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THE FUTURE IS WHAT WE MAKE IT

Dear Valued Customer,

Honeywell continually evaluates its operations and products to determine how we can best serve our customers. After a thorough evaluation, we have decided to transfer the ownership of our Primus 880, 660, 440 and 331 Weather Radar Product Lines to Ontic Engineering & Manufacturing, Inc.

The product lines consist of the Primus 880, 660, 440 and 331 digital weather radar models that started production in 1996 and remain in production today. Honeywell has now achieved TSO approval of our new RDR7000 IntuVue® Weather Radar, which is designed as the replacement.

As a valued partner, Ontic is committed to assuming full responsibility for servicing those products by providing OE, repair and spare support to OEM and operator customers. Ontic is a part 145 certified repair station for weather radar products, Part 21 certified, and is well-equipped to address customer requirements.

Affected Products

The associated end unit Part Numbers can be found by clicking [P880/660/440/331 Weather Radar Part List](#).

Affected Product Line	Description
Primus 880	Digital Weather Radar System
Primus 660	Digital Weather Radar System
Primus 440	Digital Weather Radar System
Primus 331	Digital Weather Radar System

Action Required

Customers are required to review the parts list and your Authorized Supplier List (ASL). If Ontic (Cage Code **45934**) is not already on your ASL, add them using the information below.

Company: Ontic Engineering & Manufacturing, Inc.
 Address: 20400 Plummer Street
 City, State: Chatsworth, California
 Postal Code: 91311
 Country: USA
 Phone: +1 (818) 678-6555
 Email: PMO@ontic.com
 DUNS Number: 117362367
 US Gov't CAGE Code: **45934**
 FAA CRS Number: OE6R225J
 Website: www.ontic.com

Ontic Contact Information:

Area	Email Address	Phone
Customer Set Up	PMO@ontic.com	Bill Benjamin +1 (727) 599 3498
Transition Updates	weatherradar@ontic.com	Anna Bosek-Dyl +44 7557 921533

Cut Over Schedule

Honeywell will accept new orders through May 31, 2023, and deliver the product at the stated lead time. After June 1, 2023, Honeywell will no longer accept orders and all customers will be required to send their purchase order directly to Ontic.

Description	Honeywell Last Order Receipt Date (Cut Over Start Date)	Ontic Order Start Date
OE and Spares Orders	May 31, 2023	June 1, 2023
Repair Orders	May 31, 2023	June 1, 2023
AOG Support	May 31, 2023	June 1, 2023
Technical Support	May 31, 2023	June 1, 2023

Orders

Starting June 1, 2023, customers need to contact Ontic directly to place orders, inquire about order status, or update existing orders previously placed with Honeywell. This applies to OE production, repair and spare orders. Customers will be redirected to Ontic when accessing the Honeywell [MyAerospace.com](https://myaerospace.com) portal. Honeywell will partner with Ontic to execute and/or transition all existing orders to Ontic.

Pricing and Quotes

Starting June 1, 2023, customers need to contact Ontic directly at productsupport@ontic.com for pricing and quotes.

AOG

Starting June 1, 2023, Ontic will provide AOG support.

Technical Support

Starting June 1, 2023, customers need to contact Ontic directly for any technical inquiries. Before May 31, 2023, customers can continue to access Technical Support by Honeywell at (800) 601-3099 (USA/Canada), +1 (602) 365-3099 (Int'l), or AeroTechSupport@honeywell.com.

Existing Contracts with Honeywell

With the exception of identified flight hour agreements, starting June 1, 2023, customers need to contact Ontic directly. Unless otherwise directed, any existing contract related to the affected products will be transitioned between Ontic and Honeywell. Ontic will assume all responsibilities and honor the existing contract terms for active contracts with Honeywell until the contracts expire. Existing customer contracts are not to be renewed and no new contracts with Honeywell will be established for the products. For identified flight hour agreements, we will be working with associated customers regarding their contracts.

Existing Service Information Letter

SIL# D201909000028 "Discontinuation (End of Life [EOL]) of the Primus 880, 660, 440, and 331 Weather Radar Systems" will be revised to reflect Ontic's license and support of the product lines throughout the product lifecycle.

Warranty Claims

Starting June 1, 2023, customers should contact Ontic directly for any warranty claims. Ontic will process the warranty-related work, and coordinate on the back end with Honeywell if and when required. Any claims related to products that were warranted by Honeywell will be processed between Ontic and Honeywell.

Please contact your Honeywell Customer Business Manager if you have any questions about this communication.

Yours sincerely,

Customer & Product Support
Honeywell Aerospace



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