



NON-COMPLIANCE REQUEST

1. AUDIT REPORT NO.

IAR-2022/004

2. NCR NO.

06

PART I - FINDING SECTION

3. COMPANY: GALAXY AEROSPACE (M) SDN BHD

4. AUDIT DATE: 24 JANUARY 2022

5. LOCATION: GAM HQ

6. AREA/SECTION: 145 - STORE & LOGISTIC

7. AUDIT TYPE: INTERNAL / ~~SURVEILLANCE~~ / ~~VENDOR~~ / ~~PRODUCT~~ / ~~REGULATORY~~ / ~~CUSTOMER~~

8. REFERENCE:

PART 2.2.3(3) OF GAM&™S MOE ISS 2 REV 04 DATED 04 MAR 2021

9. LEVEL OF FINDING:

Level 1 - Require immediate actions

Level 2 - Rectify within 14 days

10. DETAILS OF NON-COMPLIANCE:

No evidence of Part Acceptance Report (Form Ref No. GAM/E-003) for Bomba supply items.

a. Signature

b. Name of Auditor

Amira Zakaria

c. Date

14 February 2022

PART II - ROOT CAUSE(S) / CORRECTIVE & PREVENTIVE ACTION(S)

11. ROOT CAUSE(S):

No / Insufficient Manpower

Facility

Communication Issue

No / Lack of Training

No / Incomplete Records

No / Inadequate Procedure

No / Insufficient Tooling/Equipment

No / Inadequate Maintenance Data

Others (Specify): -

12. CORRECTIVE ACTION(S):

The acceptance report has been discovered(refer attachment for sample of acceptance report)

Target date:

13. PREVENTIVE ACTION(S):

Prepare softcopy version as backup

Target date:

Auditee / Head of Dept (Name & Signature):

Reply Date:



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14. NCR REVIEW

The proposed corrective/preventive actions: **ACCEPTABLE** **NOT ACCEPTABLE** New NCR raised with Rev No. _____
If not acceptable, state reason for rejecting the corrective action:

Auditor (Name & Signature):

Review Date:

15. NCR FOLLOW-UP AND CLOSURE

Remarks:

Auditor (Name & Signature):

Follow-Up Date:

NCR Status: CLOSED OPEN

Closure Date:

16. NCR ACKNOWLEDGEMENT

Remarks:


Quality Assurance Manager (Name & Signature):

Date:

SERVICEABLE



Galaxy Aerospace

DESCRIPTION : FILLER, RH	QTY: 1
PART NO. : 109-0322-74-136	
SERIAL NO. : N/A	
STATUS : OVERHAUL/REPAIR/MODICAL/TEST/NEW/CONSUMABLE/USE	
TSN : N/A	TSO : N/A
SHELF LIFE/EXP DATE : N/A	
INSPECTED BY: SYUKRI	GIN/ID. NO: 400298
SIGN : 	DATE : 3/2/2020



GAME-005

COMPONENT ACCEPTANCE CHECK

1. GiN 900298	2. DO/PO/WO No. N/A	3. Vendor BOMBA	4. Invoice No. N/A
5. Part No. 109-0322-74-136	6. Description FILLER, RH		7. Eligibility AW 139
9. Maintenance Organization N/A	10. Certificate		11. Release Ref.
	DCA Form 1 <input type="checkbox"/> EASA Form 1 <input checked="" type="checkbox"/> FAA 8130-3 <input type="checkbox"/> C of C <input type="checkbox"/>		AGU-2014-IT16-12080
		12. TSN/DOM N/A	13. TSO N/A
		14. Shelf Life Exp. N/A	

