

To: All aircraft approval holders / LAEs
From: Quality Assurance Manager
cc: Safety Department
Issue: 05022020-01
Title: AIRCRAFT INCIDENT – nose landing gear pin

Dear All,

This memo pertains the investigation into the incident where an aircraft was flying from Subang to Ipoh with landing gear pin still attached to the aircraft. This memo acts as a reminder to all approval holders/LAEs to exercise their responsibility to ensure that all appropriate safety precautions are taken prior to releasing any aircraft under their supervision.

It must also be bear in mind that the company has published safety policies in various documents, with the purpose of avoiding any undesirable incident. Incidence such as this could not only prove costly to the company in term of professionalism, but it would also compromise the safety of flight crew.

Company policies have been stated clearly in Maintenance Organization Exposition for LAEs as well as approval holders to adhere to prior to towing of aircraft, taking the recent landing gear incident as example.

We hope that the occurrence of this incident triggers each and every personnel, whether he/she is an approval holder or not, to rethink and act with responsibility and accountability in mind, towards ensuring that such incident does not repeat itself in the future. When working on an aircraft please remember that 'safety is everybody's responsibility'.

Thank you.

Salman bin Abu Zarim
QAM
05/02/2020