

To : Contracted AMO personnel
CC : GAM Accountable Manager, GAM Quality Manager, GAM Engineering Manager
From : Continuing Airworthiness Manager (CAM)
Subject : Reporting to CAMO on Ambiguous Maintenance Manual Procedure

1. REFERENCE

- a. GAM/CAAM/CAME Issue 3 Revision 3A or later approved revision.
- b. GAM/CAMO/CAMP Issue 2 Revision 2 or later approved revision.
- c. GAM/DGTA/CAME Issue 1 Revision 0 or later approved revision.
- d. GAM/DGTA/CAMP Issue 1 Revision 0 or later approved revision.

2. APPLICABILITY

- a. All aircraft managed by GAM CAMO

3. INTRODUCTION

- a. An audit by Directorate General Technical Airworthiness (DGTA) for the renewal of Certificate of Airworthiness (C of A) for MMEA AW139 and AS365N3 was conducted on 1 – 4 April 2024. During the audit, it was found that the maintenance personnel performed the inspection with the procedures deviated from the maintenance manual and release the aircraft with satisfactory status.
- b. This notice is raised to inform all AMO personnel to report or highlight to CAMO for any ambiguous procedures or procedures deviated from the maintenance manual for further action and clarification.
- c. The compliance to this notice shall be effective immediately.

4. REQUIREMENT

- a. Contracted AMO are required to perform the maintenance activities on aircraft in accordance with the procedures in the Maintenance Manual (MM).
- b. In the event of any ambiguous procedures or procedures deviated from the MM, contracted AMO shall report to CAMO for further action and clarification.
- c. Contracted AMO shall report by sending an email to CAMO Technical Services personnel for any required actions.
- d. Contracted AMO shall not deviate from the MM and release the aircraft until CAMO provides a clarification for the ambiguous procedure.

Kindly be informed and adhere to the requirement.

Zaty Nadhira binti Mohamed Zuhari
Continuing Airworthiness Manager