

To : GAM CAMO Planner
CC : GAM Accountable Manager, GAM Quality Assurance Manager
From : Continuing Airworthiness Management (CAM) Manager
Subject : Service Bulletin (SB) Required Parts Demand Procedures

1. REFERENCE

- a. GAM/CAAM/CAME Issue 2 Revision 6 Date 01 December 2021 or later approved revision.
- b. GAM/CAMO/CAMP Issue 1 Revision 3 Date 02 February 2021 or later approved revision.
- c. AERONET CAMO Memo 7.0

2. APPLICABILITY

- a. All aircraft managed by GAM CAMO

3. INTRODUCTION

- a. It has been observed that parts required for Service Bulletin (SB) accomplishment are not ordered within the compliance time required by the SB and thus ineligible for the free of charge basis offered by the manufacturer.
- b. This notice is raised to introduce the additional procedures required to ensure the parts required can be ordered within compliance time required by the SB to be eligible for the free of charge basis offered by the manufacturer. These procedures shall be integrated in the upcoming revision of CAMP.

4. REQUIREMENT

- a. CAMO Planner shall include and update AD/SB inspection and sentencing in AERONET and monitor accordingly as per CAMP part 3.5.
- b. CAMO Planner shall generate work pack based on SB as per procedure in CAMP Part 3.9.
- c. For SB with parts required to be ordered on free of charge basis for SB accomplishment, CAMO Planner shall request the parts directly to GAM Procurement team through "Demand" tab for "Jobs" created above (b) in AERONET.
- d. Enter the part number required. If the part number has been registered in AERONET, click "Add Demand" and enter the required details. If the part number has not been registered in AERONET, CAMO Planner to register the part number directly in AERONET and proceed with the demand process.
- e. Update the work pack status to "Part Request".
- f. All part requests in the AERONET are automatically notify to procurement team via email. Procurement team shall acknowledge the request and proceed with the purchase order.

- g. The status of the parts can be tracked through "Demand" tab in AERONET to verify whether the order is still pending or completed and received at GAM warehouse.
- h. The link for the video on the process of how to create demand in SB can be referred to AERONET CAMO Memo 7.0 attached to this CAN.

Kindly be informed and adhere to the requirement.



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Continuing Airworthiness Management Manager