

CONTINUING AIRWORTHINESS MANAGEMENT ORGANISATION MEMO

TO: GAM AMO Dept	FROM: Technical Publication
CC: GAM AM, GAM EM	DATE: 04.02.2022
REFERENCE NO.: CAMO/MEMO/2022/13	

Dear all,

Please be informed that HELIWISE new update has been release.

Dear Customer,

*Please be informed that a new minor update of the Heliwise platform has been released at 11:00 UTC of Friday, **January 27th 2022**.*

The new update focuses on the solution of a bug with the AW169 & AW189 FDM data conversion.

Please find attached the new Heliwise Release Notes.

In order to take advantage of the new update, a new login to Heliwise Online is necessary.

Please log off Heliwise and restart the Internet Explorer browser to perform a new login.

A new version of Heliwise Offline is already available for installation using the relevant popup in view after first login in Heliwise Online.

The new release 1.2 of the Heliwise4Mobile applications will be available for download on the relevant store (Google Store or App Store) and on the Leonardo Customer Portal (Windows application) in the coming days, accordingly with the release schedule of each store.

We would kindly invite to forward this procedure to whom may be involved in the Heliwise use.

Thank you in advance for your cooperation.

Best Regards

LH HUMS Support Team

Kindly adhere to the requirement accordingly.

Thank you and stay safe!

Harlina

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