15. New Overhauled Repaired Modified Tested Inspected

16. CHECKLIST	YES	N/A
16.1 Check the source is an approved vendor	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.2 Complied with Repair / Purchase / Exchange * Order	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.3 Check physical condition of part and packaging. Remarks: <u>SATISFACTORY</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.4 Part No. and serial no on components and documentation match	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.5 Correct part specification as per IPC or other approved documents	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.6 If this is alternate part no., check for reference (IPC or letter from OEM). Remarks: <u>N/A</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
16.7 Accompanied with log card / logbook as necessary	<input type="checkbox"/>	<input checked="" type="checkbox"/>
16.8 Maintenance performed i.a.w. approved document(s)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
16.9 Check for list of sub assembly particularly for conditions.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
16.10 Check against Maintenance Schedule Component Overhaul Table for remaining life	<input type="checkbox"/>	<input checked="" type="checkbox"/>
16.11 All current AD and mandatory SB complied (list the AD/SB no.) <u>NOT AVAILABLE.</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
17. Remarks: <u>QTY = 1.</u>		
<u># 60.</u>		

Certify that the part stated above is complied with DCA AN 29 procedures and considered fit for fitment on aircraft with Certificate of Airworthiness

Name: SYUKRI Signature: Approval No: Date: 2/2/2020

1. Approving Competent Authority/Country
ENAC/ITALY

2. **AUTHORISED RELEASE CERTIFICATE EASA FORM 1**

3. Form Tracking Number
AGU - 2014 - IT16 - 12080

4. Organisation name and address:
**AgustaWestland S.p.A.
Via Giovanni Agusta 520
IT-21017 CASCINA COSTA DI SAMARATE VA**

5. Work Order/Contract/Invoice
Ref. P.L. N. 6453073

6. Item	7. Description	8. Part No	9. Qty.	10. Serial No	11. Status/Work
000001	FILLER BLOCK,LH	109-0322-74-133	3 N	N.A.	NEW
000002	FILLER BLOCK	109-0322-74-134	3 N	N.A.	NEW
000003	FILLER,RH	109-0322-74-136	3 N	N.A.	NEW
000004	FILLER,LH	109-0322-74-137	6 N	N.A.	NEW
000005	FILLER	109-0322-74-141	3 N	N.A.	NEW
	-----	--- LAST ITEM ---			

12. Remarks
NONE

13a. Certifies that the items identified above were manufactured in conformity to:
 approved design data and are in a condition for safe operation
 non-approved design data specified in block 12

14a. Part 145.A.50 Release to Service
Certifies that unless otherwise specified in block 12, the work identified in block 11 and described in block 12, was accomplished in accordance with Part 145 and in respect to that work the items are considered satisfactory for Release to Service

14b. Authorised Signature
C. Pezuto

13c. Approval/Authorisation Number
IT.21G.0007

13e. Date (dd mmm yyyy)
15 May 2014

14c. Certificate/Approval Ref.N.

14d. Name
C. Pezuto


14e. Date (dd mmm yyyy)

USER/INSTALLER RESPONSIBILITIES

* This certificate does not automatically constitute authority to install the item(s)
 * Where the user / installer performs work in accordance with regulations of an airworthiness authority different than the airworthiness authority specified in block 1, it is essential that the user / installer ensures that his / her airworthiness authority accepts items from the airworthiness authority specified in block 1.
 * Statements in blocks 13a and 14a do not constitute installation certification. In all cases aircraft maintenance records must contain an installation certification issued in accordance with the national regulations by the user/installer before the aircraft may be flown.

SERVICEABLE

Galaxy Aerospace

DESCRIPTION	: DECAL
PART NO.	: 3G1120A04755
SERIAL NO.	: -
STATUS	: GVH/REPAIR/MODICAL/TEST/NEW/CONSUMABLE/OSI
TSN	: N/A
TSO	: N/A
SHELF DUE/EXP DATE	: N/A
INSPECTED BY:	SY-KR1
SIGN	
DATE	3/2/2020
GIN/ID. NO:	600298

GAM/E-005

COMPONENT ACCEPTANCE CHECK

1. GiN G00298	2. DO/PO/WO No.	3. Vendor BOMBA	4. Invoice No. N/A
5. Part No. 3G1120A047SS	6. Description DECAL		7. Eligibility
9. Maintenance Organization N/A		10. Certificate DCA Form 1 EASA Form 1 FAA 8130-3 C of C	11. Release Ref. AGU-2014-1T20-12369
		12. TSN/DOM N/A	13. TSO N/A
		14. Shelf Life Exp. N/A	

