

FAA AUDIT FINDINGS (19 August 2024)

NO	EVENT/FINDINGS	ROOT CAUSE	CORRECTIVE ACTION	PREVENTIVE ACTION
1.	The Annual Inspection signoff in the Logbook Release for N8372K must confirm that the Aircraft Airframe and Aircraft Engine were inspected in accordance with the Robinson R44 Chapter 2 REV 2024 Annual Inspection performed. Also, two Service Bulletins R44 SB-115 and R44 SB-116 were completed but not documented in the Aircraft Maintenance Release. Compliance Action CFR 43.11 and 43.9.	Lack of understanding on CFR 43.9 and 43.11 requirements.	<ol style="list-style-type: none"> 1. Logbook Entry has been corrected to include a statement of annual inspection of aircraft airframe and engine were inspected iaw the Robinson R44 Chapter 2 Rev March 2024 and accomplishment of SB-115 and SB-116 (Appendix 1-A). 2. Sent a corrected logbook entry to customer via email (Appendix 1-B). 	Inspection personnel to attend FAR Part 43 refresher training.
2.	During our review of the Annual Inspection records, we noticed several instances where "N/A" was indicated, but these items were neither stamped no dated by whom made the entry. The FAA RSQCM lacks a clear procedure for the signoff requirements when using "N/A".	Inadequate procedure.	<ol style="list-style-type: none"> 1. RSQCM Part 4.10 Para 5.5.3 c) has been revised to include the requirement of N/A sign-off by entering sign, stamp and date on the worksheet column (Appendix 2-A). 2. Instruction for completing Worksheet (GAM/E-001G) has been revised to include a requirement of LAE to cross-over from technician to date column, sign, stamp and date on that column when such inspection or task is identified as "N/A" (Appendix 2-B). 	To conduct briefing to maintenance personnel on the changes.
3.	Upon reviewing the records for N8372K, we discovered that a Malaysian CAAM Closeup Stamp was used in the FAA work package, however, this stamp is not referenced in the FAA RSQCM.	Lack of awareness.	The usage of CAAM Closeup Stamp is immediately stopped.	Nil.