



Booking no.
D7ITXN

Booking date
08 Aug 2022

Travel itinerary

Flight 1	Tue, 01 Nov 2022	2 hours 15 minutes
13:20	Bangkok - Don Mueang (DMK) T1	
16:35	Kuala Lumpur (KUL) KLIA2	
AK 883		2 hours 15 minutes

All times shown are local time

Guests
AK 883 Low Fare
Ms. NURUL RASHIDAH SALWA BINTI RAHIM
• Seat 21A



CABIN BAGGAGE ALLOWANCE
TOTAL PERMITTED WEIGHT FOR
TWO (2) PIECES MUST NOT EXCEED 7KG.
[FIND OUT MORE](#)

Entry Guidelines

Kindly check that you adhere to the requirements and regulations set by the local governments of your respective international destinations. The Malaysian Government has made it MANDATORY for all incoming passengers including Malaysians to download and activate the MySejahtera mobile app before departing to Malaysia.

Prior to your departure and post-arrival, you may be required to fulfil a number of requirements, including proof of vaccination, health declarations, special passes, pre and post arrival COVID-19 test results, quarantine upon arrival, COVID-19 insurance (not required effective 1 May 2022) and daily self assessments. You may also be required to download certain mobile applications prior to arriving at your destination. Exclusive for AirAsia guests, book the RTK-Antigen test at Gateway here for RM60.

To ensure the highest safety standards, guests are highly encouraged to:

- Perform mandatory self check-in via the airasia Super App to minimise physical contact.
- Be certain that you're not experiencing COVID-19 symptoms, such as fever, cough, sore throat, runny nose or any respiratory symptoms.
- You are required to wear a mask when flying with AirAsia. For the safety of our guests and crew, we don't allow

masks with exhalation or breathing valves as they are less effective in preventing the spread of COVID-19.

- Refrain from flying if you've had contact with a person with a confirmed or suspected case of COVID-19 or someone with a stay home order within the last 14 days.

For the latest, and verified information in your destinations, we strongly encourage all travelling guests to check the travel restrictions with the respective government of your origin and destination country / state directly, prior travelling with us.

Local travel restrictions:

We encourage you to be aware of the entry and health requirements of the countries you're travelling from and to:

Malaysia

Travel Insurance:

The Malaysian government requires all foreign travellers entering Malaysia to have an insurance policy. It must cover at least MYR 100,000 for COVID-19 healthcare expenses. [Get your insurance](#) that meets this requirement now.

Boarding:

Please be at the boarding gate at least 20 minutes before the scheduled time of departure or you'll be denied boarding. To maintain social distancing during boarding, we'll board guests from the back to the front and temporarily halt Xpress

Boarding.

Meals:

You can **pre-book** your hot meals at least 24 hours before departure time and onboard snacks are available for purchase. For Indonesia AirAsia (QZ) domestic flights shorter than 2 hours, meals and snacks aren't available for pre-booking or onboard purchase. You aren't allowed to eat or drink during the duration except for medicinal purposes.

Wear a face mask:

You'll need to bring your own mask (preferably three-ply surgical or N95 masks). You'll need to wear it during and after your flight, including during check-in and bag collection.

Travel disruptions:

It's important that you **update your contact details** so we can keep you informed on any flight disruptions or changes. For assistance, please **chat with AVA** or contact us via WeChat, Facebook and Twitter (if you're flying to or from China, Hong Kong, Macao or Taiwan).

Travel documents

Make sure that your passport is valid and that you have all the relevant documents, including visas, entry permits etc., for the destination you're flying to. You may be denied boarding, detained or deported by the respective authorities if you fail to meet these requirements.

Check-in information

Self check-in 14 days before your departure via our website, mobile app or airport kiosks.

Baggage drop and check-in counters opening and closing times:

Domestic flights:

Opens: 3 hours before departure (from Kuala Lumpur), 2 hours before departure (from other airports)

Closes: 1 hour before departure (from Kuala Lumpur), 30 minutes before departure (from Japan), 45 minutes before departure (from other airports)

International flights:

Opens: 3 hours before departure

Closes: 1 hour before departure

Check-in deadlines may vary at different airports and for particular flights.

Baggage information

Checked Baggage:

You can pre-book up to 40 kg of checked baggage allowance per way for each guest. However, each piece of baggage must not weigh more than 32kg. There'll be excess baggage fees if the weight of your bags exceed your allowance.

You can combine your checked baggage allowance with other guests travelling under the same booking number.

Cabin Baggage:

You're allowed to carry one cabin bag (56 cm x 36 cm x 23 cm) and one small bag (40 cm x 30 cm x 10 cm).

The total permitted weight for the two pieces must not exceed 7 kg. [Read more.](#)

Prohibited items:

When packing your bags, please keep in mind of items that are prohibited from being carried in your baggage and regulations on the carriage of liquids, aerosols and gels.