GalaxyAerospace

maintenance.repair.overhaul

SUBJECT

: INDUCTION TRAINING PROGRAM

REFERENCE NO

: QAN 020

REVISION NO

: 0 (Initial)

DATE

: 26 February 2021

PREPARED BY

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APPROVED BY

OMAR BIN AHMAD

SIGNATURE

SIGNATURE

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DOC NO	QAN-020	
REV NO	0 (INITIAL)	
REV DATE	26 FEBRUARY 2021	

RECORD OF REVISIONS

REV NO	REV. DATE	DESCRIPTION OF CHANGES
0	26 February 2021	New issue.



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1.0 PURPOSE

- 1.1 It is the aim of Galaxy Aerospace (M) Sdn. Bhd. to ensure that Induction Training Program is dealt with in an organised and consistent manner.
- 1.2 The purpose of induction is to help new staff move into a new job and working environment as easily as possible, so they can contribute effectively and efficiently.
- 1.3 Induction Training Program will provide new staff with the basic awareness, knowledge and skills that will enable them to always perform their job more effectively and efficiently.

2.0 SCOPE

2.1 This notice is applicable to all new employee, secondment, protégé, and internship student at Galaxy Aerospace (M) Sdn. Bhd.

3.0 REFERENCE

3.1 Nil.

4.0 RESPONSIBILITY AND COMMITMENT

- 4.1 Head of Department are responsible for ensuring new staff receive the Induction Training Program.
- 4.2 Human Resource Department are responsible to arrange for the induction training of newly hired staff, within a months after the staff has commenced employment.
- 4.3 The Training Coordinator shall organise the Induction Training Program, and ensure the training is given and covering all item/topics stipulated in this notice.
- 4.4 Training Instructor shall ensure the training material is updated with the current company development.
- 4.5 Training Coordinator shall ensure the completed induction checklist is kept for recording.
- 4.6 Preparations for the arrival of the new staff should be made well in advance e.g., uniforms, desk, equipment, computer and e-mail access, etc. so that they are able to work effectively more quickly and that they feel valued.



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5.0 INDUCTION CHECKLIST

- 5.1 The induction checklist (Form No. GAM/Q-026) is a way of ensuring that information is imparted to new staff. It avoids overloading staff with information during the Induction Training Program, ensuring that all areas are covered.
- 5.2 Training Coordinator should ensure the training has been properly understood while the checklist is being completed.
- 5.3 At the end of the process the induction checklist should be signed by the relevant parties and passed to the Training Coordinator for recording on the human resources information system.
- 5.4 By ensuring this form is signed, clearly demonstrating that a local induction has taken place.
- 5.5 Completion of the induction checklist does not remove the need to assess each individual training needs which will be done by Head of Department.

6.0 SITE VISIT

6.1 Arrangements should also be made for the staff to visit any relevant departments with which they have regular contact in the course of their duties.

7.0 TRAINING DURATION

	Session 1	Session 2
INDUCTION		
TRAINING	5 Hours	5 Hours
PROGRAM		

8.0 PROCEDURE

- 8.1 All newly hired staff shall attend Induction Training Program within a month after the staff have commenced employment.
- 8.2 Human Resource department will inform Training Coordinator on the list of new staff, who require attending Induction Training Program.
- 8.3 Upon received such information from Human Resource/Administration, the Training Coordinator shall make necessary arrangement i.e., preparation of training room, training material, Training Instructor availability and site visit arrangement.
- 8.4 Training Coordinator shall ensure the attendance as stated in the list of new staff provided by the Human Resources department. Attendance shall be recorded in Training Attendance From (GAM/Q-022).



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8.5 Induction Checklist Form shall be given to the trainee before the session start and return back at the end of second day for recording purposed. This shall mark the end of the Induction Training Program for the new staff integration into the Galaxy Aerospace (M) Sdn. Bhd.

9.0 INDUCTION TRAINING TOPIC

- 9.1 Newly recruited staffs will undergo the following briefings which will be covered but not limited to:
 - a) Overview of Galaxy Aerospace (M) Sdn. Bhd. (conducted by Human Resources representative)

No.	Topic	Details	
1	General	 Introduction Code of ethics in the office General Department Function Supervision Facilities, General Layout, Pantry 	
2	Condition of Employment	 Hours of work, shift systems, on-call, breaks, Over-time, Working time recording, Leave entitlement, reporting in when sick, arrangements for requesting leave, Uniforms, protective clothing, Car leasing arrangements (if relevant), Accommodation arrangements (if relevant). 	
3	Compensation and benefits	Allowance, over-time, outstationOff-in-Lieu Leave	
4	Galaxy Aerospace (M) Portal	Official AnnouncementClaimPayroll	

b) Introduction to safety (conducted by Safety Representative)

