

## **NON-COMPLIANCE REQUEST**

1. AUDIT REPORT NO.	IAR-2024/024		
2. NCR NO.	08		

		4. AUDIT DATE: 17 APRIL 2024	
		6. AREA/SECTI	6. AREA/SECTION: OTHERS
7. AUDIT TYPE: INTERNAL / -SUR	EVEILLANCE / VENDOR / P	RODUCT / REG	ULATORY- / -CUSTOMER- / -VARIATION-
8. REFERENCE: PARA 2.5.5(7) OF MOE PART 2-5		9. LEVEL OF FINDING:	Level 1 - Require immediate actions  Level 2 - Rectify within 14 days
10. DETAILS OF NON-COMPLIANCE:  Item Tool ID : CTE/15 was found in the quarantine area. However, no Unserviceable Label is attached to the item. There is also no monitoring of item in the quarantine area.		a. Signature	
			b. Name of Auditor  Amira Zakaria  c. Date
SECTION B - ROOT CAUSE(S) /	CORRECTIVE & PREVEN	TIVE ACTION(S)	2 May 2024
11. ROOT CAUSE(S):			
☐ Lack of Resources ☐ Lack of Knowledge ☑ Lack of Awareness	☐ Stress ☐ Complacency ☐ Fatigue		☐ Lack of Communication ☐ Pressure ☐ Lack of Assertiveness
Distraction	Lack of Teamwor	k	Norms
12. CORRECTIVE ACTION(S):	Lack of Teamwork  BEL WAS RAISED  WAS MONITORED BO	East 120M	CIE/IS & ITEM IN
12. CORRECTIVE ACTION(S):	oce and america	East 120M	
12. CORRECTIVE ACTION(S):  UNSERVICABLE CAR  OUBRANTINE AREA	oce and america	East 120M	
12. CORRECTIVE ACTION(S):  UNSERVICABLE CAN GUARANTINE AREA  Target date:  13. PREVENTIVE ACTION(S):  WILL ENSURE EVERLY  3 MONITOLED	BEL WAS RAISED WAS MONITORED BO	FOR 176M	
12. CORRECTIVE ACTION(S):  UNSERVICABLE CAN GUARANTINE AREA  Target date:  13. PREVENTIVE ACTION(S):  WILL ENSURE EVERL	BEL WAS RAISED WAS MONITORED BO	FOR 176M	C16/15 } 178M IN



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SECTION C - NCR REVIEW	
14. NCR REVIEW	
The proposed corrective/preventive actions: ACCEPTABLE NOT ACCEPTABLE If not acceptable, state reason for rejecting the corrective action:	New NCR raised with Rev No.
Auditor (Name & Signature):	Review Date:
SECTION D - NCR FOLLOW UP AND CLOSURE	
15. NCR FOLLOW-UP AND CLOSURE	
Remarks:	
Auditor (Name & Signature):	Follow-Up Date:
NCR Status: CLOSED OPEN	Closure Date:
SECTION E - NCR ACKNOWLEDGEMENT	
16. NCR ACKNOWLEDGEMENT	
Remarks:	
Quality Assurance Manager (Name & Signature):	Date:

