

UNDERTAKING LETTER

Reference : QY192279
Date : 8-5-2020

Owner : Galaxy Aerospace (M) Sdn .Bhd.
Suite 11-14, Helicopter Centre, Malaysia
International Aerospace Centre, SAAS Airport,
Subang-Selangor-47200

PO No : GAM-PO-19-618
Date : 30/12/2019

**Project Title To Supply And Install 31 Units Boltless Racking Platform,
Total Cover Area 518 Sqft.**

Hyperack Sdn Bhd delivery order reference no. DO-07582 under our invoice reference no IV-2011544 to Galaxy Aerospace(M) Sdn Bhd refers.

This is to certified that Hyperack Sdn Bhd has completely supplied and installed the 31 units Boltless Racking Platform System – 10332mm (L) x 4516mm (W) x 2100mm (H) of each Unit c/w fittings as per our manufacturer's instruction at Galaxy Aerospace (M) Sdn Bhd's warehouse premise located at Suite 11-14, Helicopter Centre ,Malaysia International Aerospace Centre Sultan Abdul Aziz Shah Alam, 47200 Subang ,Selangor.

This design requirement as provided will only be able to Galaxy Aerospace (M) Sdn .Bhd. (Subang) with stand a maximum load of 450Kgs UDL (Uniformly Distribution Load) Meter Per Sqft on Boltless Racking Platform.

We, hereby confirmed we had received full payment from Galaxy Aerospace (M) Sdn .Bhd. and it is hereby confirm and understood that Hyperack Sdn Bhd shall from this date onward provide our Lifetime Product Liability Warranty to Galaxy Aerospace (M) Sdn. Bhd.(Subang).

This Boltless Racking Platform System as supplied by Hyperack Sdn Bhd will provide a limits of indemnity to Galaxy Aerospace (M) Sdn. Bhd. of upto **Malaysia Ringgit Five Million Only (RM5,000,000-00)** in respect of any one claim or number of claims arising out of any one cause. This Lifetime Product Liability Warranty are being backup by the following company which have the limits of indemnity as follows:

- Hyperack Sdn Bhd is RM5, 000,000-00 - Product Liability Insurance coverage

Definition**1. What does the warranty cover?**

Hyperack extends a limited lifetime product liability warranty that our product are fully warranted to the original owner against manufacturer's defects for the lifetime of the product when the product is used for the purpose intended, under normal conditions, and does not apply to damages caused by typical wear and tear over time, the natural breakdown of colors, the materials over extended time and use, accident, unreasonable use, improper care, modifications, alterations or negligence. Lifetime is defined as the expected life of the product, not the user's lifetime. This warranty only applies to the original purchaser of the product, and only to product purchased and used in Malaysia. Removal or defacing of brand labels voids warranty. Product covered under our Manufacturing Warranty (12months) will be repaired or replaced at our discretion, free of charge. In the event that the style or design being returned is no longer available for exchange, a product of equal value may be ordered. Repairs not covered under the warranty will be considered on a case-by-case basis, and services provided will be at the expense of the customer at a reasonable charge. Charge will be determined at the time product is evaluated.

2. Limited lifetime product liability warranty, what does "Lifetime" mean?

The product's lifetime specifically refers to the life of the product, or at such a time that, through normal use, the product can no longer function for the specific purpose intended. The determination of whether a product's expected lifetime has been used will be determined and made by our warranty service center together with our insured Insurance company's appointed adjuster.

3. Is normal wear and tear covered by the "Limited Lifetime Warranty"?

We manufacture all of our products to meet our superior standards. However, regardless of how carefully you use, or how well you care for your product, it will eventually begin to show age and wear. Hyperack warranty covers manufacture's defect but it does not cover normal wear and tear.



HYPERACK
YOUR STORAGE PARTNER

HYPERACK SDN BHD

GST NO: 000636686336 (1121432-T)
No. 40-G, Lintang Gelugor, Off Persiaran Sultan Ibrahim, 41300 Klang, Selangor, Malaysia.
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CONTACT

If service is required under this limited warranty, the owner may contact our Hyperack Customer Service Center at:

Hyperack Sdn Bhd
No. 40G & MF, Lintang Gelugor,
Off Persiaran Sultan Ibrahim,
41300 Klang
Selangor Darul Ehsan
Malaysia.

Tel : 03-3362 4409
Fax : 03-2726 8911
Email : order@hyperack.com.my

We, thank you for your confident and opportunity to supply our Boltless Racking Platform System. This letter contains all the key information relating to your product warranty.

In the event that your product needs our warranty service, please contact us as provided above.

Thank you.

Yours Faithfully
HYPERACK SDN BHD

Manager

Name : CHAI BOON HON
NRIC : 850812 - 10 - 5723



HYPERACK®

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