15. New Overhauled Repaired Modified Tested Inspected

16. <u>CHECKLIST</u>	YES	N/A
16.1 Check the source is an approved vendor	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.2 Complied with Repair/ Purchase / Exchange * Order	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.3 Check physical condition of part and packaging. Remarks: <u>SATIS.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.4 Part No. and serial no on components and documentation match	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.5 Correct part specification as per IPC or other approved documents	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.6 If this is alternate part no., check for reference (IPC or letter from OEM). Remarks: <u>N/A</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
16.7 Accompanied with log card / logbook as necessary	<input type="checkbox"/>	<input checked="" type="checkbox"/>
16.8 Maintenance performed i.a.w. approved document(s)	<input type="checkbox"/>	<input checked="" type="checkbox"/>
16.9 Check for list of sub assembly particularly for conditions.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
16.10 Check against Maintenance Schedule Component Overhaul Table for remaining life	<input type="checkbox"/>	<input checked="" type="checkbox"/>
16.11 All current AD and mandatory SB complied (list the AD/SB no.) <u>N/A</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

17. Remarks:
QTY 2
41

Certify that the part stated above is complied with DCA AN 29 procedures and considered fit for fitment on aircraft with Certificate of Airworthiness

Name: SYUKRI Signature: Approval No: Date: 3/2/2020

1. Approving Competent Authority/Country
ENAC / ITALY

2. **AUTHORISED RELEASE CERTIFICATE EASA FORM 1**

3. Form Tracking Number
AGU - 2014 - IT20 - 12369

4. Organisation name and address:
AgustaWestland S.p.A.
Via Giovanni Agusta 520
IT-21017 CASCINA COSTA DI SAMARATE VA

5. Work Order/Contract/Invoice
Ref. P.L. N. 70366601

6. Item	7. Description	8. Part No	9. Qty.	10. Serial No	11. Status/Work
000001	DECAL	3G1120A04751	2	N.A.	NEW
000002	DECAL	3G1120A04752	6	N.A.	NEW
000003	DECAL	3G1120A04753	4	N.A.	NEW
000004	DECAL	3G1120A04754	4	N.A.	NEW
000005	DECAL	3G1120A04755	1	N.A.	NEW
000006	DECAL	3G1120A04756	1	N.A.	NEW
000007	DECAL	3G1120A04757	2	N.A.	NEW

12. Remarks

000028 ORIGINAL RELEASE: AGUSTAWESTLAND S.p.A. EASA FORM 1 N° AGU-2013-IT13-12279.

000029 ORIGINAL RELEASE: AGUSTAWESTLAND S.p.A. EASA FORM 1 N° AGU-2013-IT13-12279.

000030 ORIGINAL RELEASE: FIRE FIGHTING ENTERPRISE LTD. EASA FORM1 N° A59736.

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13a. Certifies that the items identified above were manufactured in conformity to:

approved design data and are in a condition for safe operation

non-approved design data specified in block 12

14a. Part 145.A.50 Release to Service
Certifies that unless otherwise specified in block 12, the work identified in block 11 and described in block 12 was accomplished in accordance with Part 145 and in respect to that work the items are considered ready for release to Service

Other Regulation Specified in block 12

13b. Authorised Signature
13c. Approval/Authorisation Number
IT.21G.0007

13d. Name
GIAN LUCA

13e. Date (dd mm yyyy)
24 Jan 2014

14b. Authorised Signature

14c. Certificate/Approval Ref.N.

14d. Name

14e. Date (dd mm yyyy)

USER/INSTALLER RESPONSIBILITIES

This certificate does not automatically constitute authority to install the item(s)

Where the user / installer performs work in accordance with regulations of an airworthiness authority different than the airworthiness authority specified in block 1, it is essential that the user / installer ensures that his / her airworthiness authority accepts items from the airworthiness authority specified in block 1.

Statements in blocks 13a and 14a do not constitute installation certification. In all cases aircraft maintenance records must contain an installation certification issued in accordance with the national regulations by the user/installer before the aircraft may be flown.