No.	Topic	Details	
1	General	 Safety Policy, Safety Management System Safety information relevant to the department Safety Signs Staff ID Safety Personnel 	
2	Emergency Response Plan	 Emergency evacuation procedures Emergency assembly point Location and use of firefighting equipment. First Aider 	



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No.	Topic	Details Accident and incident reporting Assessing risks at work "Whistle-blowing" in cases of harm and abuse	
3	Reporting System		
4	Galaxy Aerospace (M) Portal	Official AnnouncementSafety CardMOC	

c) Introduction to quality (conducted by Quality Representative)

No.	Topic	Details	
1	General	Quality PolicyCompany approval and capabilitiesQuality Personnel	
2	Regulatory Requirements	 Company Approval, Exposition Training Program, Mandatory Training, Basic Training 	
3	Document and Data Control	Manual handling Data Protection and Freedom of Information	
4	Galaxy Aerospace (M) Portal	Official Announcement E-QA Library	

d) Company Tour & Departmental Procedure

No.	Topic	Details	
1	General	Company Tour	
2	Departmental	Departmental briefing	
	Procedure	 Self-Study on First level Exposition 	

10.0 EVALUATION OF THE INDUCTION PROCESS

- 10.1 It is essential that an evaluation of the induction process exists so that we can improve its content and delivery to meet changing needs.
- 10.2 All Head of Department, Training Instructor and Training Coordinator will be responsible to revise the Induction Training Program as the Company progress and where seems appropriate.



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11.0 APPENDIX

Induction Training Program

	Program Details	Time	Person in Charge
Session 1	Overview of Galaxy Aerospace (M) Sdn. Bhd.	10.00 AM – 12.00 PM	HR Representative
	Lunch	12.00 PM - 02.00 PM	-
	Introduction to Safety	02.00 PM - 03.30 PM	Safety Representative
	Quality Management System	03.30 PM - 05.00 PM	Quality Representative
Session 2	Company tour & Introduce to respective Head of Departments	10.00 AM - 12.00 PM	Training Coordinator
	Lunch	12.00 PM - 02.00 PM	-
	Departmental Procedure	02.00 PM - 05.00 PM	Head of Department



INDUCTION CHECKLISTS

Emp name	loyee e		Telephone number		
Staff	Number		Email		
Posi	tion		Department		
Start	Date		Supervisor		
Over	view of Ga	alaxy Aerospace (M) Sdn. Bhd.			1
General					
	Introduction, Code of Ethics.				
	General Department Function.				
] Supervision, Head of Department.				
	☐ Facility, General Layout & Pantry.				
Con	dition of E	Employment			
☐ Hours of work, shift systems, on-call, breaks, Over-time.					
	Working time recording.				
	Leave entitlement, reporting in when sick, arrangements for requesting leave.				
	Uniforms, protective clothing.				
	Car leasing arrangements (if relevant).				
	☐ Accommodation arrangements (if relevant).				
Con	npensatior	1			
	Allowance, over-time, outstation				
	Off-in-Lieu Leave				
	☐ Medical Card				



INDUCTION CHECKLISTS

Overview of Galaxy Aerospace (M) Sdn. Bhd.				
Gal				
	Official Announcement			
	Claim & Payroll system in Portal			
Intro	duction to safety	4		
Ger				
	Safety Policy			
	Safety information relevant to the department			
	Safety Signs			
	Staff ID			
	Safety Personnel			
Emergency Response Plan				
☐ Emergency Evacuation Procedures				
	Emergency Assembly Point			
	Location and use of Firefighting Equipment			
	First Aider			
Reporting System				
	Accident and incident report			
	Assessing risks at work			
	"Whistle-blowing" in cases of harm and abuse			
Gal				
	Official Announcement			
	Safety Card			
	MOC			

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INDUCTION CHECKLISTS

Introduction to Quality					
General					
	Quality Policy				
	Company Approval & Capabilities				
	Quality Personnel				
Regulatory Requirements					
	□ Company Approval & Exposition				
	Training Program & Training Requirements				
Document and Data Control					
] Manual Handling				
	□ Data Protection and Freedom of Information				
Galaxy Aerospace (M) Portal					
□ Official Announcement					
	□ E-QA Library				
 I hereby acknowledged and declare that: □ I am aware that organization policies are available to me. It is my responsibility to familiarize myself with the policies. □ I agree to conduct my activities in accordance with organization policies and understand that breaching these standards may result in disciplinary action. 					
	Name:	Date:			
	Signature:	Staff no.:			