJECT: OPERATOR OVERSIGHT

1.0 APPLICABILITY

This notice is applicable to GAM's operators which their maintenance is contracted to GAM AMO.

2.0 RESPONSIBILITY

2.1 The operator of the aircraft shall be responsible for the continuing airworthiness of the aircraft, where it may be contracted to a CAMO. The subsequent maintenance of aircraft may be contracted to an AMO through the CAMO with the consultation of the operator.

2.2 It is the responsibility of GAM AMO to comply with the contracted agreement specified by the operator.

3.0 REQUIREMENT

3.1 As specified in the contract, GAM Operator may oversight GAM quality system in the following process:

- i. Internal auditing, as stated in GAM AMO annual audit plan, **GAM/AP/01-AMO**
- ii. Quality Review meeting

3.2 QAM shall share annual audit plan for the current year to the operator. The audit plan shall cover specific areas of GAM AMO on a monthly audit basis.

3.3 QAM shall invite the operator via email at least 2 weeks prior to internal audit schedule particularly areas or aircrafts affected under operator scope.

3.4 GAM operator may have access to GAM internal audit records, either in hard copy or soft copy format. However, this shall be with the consent of the QAM.

3.5 QAM shall invite operator to participate in GAM Quality Review Meeting (QRM). The invitation shall be made in the form of email prior to carrying out the QRM.

4.0 REFERENCE

4.1 GAM/CAAM/MOE Part 3.1 (Quality Audit of Organisation Procedure)

4.2 GAM/CAAM/MOE Part 3.2 (Quality Audit of Aircraft)

4.3 Airworthiness Notice 6501 Paragraph 7.12 c (Safety and Quality Policy, maintenance procedures and quality system)

4.4 Airworthiness Notice 6101 Paragraph 4.1 f (Responsibility)