EASA Form 1-2-1 Issue 2.

SERVICEABLE



DESCRIPTION : SUPPORT

PART NO. : 356712A04852

QTY: 01

SERIAL NO. : N/A

STATUS : OVH#REPAIRING#CALTEST#NEW#CONSUMABLE#SSE-

TSN : N/A TSO : N/A

SHELF DUE/EXP DATE : N/A

INSPECTED BY: SYUKRI

GIN/ID. NO:

600198

SIGN :



DATE :

30/1/2020

GAME-005

COMPONENT ACCEPTANCE CHECK

1. GiN G00248	2. DO/POWVO No.	3. Vendor BUMBA	4. Invoice No. N/A
5. Part No. 3E6712A 04850	6. Description SUPPORT		7. Eligibility
8. Serial No. N/A		9. Maintenance Organization N/A	10. Certificate DCA Form 1 EASA Form 1 FAA 8130-3 C of C
11. Release Ref. AGU-2013 -1700 -0195E		12. TSN/DOM N/A	13. TSO N/A
14. Shelf Life Exp. N/A			

15. New Overhauled Repaired Modified Tested Inspected

		YES	N/A
16. CHECKLIST			
16.1 Check the source is an approved vendor	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16.2 Complied with Repair/ Purchase / Exchange * Order	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16.3 Check physical condition of part and packaging. Remarks: SATIS	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16.4 Part No. and serial no on components and documentation match	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16.5 Correct part specification as per IPC or other approved documents	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16.6 If this is alternate part no., check for reference (IPC or letter from OEM). Remarks: N/A	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.7 Accompanied with log card / logbook as necessary	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.8 Maintenance performed i.a.w. approved document(s)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.9 Check for list of sub assembly particularly for conditions.	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.10 Check against Maintenance Schedule Component Overhaul Table for remaining life	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
16.11 All current AD and mandatory SB complied (list the AD/SB no.) N/A	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
17. Remarks: QTY: 01 * 017			

Certify that the part stated above is complied with DCA AN 29 procedures and considered fit for fitment on aircraft with Certificate of Airworthiness

Name: **SYUKRI** Signature: Approval No: Date: **30/1/2020**

* Delete as applicable

1. Approving Competent Authority/Country
ENAC / ITALY

2. **AUTHORISED RELEASE CERTIFICATE EASA FORM 1**

3. Form Tracking Number
AGU - 2013 - IT20 - 24956

4. Organisation name and address:

AgustaWestland S.p.A.
Via Giovanni Agusta 520
IT-21017 CASCINA COSTA DI SAMARATE VA

5. Work Order/Contract/Invoice
Ref. P.L. N. 70302541

6. Item	7. Description	8. Part No	9. Qty.	10. Serial No	11. Status/Work
000020	COUPLING HALF, QUICK DISCONNECT	A352A04W	1 N	N.A.	NEW
000021	COUPLING HALF, QUICK DISCONNECT	A353A06	1 N	2328	NEW
000022	SUPPORT	3E6712A04851	2 N	N.A.	NEW
000023	SENSOR, TEMPERATURE	1864-8	1 N	N.A.	NEW
000024	SUPPORT	3E6712A04852	2 N	N.A.	NEW
		--- LAST ITEM ---			

12. Remarks

13a. Certifies that the items identified above were manufactured in conformity to:

- approved design data and are in a condition for safe operation
 non-approved design data specified in block 12

14a. Part 145.A.50 Release to Service
 Other Regulation Specified in block 12
 Certifies that unless otherwise specified in block 12, the work identified in block 11 and described in block 12 was accomplished in accordance with Part 145 and in respect to that work, the items are considered ready for release to service

13b. Authorised Signature

~~MAZZATO~~
C.S. 42
221

13c. Approval/Authorisation Number
IT 216 0007

14b. Authorised Signature

14c. Certificate/Approval Ref. N.

13d. Name
MASSIMO

13e. Date (dd mmm yyyy)
19 Jun 2013

14d. Name

14e. Date (dd mmm yyyy)