

CONTINUING AIRWORTHINESS MANAGEMENT OFFICE MEMO

TO: GAM AMO Dept	FROM: Technical Publication
CC: GAM AM, GAM EM	DATE: 15.03.2024
REFERENCE NO.: CAMO/MEMO/2024/28	

Dear All,

Please be informed that Jeppesen e-link portal will migrate to Microsoft Azure as per said time and date below. Kindly be informed and adhere to the requirement.



Dear eLink Portal users,

The Jeppesen eLink Portal team is reaching out to notify you of our cloud migration efforts. We are migrating eLink Portal functionality and customer databases over to Microsoft Azure on March 25, 2024, starting at 1500-1700 UTC.

The eLink Portal's migration into Microsoft Azure supports Boeing's mission of continuously improving our products. Microsoft Azure's global footprint provides infrastructure services that allow us to serve our geographically distributed customers more efficiently, reliably and securely.

During this migration, you may experience downtime of the eLink Portal during the time interval of 1500 to 1700 UTC. We please ask that no additions or changes to user accounts are made within the eLink Portal on March 25, as these changes may not be saved during the migration to Microsoft Azure. After the migration to Microsoft Azure is complete, we will send a follow-up communication to notify you that use of eLink Portal may resume as usual.

Once in Microsoft Azure, eLink Portal will continue to operate as it does today; there will be no changes to the current user interface and no changes to user access. The eLink Portal URL, elinkportal.jeppesen.com, will continue to be supported and the current login process will remain the same.

If you have questions or need additional support, please contact Jeppesen Customer Support at support.jeppesen.com.

Thank you for your understanding and we look forward to continuing to serve you within Microsoft Azure.

Regards,
The eLink Portal Team

Thank you and stay safe!



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