

CONTINUING AIRWORTHINESS MANAGEMENT OFFICE MEMO

TO: GAM AMO Dept, GAM CAMO Dept.	FROM: Technical Publication
CC: GAM AM, GAM QAM	DATE: 13.10.2023
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Dear all,

I'm here to share that Blue Sky Network's aviation operations will move to SKYTRAC in October 2023. Expect a smooth transition as per below. Thank you.

Dear Customer,

We have an important update to share with you regarding Blue Sky Network's aviation operations.

One year ago, Blue Sky Network was acquired by ACR Group as part of its strategy to build a world-leading connectivity platform focused on aviation, defense & government, and rescue operations.

As part of this merger, Blue Sky Network's aviation customers will be transitioned to its partner company, SKYTRAC, beginning in October 2023. Your account is among those that are migrating to the SKYTRAC division. During this transition to the SKYTRAC customer onboarding team, you can expect a seamless experience, and care has been taken to ensure that the functionality, economics, and your service levels will remain unchanged. SKYTRAC has a proven track record of success within the aviation industry and is well-equipped to meet your evolving needs.

You will receive communications from Rodrigo Lima, Global Sales Manager from SKYTRAC, introducing himself and SKYTRAC's plans for customer care. Your Blue Sky Network account manager, Jason Hicks, will also be available to work with you as we finalize this transition.

What does this mean for Blue Sky Network? We will continue to innovate and charge ahead, retaining our own brand, and will expand our focus on land-mobile enterprise solutions, government and defense, and multi-domain users. SkyRouter, SkyLink, and Blue Sky Network's other proprietary products will remain available to customers, such as autonomous applications that span commercial enterprise or government sectors.

We are very excited about the future and incredibly thankful for your loyalty and support over the years. SKYTRAC is perfectly positioned to serve you with enhanced offerings and exceptional customer experience(s), and you are in great hands going forward.

Sincerely,



Tucker Morrison

CEO

Blue Sky Network, LLC

Kindly adhere to the requirement accordingly.



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